

Lenovo Digital Workplace Solutions

TruScale DaaS Workflow Integrator

Seamless lifecycle integration. Smarter device operations.

TruScale DaaS Workflow Integrator is Lenovo's integration solution for Device-as-a-Service (DaaS), **designed to connect Lenovo DaaS workflows seamlessly with ServiceNow**. By standardizing how lifecycle data and processes flow across systems, it simplifies onboarding, reduces integration complexity, and enables organizations to manage device lifecycles more efficiently at scale.

Why this matters

DaaS environments often rely on complex, custom integrations that are costly to maintain and difficult to scale. These fragmented setups limit visibility and slow down operations across the lifecycle. TruScale DaaS Workflow Integrator standardizes integration—reducing effort, improving data consistency, and enabling faster, more efficient lifecycle management within ServiceNow.

What it does

- Integrates Lenovo DaaS workflows with ServiceNow
- Standardizes onboarding and lifecycle processes
- Reduces reliance on custom APIs
- Enables seamless data flow across systems

Why it's different

A pre-built integration model replaces custom development—reducing complexity and accelerating deployment. By standardizing workflows through Service Bridge, TruScale DaaS Workflow Integrator minimizes maintenance effort and enables scalable operations across environments.

This is for you if...

- You are deploying or scaling Device-as-a-Service (DaaS) and need a more efficient way of integrating with ServiceNow
- You want to simplify complex, API-heavy integrations and reduce ongoing maintenance effort
- You need to accelerate onboarding while ensuring consistency across lifecycle workflows
- You are looking to improve visibility and control across your DaaS operations

Explore what's possible with TruScale DaaS Workflow Integrator today.

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