



Lenovo Support Services

Live life on your terms. Do the same with your Lenovo device.

Lenovo Accidental Damage Protection

When life gets unpredictable, you need things to go your way, on your terms. Sudden mishaps? The last thing you want to deal with is a limited warranty and unexpected repair costs.

Lenovo Accidental Damage Protection (ADP) is an insurance product to meet you where you need us most — so life's little accidents will never stop you.

Buy ADP insurance at the same time as your Lenovo device and live on your terms.

**Smarter
technology
for all**

Lenovo

Keep living on your terms when accidents hit hardest

This brochure
features ADP

Features	Base Warranty	ADP ONE	ADP
Accidental drops, bumps, spills ¹	—	●	●
Structural damage	—	●	●
Electrical surges	—	●	●
LCD screen damage	—	●	●
CO ₂ Offset with repairs & transport ²	—	●	●
Number of claims permitted	—	1	Up to the cumulative value of the device ¹

Wider coverage for longer

ADP provides coverage lasting for up to 5 years³.

Add ADP to your Lenovo device

Here's how

Purchase your ADP insurance at the same time as you buy your device by visiting [Lenovo.com](https://lenovo.com).

Need to know more? Visit [Lenovo.com](https://lenovo.com)

Lenovo

Your life, your terms

Whether you're living life on-the-go, at peak performance, or even many steps at a time, ADP lets you live it on your terms.

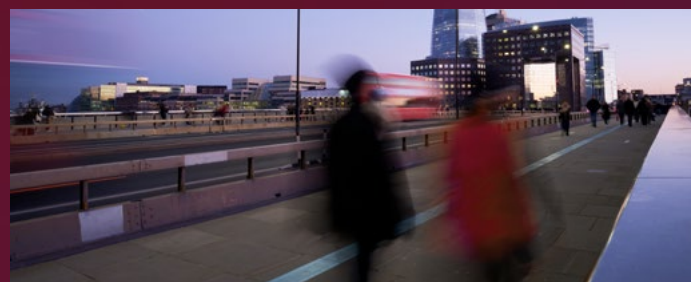
Commute carefree with ADP

You're on the train to a meeting, dodging rush hour crowds, and bam! Your laptop gets knocked out of your bag by a rogue elbow.



Keep going on your terms

ADP has got your back with 100% costs covered¹ (unlimited claims¹ until the cumulative cost of claims reaches the cost of the product), giving you the protection you need to live on the go, with coverage against accidental drops, spills, and bumps.



Minimize downtime with ADP

Fueled by coffee and creativity, you're working away on your Lenovo laptop when your latte accidentally dives into a scenic route all over your keyboard.



Stay productive on your terms

ADP will get your tech back in fighting form with the experts who built it. Lenovo certified technicians keep uptime maximized with genuine parts and advanced diagnostics.



Manage it all with ADP

It's the morning shuffle: lunches packed, kids wrangled, and somehow, a rogue toy meets your screen with a resounding CRACK.



Keep calm on your terms

Stay covered and live on your own terms

ADP lets you live within your budget by providing unlimited claims until the cumulative cost of claims reaches the cost of the product¹. No matter what life throws at you, you are entitled to unlimited claims during the lifetime of your cover (up to 5 years)³.

Live free of breaks that leave you broke

Rest assured knowing you're protected from hidden costs and unplanned downtime from a sudden crack, break or disaster. Save yourself up to 50 - 92% on repairs⁴ (compared to paying out-of-pocket for repairs), so you can breeze through the unforeseen unburdened.

Circularity built into all your repairs

With ADP, carbon offsets come built-in. Lenovo offsets CO₂ emissions² of all repairs on your behalf making tangible contributions to Gold Standard® Climate Action Projects.

Certified parts, by those who built them

Who better to repair your device, than the ones who built them? To ensure long-lasting performance after a repair session, our Lenovo certified technicians use genuine Lenovo parts and advanced diagnostic tools.

Stay safe from accidents, on your terms

Buy ADP coverage at the same time as your Lenovo device.

Footnotes:

1. Limitation of one replacement product. If the cost per claim exceeds the price of the product, the product will be replaced. The cumulative cost of the claims will be reached if i) the cumulative cost of repairs reaches the original cost of the product, ii) the product is replaced, or iii) an alternative settlement is provided.
2. The CO₂ emission calculation is generated according to a methodology derived from environmental standards and industry best practices current at as of 4/26/24. The methodology was created by a leading professional services firm with data supplied by Lenovo.

CO₂ emissions data disclaimer: Please be advised that any emissions data provided herein by Lenovo serves as a general guide and should not be relied upon for Environmental, Social, and Governance (ESG) reporting purposes. While we endeavor for accuracy, variations may arise due to factors beyond our control. We advise consulting with relevant experts or conducting further analyses for comprehensive ESG reporting requirements.
3. The ADP and ADP ONE terms are available [here](#). The ADP IPID is available [here](#). The ADP One IPID is available [here](#).
4. Varies according to market and device. Based on internal Lenovo data for ADP claims for 3 most common repairs from 09/22 - 08/23.

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EMEAServices_Accidental-Damage-Protection_Brochure_cons_12-09-24_ext_TS-MP

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