Lenovo Data Center
HEALTH CHECK

Boost your data center performance with an optimal set up. Keep your data center infrastructure up to date – it is vital to the overall health of your organization.

In complex data centers, the cost of unplanned downtime due to out-of-date firmware can be significant. Having a trusted partner who can perform regular and detailed health checks is central to maintaining efficiency and ensuring that your systems and business are always running at their best.

Lenovo Data Center Health Check Services can simplify the update process to help ensure high system availability and optimal performance for your data center. Service supports Lenovo-branded server, storage, and networking devices, as well as select Lenovo-supported products from other vendors that are sold by Lenovo or a Lenovo-Authorized Reseller.

Opportunity Identification:
A. Complex IT infrastructures with multiple systems and solutions to monitor
B. Need to train and retain skilled staff members
C. Unpredictable costs
D. Managing critical updates and addressing vulnerabilities

Recommended Add-On Services:
Managed Services
Premier Support
Technical Account Management

Prerequisites for a Remote Health Check:
Stable network connection
Customer to allow Remote Access into System XClarity Permissions

The Lenovo Data Center Health Check provides a detailed review and analysis of firmware levels and credentials to help determine potential exposure to risks and actionable next steps. The scope of work includes the following:

Explain the Data Center Health Check process.

Gather information about your existing environment.

Collect firmware and device driver levels on all supported hardware.

Analyze firmware and device driver levels to determine exposure to risks.

Review credentials on all supported hardware to determine whether recommended practices are being followed.

Evaluate firmware credentials to check for potential security vulnerabilities.

Develop recommendations to help ensure smooth, trouble-free firmware updates.

Optional: Update supported hardware to the latest levels of firmware, device drivers, and OS based on a mutually agreed schedule and maintenance window.

Ensure network connectivity and infrastructure health.

Contact Lenovo Professional Services in Asia Pacific, Europe, Middle East and Africa, Latin America or North America to obtain your tailor-made custom quote.

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