TROUBLESHOOTING

TROUBLESHOOTING		
TROUBLE	**PROBABLE CAUSE**	**SOLUTION**
• Power light not illuminated.	☛ Unit not plugged in.	✔ Plug in Unit.
• Water leaks from tank.	☛ Tank rubber ring is missing. ☛ Cap not tight enough. ☛ Tank water is Hot.	✔ Remove tank cap and replace or reposition ring. ✔ Tighten the cap. ✔ Fill with cool water only. ✔ Do not move when full.
• Crack in Tank.	☛ Hot water will cause tank to pressurize. ☛ Tanks will crack if hit or dropped.	✔ Fill with cool water only. ✔ Handle tank with Care.
• Film on tank.	☛ Mineral deposits.	✔ Clean/disinfect tank as instructed in weekly cleaning instructions.
• Fan on, but no Mist.	☛ Volume too low. ☛ Might be running out of water.	✔ Turn up volume control. ✔ Fill tank with cool water.
• Appearance of minerals or "white dust".	☛ Tap water contains minerals that collect inside your humidifier. When the minerals are released into the air they often appear as white dust on your furniture.	✔ Use distilled water in your humidifier. This will help reduce the precipitation of minerals or `white dust'.

FREQUENTLY ASKED QUESTIONS

FREQUENTLY ASKED QUESTIONS	
Question	**Answer**
• What are the variables that affect run time?	The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as: ✔ Air exchange in the room where the humidifier is placed. ✔ Room construction of the room where the humidifier is placed. ✔ Temperature of the room where the humidifier is placed. ✔ Humidity levels in the room where the humidifier is placed. ✔ Movement of occupants and the opening and closing of doors in the room where the humidifier is placed. ✔ Home furnishings in the room where the humidifier is placed.
• How do I remove film on water tank?	✔ See Daily Maintenance instructions. Regular cleaning is recommended.
• How can I extend the run time?	✔ Run your unit on the lowest setting. ✔ If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time. ✔ Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.

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WARRANTY INFORMATION

1 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. (collectively "Sunbeam") warrants that for a period of one year from the date of purchase, this product will be free from defects in material and workmanship. Sunbeam, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. Sunbeam dealers, service centers, or retail stores selling Sunbeam products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than Sunbeam or an authorized Sunbeam service center. Further, the warranty does not cover: Acts of God, fire, flood, hurricanes and tornadoes.

What are the limits on Sunbeam's Liability?

Sunbeam shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

Sunbeam disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

Sunbeam shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

How to Obtain Warranty Service

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. located in Boca Raton, Florida 33431. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

Holmes

Owner's Guide

HM827TG
HM827TG-FCA

☎ INFO HOT-LINE: If, after reading this owner's guide you have any questions or comments, please call 1-800-546-5637 and a Customer Service Representative will be happy to assist you.



Ultrasonic Cool Mist Humidifier

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

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PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To protect against electric shock, do not place or immerse cord, plugs, or appliance in water or other liquid. Do not plug in the cord with wet hands. Do not overfill the water tank.
3. Plug the appliance directly into a 120VAC electrical outlet.
4. This appliance is not intended for use by children or by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge. Close supervision is necessary when any appliance is used near children. Children should be supervised to ensure that they do not play with the appliance. Keep the appliance and its cord out of reach of children.
5. Never place humidifier in an area where it is accessible to children. Never use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. Keep the cord out of heavy traffic areas. To reduce risk of fire, never put the cord under rugs or near heat registers.
7. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Do not attempt to replace or splice a damaged cord. Return appliance to the manufacturer (see warranty) for examination, repair or adjustment.
8. Do not place on or near wet surfaces, or near heat sources such as stoves, radiators, and heaters.
9. Place your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
10. WARNING: Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury.
11. Unplug from outlet when not in use, before putting on or taking off parts and before cleaning. To disconnect, turn any control to OFF, then unplug power cord from outlet. Be sure to unplug the unit by pulling on the plug and not the cord.
12. Do not block air inlet or outlet. Never drop or insert any object into any openings. Do not place hands, face or body directly over or near the outlet while unit is in operation.
13. Do not use outdoors or for commercial purposes.
14. Do not use appliance for other than intended use. Misuse can cause injuries.
15. Always place humidifier on a dry, stable, level surface.
16. WARNING: Failure to clean device per the cleaning instructions in the Cleaning Section may result in overheating or fire. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer. Never use gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
17. Never tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit. Use both hands when carrying a full tank of water. Do not move unit after it has been used until unit cools completely.
18. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer, to measure the humidity.
19. Never operate unit without water in the tank. Do not pour water in any openings other than the water tank.



POLARIZED PLUG

This appliance has a polarized plug, (one blade is wider than the other). As a safety feature to reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature or modify the plug in any way. If the plug fits loosely into the AC outlet or if the AC outlet feels warm do not use that outlet.

FEATURES - OPERATIONS

SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY

POWER CORD INSTRUCTIONS:

A short power-supply cord or detachable power-supply cord is provided to reduce risks resulting from becoming entangled in or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a long detachable power-supply cord or extension cord is used on short-cord models:

a. The marked electrical rating of the detachable power-supply cord or extension cord should be at least as great as the electrical rating of the appliance;
b. When the product is of the grounded type, the extension cord shall be a grounding type 3-wire cord; and
c. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

Do not pull, twist or otherwise abuse the power cord.

Do not wrap the power cord around the main body of the appliance during or after use.

NOTICES

1. Do not allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wallpaper.
2. Keep unit away from surfaces that can be damaged by water and/or heat (such as wood floors). Place mat underneath the unit during use. Do not place humidifier under overhanging surfaces.
3. Do not place the humidifier on a rug or carpet. The heat sink underneath the humidifier might cause the carpet to be discolored and may cause overheating of the unit.
4. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.

