

AWARD-WINNING SOLUTIONS AND SERVICES

Canon's commitment to delivering outstanding imaging solutions and excellent services to its customers is reflected in the awards and recognition received.

OCTOBER 2025





CANON DELIVERS OUTSTANDING TECHNOLOGIES ACROSS MANY MARKETS

Canon U.S.A. receives numerous awards and recognition from top industry analysts and holds leadership positions in key segments of the workplace imaging market. When choosing Canon, you can feel confident that you're working with a company that delivers outstanding technologies across a range of markets.

As a leader in advanced digital imaging, Canon offers its customers a comprehensive lineup of solutions. Whether it's software to help streamline workflows or imaging devices for small offices, large enterprises, or high-volume production environments, Canon has a solution to suit virtually every need, application, and budget.

imageRUNNER ADVANCE DX Awards

Keypoint Intelligence—

2022-2024 Most Reliable A3 Brand

2022 Buyers Lab A3 Line of the Year Award

Canon has earned BLI's prestigious 2022 A3 Line of the Year award.* This validates Canon's strong copier market reputation for offering reliable, easily adaptable systems that can enhance existing workflows.

"Canon has assembled an excellent lineup of A3 MFPs that deliver exceptional performance and have the same well designed touchscreen that boosts productivity even more," said Pete Emory, Director of Research and Lab Services US/Asia at Keypoint Intelligence. "Not only has Canon won big with multiple BLI Winter 2022 A3 Pick Awards and the BLI 2022

A3 Line of the Year Award, the company completed the incredible hat trick by earning the BLI 2022-2024 Most Reliable A3 Brand Award."

The award-winning A3 imageRUNNER ADVANCE MFPs demonstrate Canon's commitment to pursue a unified approach across hardware and software solutions to help enterprise environments optimize their digital workplace transformation. They can also help you meet today's workforce demands of flexibility, customization, and convenience in the office.

imageRUNNER
ADVANCE DX



imageRUNNER ADVANCE DX 4900 Series

imageRUNNER ADVANCE DX 4925i BLI 2025 Pick Award

imageRUNNER ADVANCE DX 4935i BLI 2025 Pick Award

imageRUNNER ADVANCE DX 4945i BLI 2025 Pick Award

imageRUNNER ADVANCE DX C5800 Series

imageRUNNER ADVANCE DX C5840i BLI 2021 Pick Award
Outstanding 40-ppm A3 Color MFP

imageRUNNER ADVANCE DX C5860i BLI 2021 Pick Award
Outstanding 60-ppm A3 Color MFP

imageRUNNER ADVANCE DX C5870i BLI 2021 Pick Award
Outstanding 70-ppm A3 Color MFP

2022 iF Design Award



*imageRUNNER ADVANCE DX 4735i, imageRUNNER ADVANCE DX 4751i, imageRUNNER ADVANCE DX C3826i, and imageRUNNER ADVANCE DX C3825i

imageRUNNER ADVANCE DX C3800 Series

imageRUNNER ADVANCE DX C3826i

BLI 2022 Winter Pick Award
Outstanding 26 ppm Color MFP

imageRUNNER ADVANCE DX C3835i

BLI 2022 Winter Pick Award
Outstanding 35 ppm Color MFP

imageRUNNER ADVANCE DX 6860i

BLI 2022 Winter Pick Award
Outstanding 60 ppm MFP

imageRUNNER ADVANCE DX 6870i

BLI 2022 Winter Pick Award
Outstanding 70 ppm MFP

imageRUNNER ADVANCE DX 4735i

BLI 2022 Winter Pick Award
Outstanding 35 ppm A3 MFP

imageRUNNER ADVANCE DX 4835i

BLI 2023 Winter Pick Award
Outstanding 35 ppm A3 MFP

imageRUNNER ADVANCE DX 4751i

BLI 2022 Winter Pick Award
Outstanding 51 ppm A3 MFP

imageRUNNER ADVANCE DX C257iF

BLI 2021 Winter Pick Award
Outstanding A4 Color MFP for SMBs

imageRUNNER ADVANCE DX 527iF Series

BLI 2021 Winter Pick Award
Outstanding A4 MFP for Mid-Size to Large Workgroups

imageRUNNER
ADVANCE DX



imageCLASS Awards

Keypoint Intelligence—

BLI 2024-2026 A4 Color Consistency Award

BLI 2023 A4 Line of the Year Award

Committed to developing solutions designed to meet customer needs, Canon's A4 solutions are built with features to help users as they navigate through the hybrid work environment. The BLI Most Color Consistent A4 Brand Award speaks to the strong image quality of the line. According to Keypoint Intelligence, "Canon's A4 hardware achieved superior color consistency versus competitor devices. Whether in the office or at home, users can rely on Canon's devices to deliver top-notch, repeatable color documents."

