



Consumer Repair Return Form

Please complete all applicable fields of this form and attach a copy to your warranty return.
FOR REPAIR EVALUATION, YOUR PRODUCT MUST BE RETURNED DIRECTLY TO:

The North Face Warranty
ATTN: REPAIR
510 Crystal City Highway, Suite 7
Uvalde, TX 78801

Name		Address		Are you a VF Corp Employee?	Employee ID #
				<input type="checkbox"/> Yes <input type="checkbox"/> No	
City	State	Zip	Home Phone	Cell Phone	
Email			Preferred Method of Contact		
			<input type="checkbox"/> Home Phone <input type="checkbox"/> Cell Phone <input type="checkbox"/> Email		

PRODUCT PLACE OF PURCHASE

Name of store or website: _____ **OR** Received as a gift.

REASON FOR RETURN

MERCHANDISE CREDIT & PRODUCT RETURN

If your returned warrantable item cannot be repaired—for whatever reason—and replacement of the exact item is not possible, we will issue you a merchandise credit for use at thenorthface.com or one of our The North Face retail stores. Your item will then be disposed of responsibly.

If you would like your original item returned to you in “as-is” condition, please mark the box at the end of this paragraph. Please note: If you mark the box, your item will be sent back to you, and you will not receive a merchandise credit or replacement for your item.

RETURN my non-repairable item

NOTICE FOR ITEMS RETURNED FOR REPAIR

Typical return time is 3–4 weeks but return times may vary and may extend up to 6 weeks during peak times. Please ensure your item is cleaned prior to return. Our policy requires that all items accepted for repair **must** be clean. If your product is not clean, it will be sent back to you in as-is condition. Please remove all non-TNF items and sharp objects from your return. These can pose injury risks to our associates.

For further questions or concerns, please visit thenorthface.com or call 1-855-500-8639

Signature	Date