



Lenovo Support Services

Live life on your terms. Do the same with your Lenovo device.

Lenovo Accidental Damage Protection One

When life gets unpredictable, you need things to go your way, on your terms. Sudden mishaps? The last thing you want to deal with is a limited warranty and unexpected repair costs.

Lenovo Accidental Damage Protection One (ADP One) is an insurance product to meet you where you need us most — so life's little accidents will never stop you.

Add ADP One insurance at the same time as your Lenovo device and live on your terms.

[Find out more](#)

**Smarter
technology
for all**

Lenovo

Keep living on your terms when accidents hit hardest

This brochure features ADP One

Features	Base Warranty	ADP ONE	ADP
Accidental drops, bumps, spills ¹	—	●	●
Structural damage	—	●	●
Electrical surges	—	●	●
LCD screen damage	—	●	●
CO ₂ Offset with repairs & transport ²	—	●	●
Unlimited accidental damage repairs during the warranty period	—	1	Up to the cumulative value of the device ¹

Wider coverage for longer

ADP One provides coverage lasting up to five years³.

Add ADP to your Lenovo device

Here's how

Purchase ADP One insurance at the same time as you buy your device by visiting [Lenovo.com](https://lenovo.com).

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Your life, your terms — accidents and all

Whether you're living life on-the-go, at peak performance, or even many steps at a time, ADP One lets you live it on your terms.

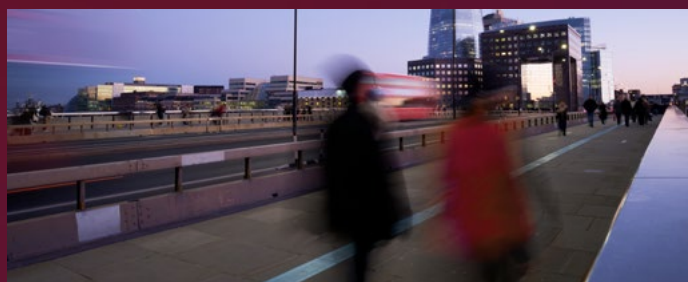
Commute carefree with ADP One

You're on the train to a meeting, dodging rush hour crowds, and bam! Your laptop gets knocked out of your bag by a rogue elbow.



Keep going on your terms

ADP One has your back with 100% of the repair or replacement cost covered for one claim¹, giving you the protection you need to live on the go, with coverage against accidental drops, spills, and bumps.



Minimize downtime with ADP One

Fueled by coffee and creativity, you're working away on your Lenovo laptop when your latte accidentally dives into a scenic route all over your keyboard.



Stay productive on your terms

ADP One will get your tech back in fighting form with the experts who built it. Lenovo certified technicians keep uptime maximized with certified parts and advanced diagnostics.



Manage it all with ADP One

It's the morning shuffle: lunches packed, kids wrangled, and somehow, a rogue toy meets your screen with a resounding CRACK.



Keep calm and stay protected on your terms

Stay covered and live on your own terms

ADP One lets you live within your budget with entitlement to one claim, covering 100% of the repair or replacement cost for one successful claim. No matter what life throws at you, you are entitled to one claim during the lifetime of your cover (up to 5 years)³.

Live free of breaks that leave you broke

Rest assured knowing you're protected from hidden costs and unplanned downtime from a sudden crack, break or disaster. Save yourself up to 50 - 92% on repairs⁴ (compared to paying out-of-pocket for repairs), so you can breeze through the unforeseen unburdened.

Circularity built into all your repairs

With ADP One, carbon offsets come built-in. Lenovo offsets CO₂ emissions² of all repairs on your behalf making tangible contributions to Gold Standard® Climate Action Projects.

Certified parts, by those who built them

Who better to repair your device, than the ones who built them? To ensure long-lasting performance after a repair, our Lenovo certified technicians use genuine Lenovo parts and advanced diagnostic tools.

Stay safe from accidents, on your terms

Add ADP One coverage at the same time as your Lenovo device.

Footnotes:

1. Limitation of one successful claim. If the cost of the repair exceeds the price of the product, the product will be replaced.
2. The CO₂ emission calculation is generated according to a methodology derived from environmental standards and industry best practices current at as of 4/26/24. The methodology was created by a leading professional services firm with data supplied by Lenovo. CO₂ emissions data disclaimer: Please be advised that any emissions data provided herein by Lenovo serves as a general guide and should not be relied upon for Environmental, Social, and Governance (ESG) reporting purposes. While we endeavor for accuracy, variations may arise due to factors beyond our control. We advise consulting with relevant experts or conducting further analyses for comprehensive ESG reporting requirements.
3. The ADP and ADP ONE terms are available [here](#). The ADP IPID is available [here](#). The ADP One IPID is available [here](#).
4. Varies according to market and device. Based on internal Lenovo data for ADP claims for 3 most common repairs from 09/22 - 08/23.

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