

DESCRIPTION OF THE WARRANTY

Lifetime Limited Warranty

Subject to the terms and conditions of this warranty, Baldwin Hardware Corporation warrants to the original consumer purchaser that each of Baldwin Archetypes products be free from mechanical defects for the lifetime of the applicable product as long as the original consumer purchaser owns the product.

Baldwin Archetypes' Villa, Chateau and Craftsman hardware uses the finest silicon and white bronze available for our solid bronze casting process. Baldwin Archetypes warrants the lifetime guarantee for its bronze products to be free from defects in material and workmanship. This old world process produces a variety of character lines, grains and textures reminiscent of the times that inspired each collection. Skilled artisans craft and hand patina each piece to achieve a rich bronze color that is then lightly coated with wax. The natural oxide utilized to create the Patina finish product is meant to age with time and is referred to as a living finish. We do not warrant living finishes. Atmospheric conditions can cause staining and alkaline etching that varies by geography. In addition, frequency of use will cause the finish to gracefully age in appearance. These finish changes are not considered manufacturing defects and are not covered by this warranty. Rather, they are indicative of normal wear and tear and reflect the essence of a living finish.

Exclusions from Warranty

1. Baldwin Hardware Corporation has produced a range of Archetypes products in accordance to the **HIGHEST STANDARDS OF QUALITY AND EXCELLENCE**. All products are manufactured from the finest quality materials obtainable; however, these products are susceptible to indentation and imperfections due to specific processes, malleability of the material and the elements of human intervention when crafting the product. Although our internal safeguards protect us against shipping products of unacceptable quality, an imperfection or surface blemish may be considered the highest Quality Standard obtainable on a particular product. Baldwin is committed to producing each item to the most stringent guidelines and quality of human ability and excellence; however, all final decisions of Quality remain exclusively in the discretion of Baldwin.
2. Any Baldwin Archetypes product which has been damaged as a result of installation contrary to any of Baldwin's written installation instructions is not covered by this warranty.
3. Any Baldwin Archetypes product which has been modified by any non-Baldwin Archetypes component is not covered by this Warranty.
4. Any Baldwin Archetypes product having a defect caused by neglect, misuse, abuse or unreasonable or extraordinary use or maintenance is not covered by this Warranty.
5. This Warranty is not transferable. Therefore, no transferee is covered by this Warranty.

Remedies

If a claim is made under this Warranty and, after investigation by Baldwin, proves to be valid, Baldwin will, at its sole option, either repair or replace the defective product. Upon such repair or replacement, the original remaining Warranty period will continue in effect and be applicable to the repaired or replacement Baldwin product. If a Baldwin product, which

is the same as the Baldwin product or any part covered by this Warranty has been discontinued at the time of repair or replacement or if Baldwin determines, in its sole discretion, that such repair or replacement is inappropriate, Baldwin reserves the right to refund the original consumer price of the product. Except as expressly provided in the Warranty to the contrary, BALDWIN SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OF A BALDWIN PRODUCT OR FOR LOSS OF, OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD BY BALDWIN.

Warranty Claims

All claims and other communications under this Warranty must be made to the claimant's Baldwin dealer or retailers from whom the products were purchased. This will help you in expediting your claim. Each claim must be in writing, briefly describe the defect, be accompanied by a proof of purchase and be received during the lifetime of the product or during the period that the original consumer purchaser owns the product. The claimant must provide to his or her Baldwin dealer or retailer other information and evidence reasonably required by Baldwin and, if requested, must permit inspection of the product by Baldwin or its representatives. If, after investigation, Baldwin determines that the claim is valid, the remedy will be performed by or on behalf of Baldwin in accordance with the above heading, "Remedies".

Limitation of Liabilities

Except as expressly provided in this warranty to the contrary, (a) BALDWIN MAKES NO, AND DISCLAIMS ALL, WARRANTIES, REPRESENTATIONS AND GUARANTEES (WHETHER EXPRESS, IMPLIED OR STATUTORY), INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND (b) BALDWIN SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OR FOR LOSS OF, OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD BY BALDWIN. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE LIFETIME OF THE APPLICABLE PRODUCT OR FOR AS LONG AS THE ORIGINAL PURCHASER OWNS THE PRODUCT, FROM THE DATE OF FIRST CONSUMER PURCHASE. SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES, EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON THE LENGTH OF AN IMPLIED WARRANTY, AND THEREFORE SOME OR ALL OF THE LAST SENTENCE UNDER THE ABOVE HEADING, "REMEDIES" AND THE IMMEDIATELY PRECEDING TWO SENTENCES MAY NOT APPLY. This warranty is the only express warranty provided by Baldwin. No employee, representative or agent nor any other person has authority to assume or incur on behalf of Baldwin any obligation or liability in place of or in addition to this warranty. Please Note: The limited warranty on all locks or latches is void if used in combination with knobs, levers or trim of other than those manufactured by Baldwin and designated for use with the applicable locks or latches. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.