Additionally, the robust administrative features and security capabilities of Canon's MFPs contributed to earning BLI's 2023 A4 Line of the Year award.

"Canon's BLI Pick Award-winning A4 roster will exceed the needs of virtually all home, hybrid and office environments—whether color or monochrome, single function or multifunction," said Rachel Dean, Technical Editor at Keypoint Intelligence's Office Group. "Canon has the hardware to give people what they need, when they want it, all to make doing work easier."

Color imageCLASS LBP633Cdw

BLI 2024 Pick Award

Color imageCLASS X MF1127C

BLI 2021 Winter Pick Award
Outstanding A4 Color MFP for Small Workgroups

Color imageCLASS X LBP1127C

BLI 2021 Winter Pick Award
Outstanding Color Printer for Small Workgroups

imageCLASS LBP325dn

BLI 2020 Summer Pick Award
Outstanding Printer for Small Workgroups

imageCLASS X MF1238

BLI 2021 Winter Pick Award
Outstanding MFP for Small/Home Offices

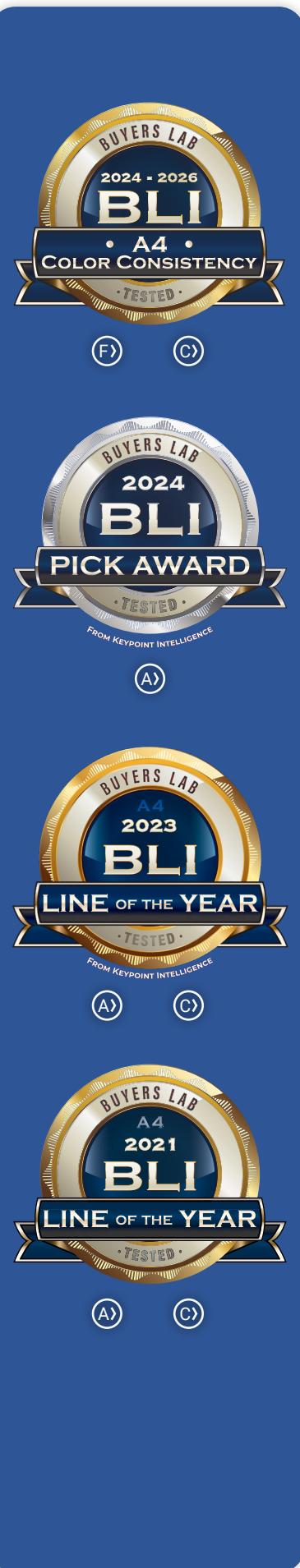
imageCLASS X LBP1238

BLI 2021 Winter Pick Award
Outstanding Printer for Small/Home Offices

imageCLASS LBP228dw

BLI 2020 Summer Pick Award
Outstanding Printer for Small/Home Offices

Color imageCLASS X / imageCLASS / MAXIFY



Software Awards

Therefore Software

- BLI 2023 Pick Award
Outstanding Information Governance Solution
- BLI 2021 Pick Award
Outstanding Information Governance Solution
- BLI 2020 Pick Award
Outstanding Information Governance Solution
- (A) (C) BLI 2019 Winter Pick Award
Outstanding Information Governance Solution
- (A) (C) BLI 2018 Winter Pick Award
Outstanding SMB Information Management and Workflow Solutions



uniFLOW Online Software

- BLI 2025 Pick Award
Outstanding Cloud Output-Management Solution



- BLI 2018 Winter Pick Award
Outstanding Enterprise Output & Scan Management Solution

- BLI 2017 Winter Pick Award
Outstanding Output Management Solution

- BLI 2015 Winter Pick Award
Outstanding Document Imaging Solution Suite

- BLI 2014 Winter Pick Award
Outstanding Output Management Solution

- BLI 2013 Winter Pick Award
Outstanding Output Management Solution

- BLI 2011 Summer Pick Award
Outstanding Document Security Solution

- BLI 2011 Winter Pick Award
Outstanding Network Output and Workflow Management Solution

ASTORS American Security Today

- 2023 Gold Homeland Security Award



IRISPowerScan Software

- (A) (C) 2025 Pick Award



imageFORMULA Awards

imageFORMULA R50

BLI 2022 Winter Pick Award
Outstanding Network Scanner

imageFORMULA DR-S150

BLI 2020 Summer Pick Award
Outstanding Workgroup Scanner

imageFORMULA DR-G2140

BLI 2019 Summer Pick Award
Outstanding Mid-Volume Production Scanner

imageFORMULA DR-C225 II/DR-C225W II

BLI 2019 Winter Pick Award
Outstanding Workgroup Scanner
BetterBuys 2018 Editor's Choice Award



imageFORMULA



Production Printing Awards

Pinnacle Award

2025 Pinnacle Non-output Winner

Canon Bag in a Box Inks for varioPRINT iX Sheetfed Inkjet Press



2024 iF Design Award

imagePRESS V Series

Idealliance

2024 Digital Press System & ISO/PAS 15339 Press System Certifications

ProStream 3000 series



2021 Digital Press-Inkjet Certifications

ColorStream 8000 series

ProStream 1000 series

varioPRINT iX-series (iX3200 & iX2100)



