



Firestone Direct Road Hazard Warranty

Firestone Direct offers an optional limited warranty that can be purchased at the time of purchase of new tires from Firestone Direct. This limited warranty is ONLY EFFECTIVE WHEN THE ORIGINAL INVOICE IS PRESENTED WITH THIS WARRANTY FORM.

This program will cover the repair or replacement of you new tire under the terms and conditions below



Policy Overview*

- Up to 48 Month Coverage period
- Tire Repair & Replacement



Covered Flat Repair*

- Covers tire repairs for Road Hazards such as nails and punctures



Full Replacement*

- Full Replacement within 24 months of original purchase
- 50% discount on replacement between 24-48 months

*Limitations Apply – See Terms and Conditions for details

What is the Road Hazard Warranty?

The Firestone Direct Road Hazard Warranty is a limited warranty for the repair or replacement of any covered tire during the covered period that becomes unserviceable due to damage caused by Road Hazard. The Program is only available to tires purchased through Firestone Direct, and Road Hazard must be purchased with the purchase of the new tires.

Who is covered by the Firestone Direct Road Hazard Warranty?

This Limited warranty only applies to the original purchaser of the tires covered by this warranty and **is not transferable**. This certificate only applies to new passenger and light truck tires which bear a brand sold by Firestone Direct, and the original vehicle identified on the original invoice.

Coverage Limitations

Firestone Direct will replace any tire covered by this certificate if it should become unusable prior to wearing down to 2/32nds of an inch of remaining original useable tread for any reason resulting from road hazard (e.g. cut, snag, bruise, impact, or puncture). With this certificate, such tires will be replaced according to the *Replacement Tire Coverage* parameters.

Replacement appointments must be within the Firestone Direct Service area. For up-to-date coverage area information, visit **FirestoneDirect.com** or call **1-800-639-4602**.

How is Replacement Tire Coverage determined?

Tires qualifying for replacement hereunder will be replaced with an equivalent new tire. If a registered tire is discontinued or not available, a tire of similar value (to be determined at the discretion of THE RETAILER), will be substituted. Mounting and balancing of a repaired or replaced tire will be free of charge.

Tires that qualify for a Road Hazard less than 24 months from the original date of sale will be fully replaced, free of charge. Replacement tires on sales from 25 - 48 months from the date of sale will be prorated 50%.

No tire covered by this Certificate will be eligible for replacement more than one time or repair more than twice during the coverage period. Coverage can be purchased for a tire, that has been replaced or repaired for an additional charge and taxes, where applicable.

When the tire is worn down to 2/32nds of an inch, this Tire Replacement or Repair Certificate coverage ends.

Where to Go

Tire Replacement or repair covered under this certificate will be made by Firestone Direct. Appointments can be set up at **FirestoneDirect.com** or by calling **1-800-639-4602**.

Additional free replacement coverage

Some tires may have a manufacturer's warranty that provides for coverage other than road hazard for reasons within the manufacturer's control including any defects in workmanship and materials. For Bridgestone and Firestone branded tires this protection provides free replacement within 3 years of purchase date. Consult your tire manufacturer's warranty for details.

Safety Warning: Repair of a speed-rated tire voids the tire's speed rating. The repaired tire has no greater speed capability than an ordinary passenger or light truck tire and may fail and cause a loss of vehicle control if operated at speeds in excess of normal highway speeds.

Tires branded "NA", or "NO ADJ" and tires used in commercial service are not covered by this certificate.

Some, but not necessarily all, examples of causes or conditions that this Limited Warranty does not apply to include:

1. Continued use while flat or under acute under-inflation.
2. Improper use or operation, including, without limitation, improper inflation pressure, overloading, use of an improper rim, vehicle misalignment, tire/wheel assembly imbalance or other vehicle condition, defects or characteristics, worn suspension components, improper mounting or demounting, misuse, misapplication, negligence, tire spinning, tire chain damage, chemical contamination (such as sealers, fillers, etc.), fire or other externally generated heat, water or other material trapped inside the tire during mounting, tire alteration, racing or competition use.
3. Tire(s) damaged by collision, vandalism or intentional acts causing damage.
4. Failure to observe any of the safety and maintenance precautions recommended by the manufacturer or contained in this manual.
5. This Limited Warranty does not apply to any limited mileage warranty.

Conditions and Exclusions

TO THE EXTENT PERMITTED BY LAW, BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC AND BRIDGESTONE RETAIL OPERATIONS, LLC

DISCLAIM LIABILITY FOR ANY CONSEQUENTIAL AND INCIDENTAL DAMAGES, LOSS OF TIME OR LOSS OF VEHICLE USE, OR INCONVENIENCE, AND ANY IMPLIED WARRANTY, INCLUDING WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty applies only to tires purchased and actually used, and to adjustments made, in the United States. BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC's or

BRIDGESTONE RETAIL OPERATIONS, LLC's obligations under this warranty may not be enlarged or altered by anyone.

IMPORTANT: In accordance with Federal Law, this warranty has been designated as a "Limited Warranty". Nothing in this warranty is intended to be a representation

by BRIDGESTONE AMERICAS TIRE OPERATIONS, LLC or BRIDGESTONE

RETAIL OPERATIONS, LLC that tire failures cannot occur.

Owner's Obligations

Proper tire care is necessary to obtain maximum mileage and wear from a tire. It is your obligation to see that your tire/wheel assemblies are in balance, properly rotated and that your tires are operated at proper cold inflation pressures. Check the air pressure of each of your tires, including the spare, at least monthly when the tires are cold and adjust as necessary per your owner's manual.