FCC STATEMENT

Potential for Radio/Television interference

This device complies with Part 18 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 18 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. The product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If the product does cause harmful interference to radio or television reception, which can be determined by turning the product on or off, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and the receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FEATURES - OPERATIONS

PRE-OPERATING INSTRUCTIONS

1. Be sure the humidifier is switched off.
2. Select a location for your humidifier, on a flat level surface about 4 inch away from the wall. DO NOT place the humidifier on a finished floor or near furniture, which can be damaged by too much moisture or water. Place on a moisture resistant surface.
3. Remove the tank from the main housing.
4. Bring the tank to the sink, turn upside down and twist off the tank cap by turning counter clockwise. Fill tank with cool, fresh tap water. DO NOT fill with warm water as this may cause leaking. Replace the cap on tank FIRMLY. The tank will hold 1/2 gallon of water.
5. Place tank back on to the base. The tank will immediately begin to empty into the base.
6. Plug the humidifier into a 120V electrical outlet.

OPERATING INSTRUCTIONS

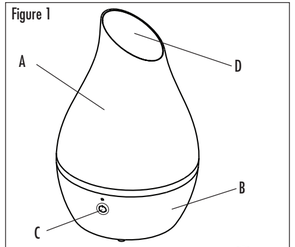
1. To turn the unit on, press the On/Off button. The unit will begin on the High Setting, indicated with a green light.
2. Press the On/Off button again to switch to the Medium Setting, indicated with a yellow light.
3. Press the On/Off button once more to switch to the Low Setting, indicated with a blue light.
4. When the humidifier runs out of water, a red indicator light will turn on. The transducer and fan will automatically shut off .
5. Once the tank is empty, turn the Power Off and unplug the unit.
6. Before refilling the tank, empty any residual water from the base and tank. Follow daily maintenance instructions.
7. Fill tank with cool, fresh tap water. DO NOT fill with warm water as this may cause leaking. Replace the cap on tank FIRMLY.
8. Place tank on the base. The tank will immediately begin to empty into the base.
9. Plug the humidifier into a 120V electrical outlet.

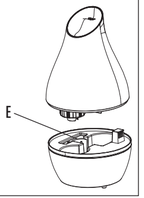
WARNING: DO NOT move the humidifier with water in the tank or the humidifier base. The moving action of the water may activate the water tank's release nozzle and overfill the transducer cavity. This may cause the humidifier to function intermittently, or stop emitting mist. Should this occur, simply remove the excess water from the humidifier base.

IMPORTANT: If you do not plan to use your humidifier for two or more days, make sure any residual water is drained from the water tank and base to prevent any algae or bacteria growth in stagnant water. Make sure the tank is dry.

NOTE: To avoid white dust use only distilled water especially if: A) you suffer from respiratory problems or B) you live in an area where the water has a high mineral content.

Figure 1





A. Tank
B. Humidifier Base
C. One Touch Control
D. Mist Output Lid
E. Transducer (not shown)

CLEANING / MAINTENANCE

CLEANING AND MAINTENANCE INSTRUCTIONS

Humidifiers provide comfort by adding moisture to dry, heated indoor air. To benefit most from the humidifier and avoid product misuse, follow all instructions carefully. Please note that this is an electrical appliance and requires attention when in use.

In addition, if you do not follow the recommended care and maintenance guidelines, micro-organisms may be able to grow in the water within the humidifier's tank. You must routinely follow the cleaning procedures that follow in order to ensure proper, efficient operation of your humidifier. Proper maintenance and cleaning is essential to the continued performance of your unit and the avoidance of algae or bacteria build-up.

This appliance has no user serviceable parts. Any servicing beyond that described in the Cleaning Section should be performed by an Authorized Service Representative only. See warranty available online.

DAILY MAINTENANCE

1. Be sure the unit is OFF and is disconnected from the electrical outlet.
2. Remove the tank from the humidifier and place in sink or tub.
3. Drain any remaining water and rinse thoroughly to remove any sediment or dirt. Wipe clean and dry with a clean cloth or paper towel.
4. Refill with cool tap water. Do not overfill.

WEEKLY MAINTENANCE

To Remove Scale:

1. Repeat steps 1-3 above.
2. Clean the base by partially filling it with one 8-oz cups of undiluted white vinegar. Leave this solution in the tank for 20 minutes, while cleaning all interior surfaces with a soft brush. Gently scrub the area around the transducer with a soft brush. Remove the scale by wiping the entire base with a cloth dampened with undiluted white vinegar.
3. Rinse clean with warm water to remove cleaning solution before disinfecting the tank.

To Disinfect Tank

1. Fill humidifier tank 1/2 full with water and 1/2 tablespoon of chlorine bleach.
2. Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
3. Carefully empty the tank after 20 minutes, and rinse with warm water until you can not detect any bleach smell. Dry with a clean cloth or paper towel.
4. Refill the water tank as directed in Operating Instructions, and turn the unit on.

STORAGE INSTRUCTIONS

When not using your humidifier for an extended period of time:

1. Clean, rinse and thoroughly dry the humidifier as directed in weekly maintenance. DO NOT leave any water in the unit when storing. Leaving water in the unit may render the unit inoperable for the following season.
2. Place the humidifier in the original carton and store in a cool, dry place.

REPLACEMENT ACCESSORIES

To order the replacement accessories you can do any of the following:

- Visit your local retailer
- Go to *www.holmesproducts.com*
- Call consumer service at 1-800-546-5637

If you have any questions regarding your product or would like to learn more about other Holmes® products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at www.holmesproducts.com.