VDI Architecture Jumpstart Services

Two-day long remote, interactive advisory sessions led by a Lenovo VDI architect around your solution. Service will result in tactical recommendations through use-case analysis, design and implementation review to drive results leveraging Lenovo Services.

Key activities may include:
- Use case analysis
- High-level environment review
- High-level architectural design
- Implementation strategy
- Migration strategy
- Road-mapping
- Issue review and remediation guidance
- Knowledge transfer

VDI Residency Services

Two weeks of remote residency from a certified VDI subject matter expert and with project management support, guiding you on VDI-related design, configuration, operations, and more.

Key activities may include:
- Help desk/operations assistance
- Design guidance
- Core environment configuration
- Expansion assistance
- Testing/Validation
- Issue remediation
- Knowledge transfer
Lenovo VDI Workshop

Workshop Overview: Lenovo VDI Workshop is a white-boarding session led by Lenovo Principal Consultants to help you and your engineering teams arrive at a more clarified state on your journey of achieving desktop virtualization.

Target Outcome:
- Better understanding of your VDI environment
- Alignment of goals, objectives, and timelines
- Summary memo/recap
- High-level design/upgrade/expansion diagrams
- Roadmap and actionable options for
  - Hardware
  - Software
  - Services

Common Service Offerings:
- Architecture Workshop
- Health Check/Assessment
- Detailed Design
- Proof of Concept
- Production Infrastructure Design & Build
- DR Infrastructure Design & Build
- Upgrade/Expansion Assistance
- Pilot Rollout
- Extended Rollout
- Staff Augmentation

Target Audience: VDI architect, end user group, infrastructure team, application owner
### Key Workshop Activities:

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<tr>
<th>ACTIVITIES/AGENDA</th>
<th>TOPICS &amp; OUTCOMES</th>
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| **Introductions and Business Objectives** | ✓ Introduce the VDI assessment and set expectation  
✓ Review the scope of the engagement  
✓ Identify your business objectives and requirements for VDI and strategic direction |
| **Review Current Architecture** | ✓ High level review and discuss the components of your current architecture, either an existing VDI environment or existing virtual/physical environment.  
✓ Review the environment and gather requirements for assessment |
| **User Layer** | ✓ Discuss user population, primary applications, user access requirements, desktop strategy, integration testing, client devices, personalization, and policies. |
| **Access Layer** | ✓ Review LAN/WAN environment, networking requirements, remote access requirements and configurations, and user access patterns. |
| **Resource Layer** | ✓ Review the application and desktop landscape, resource allocation, printing, personalization, security, graphics, and any special requirements. |
| **Control Layer** | ✓ Discuss the VDI controllers and supporting infrastructure; including session brokers, Active Directory, SQL, Licensing, and Image Management. |
| **Hardware Layer** | ✓ Review virtualization platform, storage allocation, hardware platforms, and resource utilizations. |
| **Operations Layer** | ✓ Discuss any open issues or follow up topics.  
✓ Determine next steps. |