TROUBLESHOOTING
FREQUENTLY ASKED QUESTIONS

TROUBLESHOOTING		
TROUBLE	**PROBABLE CAUSE**	**SOLUTION**
• Power light not illuminated.	☛ Not plugged in.	✔ Plug in unit.
• Refill/Reset light illuminated.	☛ Water Tank Empty. ☛ Unit not reset after refill. ☛ Scale buildup on heating element.	✔ Refill Tank. ✔ Follow manual for Reset Instructions. ✔ Remove scale from heating element.
• Mist output minimal to none.	☛ Scale buildup on heating element.	✔ Remove scale from heating element.
• Water Leaks from tank.	☛ Tank rubber ring is missing. ☛ Cap not tight enough. ☛ Tank water is Hot.	✔ Remove tank cap and replace or reposition ring. ✔ Tighten the cap. ✔ Fill with cool water only.
• Crack in Tank.	☛ Hot water will cause tank to pressurize. ☛ Tanks will crack if hit or dropped.	✔ Fill with cool water only. ✔ Handle tank with Care.
• Film on tank.	☛ Mineral deposits.	✔ Clean/disinfect tank as instructed in weekly cleaning instructions.

FREQUENTLY ASKED QUESTIONS	
Question	**Answer**
• What are the variables that affect run time?	The estimated run time for this humidifier is based on average room conditions. The actual run time of your humidifier is dependent on numerous variables such as: ✔ Air exchange in the room where the humidifier is placed. ✔ Room construction of the room where the humidifier is placed. ✔ Temperature of the room where the humidifier is placed. ✔ Humidity levels in the room where the humidifier is placed. ✔ Movement of occupants and the opening and closing of doors in the room where the humidifier is placed. ✔ Home furnishings in the room where the humidifier is placed.
• How do I remove film on water tank?	✔ See Daily Maintenance instructions. Regular cleaning is recommended.
• How can I extend the run time?	✔ Run your unit on the lowest setting. ✔ If your unit has electronics, set it to your desired humidity level. The unit will turn on and off, which will extend the run time. ✔ Fill the tank all the way full, place it on the base, let the water empty into the base until it stops bubbling, then refill the tank full again. This ensures maximum water capacity and will extend run time.

STORAGE INSTRUCTIONS
REPLACEMENT ACCESSORIES

Disinfect tank:

1. Fill tank with 1/2 teaspoon of chlorine bleach and 1/2 gallon (1.89L) of water.
2. Let the solution stand for 20 minutes, swishing every few minutes. Wet all surfaces.
3. Empty the tank after 20 minutes, and rinse well with water until the bleach smell is gone. Dry with a clean cloth or paper towel.
4. Refill the water tank with cool water; replace the housing and water tank. Repeat ALL Operating Instructions.

When not using your humidifier for an extended period of time:

1. Clean, rinse and thoroughly dry the humidifier as directed in weekly maintenance. DO NOT leave any water in the unit when storing. Leaving water in the unit may render the unit inoperable for the following season.
2. Place the humidifier in the original carton and store in a cool, dry place.

If you have any questions regarding your product or would like to learn more about other Holmes® products, please contact our Consumer Service Department at 1-800-546-5637 or visit our website at www.holmesproducts.com.

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WARRANTY INFORMATION

3 YEAR LIMITED WARRANTY

Sunbeam Products, Inc. doing business as Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of three years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

What are the limits on JCS's Liability?

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or statutory warranty or condition.

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise.

JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party.

Some provinces, states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

How to Obtain Warranty Service

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. doing business Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.**

Holmes®

Owner's Guide
HWM6005

☎ INFO HOT-LINE: If, after reading this owner's guide you have any questions or comments, please call 1-800-546-5637 and a Customer Service Representative will be happy to assist you.



