

# Pfister™

IT'S THE EXPERIENCE THAT MATTERS™



## HOMEOWNER'S LIFETIME WARRANTY INFORMATION

The Pfister™ Lifetime Warranty covers finish & function for as long as you own your home (commercial applications limit the duration of the warranties provided below)

Pfister provides the following Warranties for its products. Proof of Purchase may be required in order to obtain any of the benefits set forth below.

**Limited Warranties:** Pfister warrants that for as long as the original purchaser owns the home in which the Pfister product ("the product") is originally installed, the product will be free of all defects in material and workmanship that would impair the intended and proper use of the product. If the product is installed in a commercial application, the above mechanical warranty shall be limited for a period of ten (10) years from the date of purchase of the Product.

Pfister warrants against deterioration of the product's finish for as long as the original purchaser owns the home in which the product is originally installed. If the product is installed in a commercial application, the above finish warranty for the product that does not contain the Pforever finish shall be limited to a period of five (5) years from the date of purchase.

**Exclusive Remedy:** In the event of any defect in the product that breaches the foregoing warranties, Pfister, at its option, will repair or replace the defective part of the Product. Repair or replacement of the Product is the exclusive remedy.

For any remedy under this warranty, Pfister is to be notified describing the problem. In order to notify Pfister and receive assistance or service under this warranty, the original purchaser may:

- (1) call 1-800-Pfaucet (1-800-732-8238) for a consumer service representative who can assist you,
- (2) write consumer service department c/o Pfister Inc., 19701 DaVinci, Lake Forest, CA 92610, and include a description of the problem, model number, your name, address, phone number and approximate date of purchase,
- (3) email the Pfister customer service department by going to [www.pfisterfaucets.com](http://www.pfisterfaucets.com), or
- (4) notify the location or distributor from which the product was purchased. In any case, you may be required to return the product to Pfister for inspection and proof of purchase may be required.

**Limitations and Exclusions:**

Pfister WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

Pfister has the right to discontinue or modify any product at any time. Some states do not allow limitations or exclusions of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The above warranties do not cover damage resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents or acts of God.

[www.pfisterfaucets.com](http://www.pfisterfaucets.com)

**CONTACT INFORMATION:**

**Main Office**

[www.pfisterfaucets.com](http://www.pfisterfaucets.com)  
1-800-PFAUCET (732-8238)  
19701 DaVinci  
Lake Forest, CA 92610

**Canada**

[www.internationalpfisterfaucets.com](http://www.internationalpfisterfaucets.com)  
(800) 340-7608  
100 Central Avenue  
Brockville, Ontario K6V 5W6 Canada



## PRODUCT WARRANTY

*Important maintenance and warranty information.*

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Dear New Homeowner:

You'll be pleased to know that Pfister™ faucets have been installed in your new home, ensuring quality, beauty, and distinguished design. Trusted since 1910, Pfister has been a leader in quality plumbing products. Enclosed you will find important information on how to maintain the quality of your new faucets. Style, beauty, and durability are what give Pfister faucets the edge over other manufacturers' products. Combined with the decorative and wear resistant finishes, you are assured of years of trouble-free service. This is backed by our Lifetime Warranty, covering finish and function for as long as you own your home.



## ABOUT US

### Over 100 Years of Proud Heritage

For years, you've known us as Price Pfister. We have simplified our name to Pfister, but our 100 year legacy and commitment to providing high quality and innovative faucets backed by a Lifetime Warranty remains the same.

As we begin a new century as Pfister, we are not only proud to continue our tradition, but also excited to discover new ways of enhancing your experience with our products and services. It's the experience that matters. Yours and ours.

TO SEE A WIDE SELECTION OF BEAUTIFUL FAUCETS, VISIT:  
[pfisterfaucets.com](http://pfisterfaucets.com)



## CARE INSTRUCTIONS

### BEFORE YOU TURN ON YOUR FAUCET

*During construction of your new home, it is possible that debris (dirt, sand, stones, etc) may have fallen into the water lines. Pfister suggests, as a precautionary measure, that you conduct the following cleaning procedure on your kitchen and lavatory faucets.*

1. Carefully unscrew the aerator from the spout of the faucet
2. After turning on the cold and hot water supply lines, turn the faucet handle to the fully open cold position. Run the water for several minutes until any debris has cleared the valve, and then turn the faucet handle to the closed position. Repeat step for hot water.
3. Rinse the aerator's cone-shaped screen to eliminate any debris in it.
4. Securely screw the aerator back into the spout, and check for any leaks.
5. If any troubles occur or if installation help is needed, please contact Pfister Consumer Service at [www.pfisterfaucets.com](http://www.pfisterfaucets.com) or 1-800-Pfaucet (800-732-8238).

### FINISH CARE

*It's easy to keep your faucets looking new and your warranty intact:*

- DO wipe water from faucets after each use to avoid spotting and build-up.
- Do use only a soft damp cloth, warm water and/or typical non-abrasive dish washing soap (i.e. Palmolive, Dawn) to wipe clean.
- DO NOT use abrasive cleansers or abrasive cloths on your faucets.
- DO NOT allow water to dry on faucets as it may cause unsightly spotting.



*Congratulations on your new home complete with Pfister faucets.*

Kitchen Model # ..... Bath 1 Model # .....  
 Bath 2 Model # ..... Bath 3 Model # .....  
 Bath 4 Model # ..... Bar Model # .....

Notes:.....  
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**Pfister**™