Lenovo Implementation Services

Infrastructure Deployment Services

Smarter turns deployment complexity into deployment confidence

Infrastructure Deployment Services

Getting infrastructure into production involves more than delivery alone. Readiness planning, installation, configuration, integration, validation, documentation, and operational handoff may span multiple teams and technologies. Lenovo Infrastructure Deployment Services bring structured methods, platform expertise, and coordinated support together to help you reduce deployment complexity and move into operations with greater confidence.

Choose the support that fits your needs:

Premier Deploy for Infrastructure

Clearly defined deployment options for eligible ThinkSystem servers, ThinkSystem storage arrays, and ThinkAgile solutions.

Specialized Deployment Services

Focused deployment expertise for specific technologies or project requirements when Premier Deploy for Infrastructure is not supported for the platform or is not the right fit for your project.

Hardware Installation Services

Expert physical installation for eligible hardware outside the Premier Deploy for Infrastructure scope, or for projects that require installation only.

Specific activities, deliverables, and availability vary by platform, project requirements, geography, and service scope.

Premier Deploy for Infrastructure

Move from hardware delivery toward production with a clearer path and greater confidence.

	Standard Deploy	Premier Deploy	Premier Deploy Plus
Choose when	You need straightforward physical hardware installation and customer acceptance.	You need supported software and applications deployed, integrated, and validated.	You need extended post-deployment assurance and visibility after implementation.
You gain	An installed, accepted, and documented hardware foundation.	A validated, integrated environment ready to move into production.	Added assurance as your environment moves into ongoing operations.

Three Deployment Approaches. One Proven Methodology.

Each approach follows Lenovo's proven deployment methodology.

See how support progresses from foundational installation to software and application deployment, documented handoff, and post-deployment assurance.

Compare Deployment Options

Standard Deploy, Premier Deploy, and Premier Deploy Plus are available for supported ThinkSystem servers, ThinkSystem storage arrays, and ThinkAgile solutions. Specific activities, deliverables, and availability vary by platform, project requirements, geography, and service scope.

Refer to the applicable **Infrastructure Services Agreement** for additional details.

Not sure which deployment approach is right for your project?

Your Lenovo representative is here to help. We'll review your project complexity, internal capabilities, and desired assurance after go-live, then recommend the deployment approach that best fits your requirements.

	Activities/Capability	Standard Deploy	Premier Deploy	Premier Deploy Plus
Pre-Deployment	Project Management	✓	✓	✓
	Readiness Assessment	✓	✓	✓
	Implementation Strategy Session	–	✓	✓
Deployment	Onsite Hardware Installation and Package Removal	✓	✓	✓
	Deployment Implementation and Integration	–	Remote	Onsite
	Project Documentation and Knowledge Transfer	–	✓	✓
Post-Deployment	Customer Acceptance and Documentation	✓	✓	✓
	Transfer Configuration Results to Support	–	✓	✓
	30-day Post-Deployment Assistance	–	–	✓
	Health Check	–	–	✓

Specialized Deployment Services

Focused deployment expertise for specific technologies and project requirements.

When Premier Deploy for Infrastructure does not cover your infrastructure or your project requires a different solution, you can choose a tailored approach for the technologies and activities you need. Availability and scope vary by platform, project requirements, geography, and service scope.

Lenovo Storage Deployment Services

Supports Lenovo storage deployment through readiness assessment, configuration, validation, documentation, and knowledge transfer.

Typical activities include:

- Scaling requirements assessment
- Physical installation verification
- Software and firmware validation
- Initial configuration and settings validation
- Documentation and knowledge transfer
- Live chat and e-ticketing contact options

Lenovo ThinkAgile Deployment Services

Supports ThinkAgile environments through planning, configuration, integration, validation, documentation, and knowledge transfer.

Typical activities include:

- Deployment planning and coordination
- Hardware and software configuration
- Network, software-defined storage, hypervisor, XClarity, and monitoring integration
- Validation, documentation, and knowledge transfer

Specialized Deployment Services

Focused deployment expertise for specific technologies and project requirements.

When Premier Deploy for Infrastructure does not cover your infrastructure or your project requires a different solution, you can choose a tailored approach for the technologies and activities you need. Availability and scope vary by platform, project requirements, geography, and service scope.

Lenovo Private Cloud Deployment Services

Supports private cloud implementation through assessment, validation, integration, and operational handoff.

Typical activities include:

- Assessment and validation
- Infrastructure implementation and integration
- Support for VMware-based stacks and other SDI options
- Documentation and operational handoff

Lenovo HPC Deployment Services

Supports HPC deployment through structured planning, cluster configuration, integration, performance validation, and operational handoff.

Typical activities include:

- Pre-deployment readiness review and implementation planning
- Cluster bring-up and configuration
- Network/fabric integration and functional verification
- Performance and acceptance testing
- Documentation, knowledge transfer, and handoff

Lenovo Liquid Cooling Deployment Services

Supports liquid cooling deployment through site readiness, installation coordination, commissioning, documentation, and training.

Typical activities include:

- Project management and logistics
- Requirements and site readiness review
- System installation and commissioning
- Customer training, documentation, and knowledge transfer

Hardware Installation Services

Lenovo Hardware Installation Services

Expert installation for supported ThinkSystem servers, storage arrays, and ThinkAgile solutions. Recommended when installation is the primary need or falls outside Premier Deploy for Infrastructure.

Typical activities include:

- Project coordination and installation scheduling
- Unpacking, rack, mount, and positioning
- Cable routing, labeling, and connectivity verification
- Power-on testing and system boot validation
- Final validation, documentation, and customer handoff

Optional Add-On: Hardware Installation Plus

Extends Hardware Installation Services with:

- RAID configuration
- Supported operating system installation
- Driver-level verification

Need support beyond deployment?

Lenovo offers services to help **support, optimize, manage, refresh,** or **retire** your infrastructure. Move confidently from deployment to what comes next in your lifecycle journey. Connect with your Lenovo representative to explore the services that can best support your infrastructure over time.

The vision is yours. Get there with Lenovo.

Find out more information on each of these services on Lenovo.com.

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