Filter Free Warm Mist
Humidifier

PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

1. Read all instructions before using the appliance.
2. To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
3. Keep the cord out of heavy traffic areas. To avoid fire hazard, NEVER put the cord under rugs or near heat registers.
4. DO NOT place humidifier near heat sources such as stoves, radiators, and heaters. DO locate your humidifier on an inside wall near an electrical outlet. The humidifier should be at least 4 inches (10 cm) away from the wall for best results.
5. NEVER place humidifier in an area where it is accessible to children. NEVER use humidifier in a closed room, particularly where a child may be sleeping, resting, or playing (a closed room may result in excessive humidity).
6. **WARNING:** Do not attempt to refill humidifier without first unplugging the unit from its electrical outlet. Failure to heed this warning may cause personal injury. Be sure to unplug the unit by pulling on the plug and not the cord.
7. Never place anything over moisture outlet when the unit is running.
8. NEVER drop or insert any object into any openings. DO NOT place hands, face or body directly over or near Moisture Outlet while unit is in operation. DO NOT cover Moisture Outlet while the unit is operating.
9. DO NOT operate any appliance with a damaged cord or plug, after the appliance malfunctions, or if it has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
10. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons. The use of attachments not recommended or sold the manufacturer may cause hazards.
11. DO NOT use outdoors.
12. Always place humidifier on a firm, flat, level surface. A waterproof mat or pad is recommended for use under the humidifier. NEVER place it on a rug or carpet, or on a finished floor that may be damaged by exposure to water or moisture.
13. DO NOT allow the Moisture Outlet to directly face the wall. Moisture could cause damage, particularly to wall paper.
14. Humidifier should be unplugged when not in use.
15. NEVER tilt, move, or attempt to empty unit while it is operating. Shut off and unplug before removing the water tank and moving the unit. If you have a warm mist humidifier, DO NOT attempt to remove the water tank within 15 minutes after the humidifier is turned off and unplugged. Serious injury may result.
16. This humidifier requires daily and weekly maintenance to operate appropriately. Refer to daily and weekly cleaning procedures. Use only cleaners and additives recommended by the manufacturer. Never use gasoline, glass cleaner, furniture polish, paint thinner, or other household solvents to clean any part of the humidifier.
17. Excessive humidity in a room can cause water condensation on windows and some furniture. If this happens, turn the humidifier OFF.
18. Do not use humidifier in an area where humidity level is in excess of 50%. Use a hygrometer, available at your local retailer or through the manufacturer to measure the humidity.



THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

FEATURES - OPERATIONS

19. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
20. Never place housing under water flow, or immerse in liquids.
21. DO NOT plug in the cord with wet hands, electric shock could result.
22. DO NOT pour water in any openings other than the water tank.
23. If you have a warm mist humidifier, allow unit to cool before refilling water tank or maintenance as the heater bulb is hot.
24. To prevent damage to surfaces, do not place humidifier under overhanging surfaces.
25. NEVER operate unit without water in the tank.
26. Do not move unit after it has been used until unit cools completely.
27. Use both hands when carrying full tank of water.

PLEASE READ AND SAVE THESE IMPORTANT SAFETY INSTRUCTIONS

CONSUMER SAFETY INFORMATION

NOTE: This is an electrical appliance and requires attention when in use.

NOTE: If moisture forms on the walls or windows of the room, turn off the humidifier. The room already has plenty of humidity and additional moisture may cause damage.

NOTE: DO NOT block air inlet or outlet.

Cord and Plug Installation Safety Instructions:

The length of cord used on this appliance was selected to reduce the hazards of becoming tangled in, or tripping over a longer cord. If a longer cord is necessary an approved extension cord may be used. The electrical rating of the extension cord must be equal to or greater than the rating of the humidifier. Care must be taken to arrange the extension cord so that it will not drape over the countertop or tabletop where it can be pulled on by children or accidentally tripped over.

HOW WARM MIST WORKS

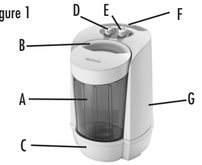
Your Holmes® Warm Mist humidifier is designed to allow the proper amount of water to flow out of the tank. Air is drawn in through the grill openings located in the back of the unit and mixed with steam in the misting chamber. The warm mist is then dispersed out of the top of the misting chamber through the outlet grill and into the room.

NOTE: A humidity level below 20% can be unhealthy and uncomfortable. The recommended humidity level is between 40%-50%.

PRE-OPERATING INSTRUCTIONS

1. Be sure the humidifier is switched off.
2. Select a location for your humidifier, on a flat level surface about 4 inches (10 cm) away from the wall. DO NOT place the humidifier on a finished floor or near furniture, which can be damaged by too much moisture or water. Place on a moisture resistant surface.
3. Remove the tank from the main housing.
4. Bring the tank to the sink, turn upside down and twist off the tank cap by turning counter clockwise. Fill tank with cool, fresh tap water. DO NOT fill with

Figure 1



A. Tank
B. Carry Handle
C. Humidifier Base
D. Humidistat
E. Speed Control
F. Medicine Cup (not shown)
G. Humidifier Housing

FEATURES - OPERATIONS

warm water as this may cause leaking. Replace the cap on tank FIRMLY.

5. Make sure the safety lock is rotated completely to the locked position. Place tank back on to the base. The tank will immediately begin to empty into the base.
6. Plug the humidifier into a 120V electrical outlet.

