Purpose: To remove stains that has penetrated into porous tile or stone surfaces

METHOD A

Product Recommendations: Natural Stone Deep Clean

Equipment: Scrub brush or Black nylon pad, Rubber Gloves and white cotton towels **Coverage:** Varies; test first to determine amount of product needed depending on number of stains present

Procedure:

- 1. Always test a small area first to ensure satisfactory results.
- 2. Sweep or vacuum surface.
- 3. Apply a liberal amount of undiluted **Stone Deep Clean** over stain(s).
- 4. Allow to stand up to 2 hours, not allowing **Stone Deep Clean** to dry on surface.
- 5. If necessary, apply additional remover or sprinkle with hot water and agitate with a scrub brush or Black nylon pad.
- 6. Wipe up residue with absorbent white cotton towels.
- 7. Rinse thoroughly with water.
- 8. Wipe surface dry with clean, absorbent, white cotton towels.
- 9. Repeat procedures if necessary.

METHOD B

Product Recommendation: Stone Poultice

Equipment: Bowl, household plastic wrap, plastic putty knife and sponge **Coverage:** Varies; test first to determine amount of product needed depending on number of stains present

Procedure:

- 1. Sweep or vacuum surface.
- 2. Mix several tablespoons of **Stone Poultice powder** with water in a bowl to form a thick, pliable paste. If desired results not achieved, use **Stone Deep Clean** in place of water.
- 3. Apply a 1/4" (.64 cm) thick layer of paste directly over stain with at least a 1" (2.54 cm) overlap beyond edge of stain.
- 4. Cover with household plastic wrap, taping around perimeter to seal over **Stone Poultice** mix.
- 5. Allow paste to stand on stain for 24 to 48 hours.
- 6. Remove **Stone Poultice** without scratching surface with a plastic putty knife and wash off residue with clean water and sponge.
- 7. Repeat procedures if necessary. If area darkens from absorbed moisture, it should dry completely within 2 to 4 days.







Technical Assistance:

- 1. Call 888-398-6595 Monday through Friday, 7:00 a.m. to 4:30 p.m. CST Time.
- 2. E-mail technical questions to <u>Customerhelp@tileshop.com</u>; Visit our website at <u>www.tileshop.com</u>

