

Lenovo

ThinkAgile Health Check Services

Reach your system's true performance potential.

Having regular health checks of your data center infrastructure is a must in today's challenging IT environment. A rigorous health check prevents potential downtime, missing critical updates, loss in user productivity and potential exposure to security risks.

With [Lenovo ThinkAgile Health Check Services](#), our technical consultants team will lead an in-depth analysis of your infrastructure, to ensure best recipe on firmware, overall health of the asset and develop key recommendations to help you maximize all features and benefits of your Lenovo hardware.

Benefits of ThinkAgile Health Check Services:

- 1. Risk Prevention** - Address issues before they become severe, eliminating business impact, decreasing downtime and simplifying maintenance
- 2. Maximize Efficiency** - Rest assured that your systems are operating at peak efficiency while your IT staff wins back valuable time by letting Lenovo address critical updates and evaluations
- 3. Security Focus** - Lenovo experts can detail specific infrastructure updates, recommend best practices, investigate error logs, and to keep your data secure

The Lenovo logo is displayed in white text on a blue rectangular background in the bottom right corner of the slide.



RISK PREVENTION - Address issues before they become severe, decreasing downtime and simplifying maintenance.

Through a thorough analysis and remediation of your Lenovo device, from firmware, device drivers, to OS and Hypervisor patches as well as checking alerts, error logs, the status of your hardware and software components, your system is optimized and risk-free.



MAXIMIZE EFFICIENCY - Rest assured that your systems are operating at peak efficiency while your it staff wins back valuable time by letting Lenovo address critical updates and evaluations.

[Lenovo Health Check Services](#) offers experienced consultants to perform an in-depth assessment to validate technical consistency, examine the use of best practices and identify key areas where potential system deterioration and bottlenecks can impact system health. An actionable recommendation based on the technical assessments will be provided to you to help you maximize all features and benefits of the solution.



SECURITY FOCUS - Lenovo experts can detail specific infrastructure updates, recommend best practices, investigate error logs, and to keep your data secure.

[Lenovo Health Check Services](#) helps businesses leverage Lenovo technical consultants' expertise to underpin security and access control requirements to stay regulatory compliant by identifying gaps in current practices and areas of concern and proposing remediation strategy.

Find out more at lenovo.com

Lenovo

Lenovo Health Check Process		
Deployment Stage	SXM Appliances	VX Appliances (also available as remote service)
Pre-session	A pre-planning call between you and your assigned Lenovo technician to discuss health check tasks and agreed upon the appropriate service windows.	A remote assessment session to collect the data and assess the deployed Lenovo ThinkAgile solution. Your assigned Lenovo technician will run cluster check tools to verify the health and status of your Cluster.
Health Check session	<ul style="list-style-type: none"> • Perform onsite initial physical hardware verification • Take inventory of all software levels and create a list of update recommendations • Perform updates/upgrades, where applicable to Lenovo best practices. • Call into ThinkAgile Advantage support on your behalf and take appropriate corrective action if any updates cause undesirable results. 	<ul style="list-style-type: none"> • Verify interoperability of the firmware levels, device drivers, Operating System (OS) and Hypervisor patches. • Check alerts, error logs and status of hardware and software components • Verify current system against the latest Lenovo Best Recipe • Verify network connectivity, cluster health and usage levels • Assess configuration to determine adherence to security, management and other best practices • Prepare a document with findings from the analysis, recommendations, timeline needed to implement/update, impact of the recommendations. • Walk-through the assessment documentation with client and obtain the schedule for remediation
After-session	Your assigned Lenovo technician will prepare a post Health Check documentation detailing original inventory, recommended changes, and actual changes of each installed component (this service does not include any training and skill transfer).	<ul style="list-style-type: none"> • Provide the pre-requisites list with software and firmware to be downloaded • Prepare the activity list and downtime schedule along with you • On the scheduled date decided by you, the firmware and Hypervisor will be updated remotely on all nodes • Run cluster check tools to verify the health and status of cluster • You will be provided with Knowledge transfer on the activities performed and the Lenovo technician will handover the final system.
Health Check Services, part of Lenovo Professional Services Tokens*	<p>Your business is unique, and so are your server, networking, and storage needs.</p> <p>Lenovo Professional Services Tokens provides you the flexibility to choose from a variety of specialized service activities that support the full lifecycle of your assets. At every stage—from designing and planning to installation and deployment, to supporting and optimization this offering is designed to help you better manage your IT infrastructure.</p> <p>When budgets are approved, typically it is lost if not utilized. Service Tokens allows you to prepay and utilize the credits when your project need arise.</p> <p>Choosing from a range of 24 service activities, from Workshops to IT Infrastructure Consulting Services, you can allocate Professional Services Tokens to cover any project requirement using your already allocated budget.</p> <p>Learn more about this offering here.</p>	
Worldwide Service Availability	More than 100 Worldwide Lenovo Business Partners	More than 44 Markets with Lenovo Consultants

* Contact your Lenovo representative to confirm cost of services in each available country.



“We invited vendors to join a ‘competitive dialogue’ procurement process, which was challenging but worked really well. It allowed us to communicate our requirements and emerge with an optimal solution: the offering from Lenovo.”

To make the system the best it could be took lots of planning, and Lenovo was right alongside us throughout that process. Once the solution was ready, we had support from Lenovo Lab Services in installing it and carrying out the initial testing – and our new system, Kebnekaise, was born.”, Björn Torkelsson, Technical Coordinator at HPC2N. **Read the full customer success story [here](#).**

IntDev

“As well as helping us to enhance our mission critical infrastructure and deliver excellent client service, Lenovo has forged a strategic partnership with us—supporting us on our growth journey and opening up new opportunities for us as a managed service provider for Lenovo solutions. We look forward to building on this partnership as we continue to expand our business in the years ahead.”- Pedro Maia, Managing Director, IntDev

Read the full customer success story [here](#).

START PLANNING YOUR IT HEALTH CHECK.

ARRANGE TO DISCUSS YOUR NEEDS WITH A LENOVO EXPERT **NOW**.

[Asia Pacific,](#)
[Europe, Middle East and Africa,](#)
[Latin America or North America.](#)