OPERATING INSTRUCTIONS

1. To turn the unit on, switch the knob to the High (Hi) position. High (Hi) will produce the maximum moisture and Low (Lo) will produce the longest run time and quieter performance. The power light will be on. It is normal for the humidifier to take 10 minutes to boil the water and begin to mist.
2. To turn the unit to low, switch the knob to the Low (Lo) position. To turn the unit off, switch the knob to Off.
3. The Medicine cup is located on the top of the mist chamber. To use, pour designated humidifier medication into the cup. DO NOT add medication to the water tank. DO NOT add medication to the medicine cup when the unit is already operating.

Reset Procedure

NOTE: when the water is empty and the water in the heating chamber is almost empty, the Automatic Shut Off will activate. The RESET light (⟳) will illuminate and the unit will not operate again until you refill the water tank and reset the humidifier.

1. Turn the power knob to Off.
2. Unplug the unit.
3. Remove and refill the water tank, being sure to follow the Daily Maintenance instructions. Replace the tank onto the base.
4. Allow 15 minutes for the Automatic shut off to reset.
5. After the 15 minutes, plug in the unit and turn the Power knob to High (Hi). The Reset light should now be off (if not, repeat steps 1-4). In about 10 minutes the unit will begin to produce moisture.

IMPORTANT: If you do not plan to use the humidifier for two or more days, make sure any residual water is drained from the water tank and base to prevent algae or bacterial growth.

Using the Humidistat

The Humidistat feature allows you to set and maintain the humidity level you wish for your room to maintain. The Humidistat setting is designed to operate between 25% and 65% relative humidity range. The recommended setting is 40-50%. Turn the knob clockwise as far as it will turn to achieve the highest humidistat setting. In this setting, the humidifier will run constantly. To lower your desired humidity level, simply turn the knob counterclockwise to choose your setting. When the humidity in the room is less than the level you have set, the humidifier will continue to produce moisture. Once the set humidity level has been achieved, the unit will turn off. When the room humidity drops below your set level, the unit will automatically begin producing moisture again. Depending on the size of your room and your personal comfort, you will set your humidistat at different levels. If condensation forms on your windows or walls, or your measured room humidity reads above 50% by use of a hygrometer, turn off your humidifier, or lower your Humidistat level.

CLEANING AND MAINTENANCE INSTRUCTIONS

The following maintenance procedures must be routinely followed in order to ensure proper, efficient operation of your humidifier. The unit WILL NOT WORK CORRECTLY if it is not cleaned properly.

When the unit is in use, daily and weekly maintenance is recommended. Regular weekly cleaning prevents scale buildup on the heating element and base. It also prevents micro-organisms from growing on the base. This ensures that maximum efficiency will be achieved.

We cannot over-emphasize how essential proper cleaning is to the maintenance and continued use of your unit and to the avoidance of algae or bacteria build-up.

CLEANING / MAINTENANCE

DAILY MAINTENANCE

Allow to cool before maintenance.

1. Before cleaning, set the control to OFF position and unplug the unit from the electrical outlet.
2. Remove the water tank then unlock the misting chamber by rotating the safety lock towards the front of the unit. Lift mist chamber from the unit's base.
3. Empty water and minerals from the base and place in the top rack of the dishwasher. This will remove any sediment and dirt that has accumulated in the base.

NOTE: It is imperative that the base is cleaned properly. The base is dishwasher safe (top rack ONLY) for easy cleaning.

4. Wipe the heating element (located at the bottom of the humidifier housing) clean with a soft cloth after it has had a chance to cool. (see Figure 2)
5. Replace misting chamber and engage safety lock. The Electronic Thermal Control Heating element is lined with a coating that is designed to provide the easiest cleaning and prolong the operating efficiency of the humidifier. DO NOT use any metal or hard objects to clean the Heating Element. Never use detergents, gasoline, kerosene, glass cleaner, furniture polish, paint thinner or other household solvents to clean any part of the humidifier.

Figure 2



WEEKLY MAINTENANCE

Remove Scale: Allow to cool before maintenance.

1. Repeat steps 1-3 in the Daily Maintenance section.
2. Clean the tray by partially filling the base with one 8-oz cup of undiluted white vinegar. Let solution stand 20 minutes, cleaning all interior surfaces with a soft brush. Dampen a cloth with undiluted white vinegar and wipe out entire base to remove scale.
3. Rinse with clean warm water to remove scale and the white vinegar solution before beginning to disinfect the tank.
4. Wipe the heating element clean with a soft cloth after it has had chance to cool.