

Pfister® Lifetime Mechanical & Pfinish Limited Warranty



Covers Pfinish & Pfunction for as Long as You Own Your Home

Five-Year Limited Warranty on Electrical Components

One-Year Limited Warranty on GE® Filter Components (Excluding GE Filter Cartridges)

Pfister provides the following warranties for its products. Proof of purchase may be required in order to obtain any of the benefits set forth below. Commercial applications limit the duration of the warranties provided below.

Limited Warranties: Pfister warrants that for as long as the original purchaser owns the home in which the Pfister product (the "product" excluding the electronic sensor, control box, power unit, GE filter manifold and GE filter cartridges) is originally installed, the product will be free of all defects in material and workmanship that would impair the intended and proper use of the Product. If the product is installed in a commercial application, the above mechanical warranty shall be limited for a period of ten (10) years from the date of purchase of the product.

For the electrical components including the electronic sensor, control box and power unit (battery pack or AC adapter), Pfister provides a five-year limited warranty to the original residential user of the product against defects in material and workmanship, as long as the original user occupies the premises in which the product was originally installed.

Pfister provides a one-year limited warranty for the GE filter manifold and a one-month limited warranty for the GE filter cartridges to the original residential user of the product against defects in material and workmanship, as long as the original user occupies the premises in which the product was originally installed.

Pfister warrants against deterioration of the Product's finish for as long as the original purchaser owns the home in which the Product is originally installed. If the Product is installed in a commercial application, the above finish warranty for Products shall be limited to a period of ten (10) years from the date of purchase.

Exclusive Remedy: In the event of any defect in the product that breaches the foregoing warranties, Pfister, solely at its option, will repair or replace the defective part of the product. Repair or replacement of the product is the exclusive remedy. For any remedy under this warranty, Pfister is to be notified describing the problem. In order to notify Pfister and receive assistance or service under this warranty, the original purchaser may: (1) call 1-800-Pfaucet (1-800-732- 8238) for a consumer service representative who can assist you, or (2) write consumer service department c/o Pfister Inc., 19701 DaVinci, Lake Forest, CA 92610, and include a description of the problem, model number, your name, address, phone number and approximate date of purchase, or (3) email Pfister's customer service department by going to www.pfisterfaucets.com, or (4) notify the location or distributor from which the product was purchased. In any case, you may be required to return the product to Pfister for inspection and proof of purchase may be required.

Limitations and Exclusions: Pfister WILL NOT BE LIABLE FOR ANY OTHER DAMAGES OR LOSSES, INCLUDING, BUT NOT LIMITED TO, INCIDENTAL AND/OR CONSEQUENTIAL DAMAGES, REGARDLESS OF THE LEGAL THEORY ASSERTED, INCLUDING ANY CLAIM OR BREACH OF WARRANTY HEREUNDER OR ANY OTHER CAUSE, AND WHETHER ARISING IN CONTRACT OR IN TORT (including negligence and strict liability).

Pfister has the right to discontinue or modify any product at any time. Some states do not allow limitations or exclusions of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

The above warranties do not cover damage resulting from improper maintenance, repair, cleaning or installation, misuse, abuse, alterations, accidents or acts of God.

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In the US:

www.pfisterfaucetspro.com
1-800-PFAUCET (732-8238)
Pfister Consumer Service
19701 DaVinci
Lake Forest, CA 92610

In Canada:

www.Pfisterfaucets.ca
1-800-340-7608
Spectrum Brands Canada, Inc
101-255 Longside Dr, Mississauga,
Ontario, Canada L5W 0G7