

Lenovo Support Services

Lenovo Extended Battery Coverage

Keep your workforce powered—and your business running.

Extend device lifespan. Reduce downtime. Protect your investment.

Battery performance naturally declines over time, impacting employee productivity, increasing support requests, and creating unexpected replacement costs.

Lenovo Extended Battery Coverage helps organizations keep devices performing at their best for longer with industry-leading battery protection designed to support today's longer device refresh cycles.

Whether employees work in the office, remotely, or on the move, Extended Battery Coverage helps keep them productive while giving IT greater cost predictability and confidence throughout the device lifecycle.

Why choose Extended Battery

Reduce downtime

Minimize business disruption caused by battery failures and keep employees productive with reliable battery replacement coverage.

Maximize your PC investment

Extend the useful life of your Lenovo devices and get greater return from every technology investment.

Predict IT costs

Avoid unexpected battery replacement expenses with long-term coverage that helps simplify budgeting and lifecycle planning.

Support IT circularity

Help reduce premature device replacement, extend refresh cycles, and support circular IT initiatives while aligning with evolving right-to-repair legislation.

Industry-leading coverage for today's workplace

Longer standard battery coverage than any other top-three global PC OEM.*

*Based on internal comparison of standard warranty terms from Lenovo, HP, and Dell.

Extended Battery Coverage provides:

- Up to **5 years** of battery coverage for eligible commercial devices
- OEM-backed battery replacement
- Seamless global service delivery
- Enterprise-scale support infrastructure
- Coverage designed for longer refresh cycles



Why Battery Coverage Matters

Organizations are keeping PCs in service longer to maximize ROI and support sustainability.

Battery performance naturally declines over time, increasing the likelihood of service events as devices age.

Lenovo is the only OEM offering standard 5-year battery coverage for eligible commercial devices.



Trusted by businesses worldwide

Your devices are backed by Lenovo's global service organization—providing consistent, reliable support wherever business takes you.

With decades of enterprise experience and an extensive global support network, Lenovo helps organizations reduce risk while simplifying device lifecycle management.

Business benefits

- Keep employees productive
- Extend device lifecycles
- Improve return on IT investments
- Reduce unexpected battery replacement costs
- Support sustainability initiatives
- Simplify lifecycle management

Lenovo

Designed for today's business- and tomorrow's

Extended Battery Coverage is an enhanced device protection service designed to ensure long-term battery reliability, reduce downtime, and deliver predictable IT costs across the device lifecycle.

Looking for even greater device protection?

Extended Battery Coverage is also included as part of Lenovo Premier Support Plus, our most comprehensive support and protection solution for commercial devices.

Along with Extended Battery Coverage, Premier Support Plus includes proactive, AI-powered support, Accidental Damage Protection, Keep Your Drive, and additional services designed to maximize device uptime and productivity throughout the PC lifecycle.

Discover how Premier Support Plus can help protect your entire device investment.

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