LENOVO IMPLEMENTATION SERVICES

Smarter technology for all

Smarter deployment accelerates operational readiness

Every infrastructure project has different deployment requirements. Premier Deploy for Infrastructure provides three defined options for supported ThinkSystem servers, ThinkSystem storage arrays, and ThinkAgile solutions, covering needs from physical installation and customer acceptance through implementation, integration, and post-deployment assistance.

Customers can select the option that best aligns with their project complexity, environment, internal IT capabilities, and desired assurance after go-live.

Premier Deploy for Infrastructure Includes

STANDARD DEPLOY

Provides core readiness, onsite hardware installation, customer acceptance, and documentation for straightforward projects or teams with strong internal IT capabilities.

PREMIER DEPLOY

Includes the Standard Deploy capabilities and adds implementation and integration, project documentation, knowledge transfer, and operational handoff for projects requiring additional deployment support.

PREMIER DEPLOY PLUS

Includes the Premier Deploy capabilities and adds post-deployment assistance and a health check, where included, for projects requiring extended assurance after implementation.

AI MODIFIED

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Compare Deployment Capabilities

Each approach provides a defined scope of activities and deliverables. Use the comparison below to identify the level of deployment support that best fits your environment, internal IT capabilities, and desired assurance after go-live.

These are distinct deployment options, not sequential implementation phases. Availability varies by platform, geography, project requirements, and service scope.

ACTIVITIES/ CAPABILITY	STANDARD DEPLOY	PREMIER DEPLOY	PREMIER DEPLOY PLUS
Project Management	✓	✓	✓
Readiness Assessment	✓	✓	✓
Implementation Strategy Session	–	✓	✓
Onsite Hardware Installation and Package Removal	✓	✓	✓
Deployment Implementation and Integration	–	Remote	Onsite
Project Documentation and Knowledge Transfer	–	✓	✓
Customer Acceptance and Documentation	✓	✓	✓
Transfer Configuration Results to Support	–	✓	✓
30-day Post-Deployment Assistance	–	–	✓
Health Check	–	–	✓

The Premier Deploy Difference

REDUCE EXECUTION RISK

Defined scope and Lenovo-certified expertise help reduce uncertainty, rework, and avoidable delays.

EXTEND INTERNAL IT CAPACITY

Bring deployment expertise to complex requirements while your team stays focused on ongoing priorities.

SUPPORT A SMOOTHER OPERATIONAL HANDOFF

Documentation and knowledge transfer help your team assume operational ownership with greater confidence.

ADD ASSURANCE AFTER GO-LIVE

Premier Deploy Plus provides post-deployment assistance and a health check where included.

*Premier Deploy for Infrastructure is available for supported ThinkSystem servers, ThinkSystem storage arrays, and ThinkAgile solutions. Specialized Deployment Services and Hardware Installation Services remain available for technology-specific, installation-only, or otherwise unsupported requirements. Refer to the applicable **Infrastructure Services Agreement** for additional details.*

Plan Your Next Deployment Approach

Contact your Lenovo representative to review your infrastructure environment, project requirements, and desired level of deployment support.

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