

Smarter  
technology  
for all

Lenovo

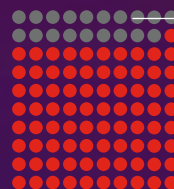
## Lenovo Implementation Services

# Smarter streamlines device rollouts for a hybrid workforce

## Lenovo Ship to Home

Rolling out new devices to employees across multiple locations often involves complex coordination, tight timelines, and pressure to avoid delays that impact productivity. Bulk orders often end up bottlenecked at HQ or require complex managed services just to reach the right hands.

Lenovo's **Ship to Home** simplifies it all: a predictable, flat-fee service that lets you ship fully configured devices directly from our factory to your employees—quickly, reliably, and without extra layers.



**81%** of remote-capable employees work in a hybrid or fully remote setup—driving demand for seamless IT logistics<sup>1</sup>



**51%** of CIOs prioritize operational agility—making factory-to-home device shipping a key IT efficiency strategy<sup>2</sup>

# Device deployment doesn't have to be complicated

Whether you're equipping new hires, refreshing hardware, or rolling out tech upgrades, getting devices into the hands of remote employees often comes with frustrating delays, unexpected costs, and unnecessary work for IT.

Below are three common roadblocks—and how Ship to Home helps you move past them.

## The distribution struggle

Getting hundreds—or even thousands—of devices into the hands of employees often means shipping everything to HQ first. Then, IT teams are stuck repacking and forwarding each one. It's slow, expensive, and drains internal resources.

With Ship to Home, devices are shipped directly from Lenovo's factory to individual employees. No middle stops, no repackaging, no stress.

## IT teams stretched thin

Your IT department is already managing systems, security, onboarding, and support. Adding manual device distribution into the mix? That's a recipe for burnout.

Ship to Home handles the logistics while your IT team focuses on strategic work. Devices arrive pre-configured (when combined with Lenovo Implementation Services) and ready to go—no extra hands needed.

## Unpredictable costs and delays

Third-party shipping or managed services often come with surprise fees, scheduling conflicts, or long lead times. And when a single delay affects a whole onboarding cycle, the cost is more than just financial.

With a flat fee per device and predictable delivery times, Ship to Home makes budgeting simple. No hidden fees, no headaches—just reliable delivery aligned with your timelines.







## What you get with Ship to Home



### **Direct-to-employee delivery from Lenovo's factory**

Skip the HQ handoff and get devices into your employees' hands faster, no repackaging or redistribution required.



### **Flat, one-time fee per shipping location**

Keep budgets predictable and avoid the surprise costs of managed services or third-party logistics.



### **Simple bulk address upload to Lenovo**

Save time with an easy, scalable way to handle multiple shipping locations in one go.



### **Shipment tracking and delivery status for each user**

Maintain visibility and control throughout the process, so you always know where devices are and when they'll arrive.



### **Corporate billing, not individual**

Keep things simple for both finance and end users with centralized invoicing.



### **Fully configured devices when combined with Lenovo Implementation Services**

Devices arrive ready to work —just unbox and power on.

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## Built to deliver, backed by experience

Deploying devices to a hybrid workforce calls for a solution that's dependable, scalable, and built on real operational expertise. Ship to Home simplifies device deployment, while making it reliable and aligned to your business needs.

Our global manufacturing and fulfillment network enables responsive and dependable delivery across projects of all sizes. Whether you're equipping a small remote team or rolling out devices company-wide, the service adapts to your scale without sacrificing speed or precision.

Customers choose Lenovo because they value consistency, control, and the ability to deliver at scale. Ship to Home supports regulatory requirements, simplifies coordination, and ensures employees receive devices that are fully prepared for use on day one—all while easing pressure on IT.

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**>11K** manufacturing sites

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**15** customer fulfillment centers

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**WITHIN  
TOP  
10** ranking in Gartner Supply Chain Top 25 for 3 consecutive years

## Ship smarter. Scale faster.



Talk to your Lenovo representative to learn how Ship to Home can simplify your next rollout.

And when it comes to the bigger picture, Lenovo Services support your IT strategy at every stage. From expert advisory and strategic planning to seamless deployment, ongoing operations, and smart asset refresh—we ensure your infrastructure is built for success.

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(1) Gallup: Hybrid Work

(2) Lenovo: Global CIO Report 2024

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