2021 ISO/PAS 15339 System Certifications

ProStream 1000 series

varioPRINT iX-series

Keypoint Intelligence Buyers Lab

2021 Outstanding Innovation in Production Print

Arizona 2300 Series

ProStream 1800

varioPRINT iX-series



Large-Format Awards

Arizona

Arizona 135 GT

Pinnacle Product Award Winner 2023

Arizona 1380 GTF

Pinnacle Product Award Winner 2023

Arizona 1380 XTF

Pinnacle Product Award Winner 2023

Arizona 2380 GTF – UV/Latex Flatbed (\$200K-500K)

Pinnacle Product Award Winner 2023

Pinnacle Product Award Winner 2022

Pinnacle Product Award Winner 2021

Arizona 2380 XTF – UV/Latex Flatbed +White (\$200K-500K)

Pinnacle Product Award Winner 2023

Pinnacle Product Award Winner 2022

Pinnacle Product Award Winner 2021

Arizona 1380 GT – UV/Latex Flatbed +White (\$100K-200K)

Pinnacle Product Award Winner 2021

Arizona FLOW Technology

Pinnacle InterTech Award Winner 2021

Arizona 2300 Series

BLI 2021 Pick Award – Outstanding Innovation in Production Print

Colorado

Colorado M-series

Pinnacle Product Award Winner 2025 (Colorado M5)

Pinnacle Product Award Winner 2023

Colorado 1630 – Roll-to-Roll UV (under 80 in.)

Pinnacle Product Award Winner 2022

Pinnacle Product Award Winner 2021

imagePROGRAF

imagePROGRAF PRO-2600

Pinnacle Product Award Winner 2025

imagePROGRAF TM Series

iF Design Award 2024

imagePROGRAF TC-20 Series

iF Design Award 2023

imagePROGRAF TZ-30000

iF Design Award 2022

imagePROGRAF TM Series

CE 2019 HOT PRODUCTS

UVgel

UVgel White Ink

Pinnacle Technology Award Winner 2023

UVgel FLXfinish+ Technology

Pinnacle InterTech Award 2022

UVgel 460 Inks

Pinnacle InterTech Award Winner 2021

UVgel 460 inks – Digital inks – UV

Pinnacle Product Award Winner 2020

UVgel Wallpaper – Factory Automation Equipment (print/post-print)

Pinnacle Product Award Winner 2020



Keypoint Intelligence—Buyers Lab Pacesetter Awards

Canon U.S.A., Inc. has been honored with the prestigious BLI Pacesetter award in the categories of Document Imaging Security, Mobile Print, Education, Financial Services,

and Healthcare – Hospital Networks from the analysis at Keypoint Intelligence – Buyers Lab (BLI).

Serviceability 2024-2025

- Recognized for holistic approach and strategy to help enhance the serviceability of devices
- Forward-facing service offering that empowers people and organizations to stay productive
- Continuous investment in technology and processes to help resolve incidents remotely, to improve customer service experience, as well as lower costs of services
- Hardware design focused on platform commonality, leading to stronger service and significant reduction in repair time

Wide Format Sustainability: Product Innovation 2024-2025

- PlotWave printers, through Radiant Fusing technology, help to reduce energy consumption and have earned the U.S. Department of Energy's ENERGY STAR designation
- The ColorWave lineup uses Crystal Point technology, which produces no ozone emissions
- The Arizona flatbed printers are equipped with UV-LED curing to help reduce energy use by approximately 15 percent over UV-halide lamp curing
- Colorado roll-to-roll printers use UVgel ink technology that results in odorless, Hazardous Air Pollutants (HAPs)-free emission that helps to reduce ink consumption by up to 40 percent

Print Applications: Color Embellishments Large Format 2023-2024

- Highlights Canon's Radiant Infusion technology as a transformative innovation
- Strategic layering of fluorescent pink ink with other colors produces fresh, brilliant hues that elevate the visual appeal and luminosity of graphics and posters
- Provides a broad color gamut and the ability to achieve dazzling digital printing effects cost-effectively and without the need for additional equipment



(A) (C) **Healthcare – Visionary Leader 2021–2022**

- Strong portfolio to satisfy needs across healthcare organizations of all types
- Portfolio of workflow, print management, and information management solutions and services
- Marketing leadership to back up its technology portfolio



Ease of Use: Enterprise Devices 2020–2021

- Recognized for intuitive drivers that offer an entire tab for customization plus the creation of presets to streamline job programming
- Easy-to-use control panel, with smartphone-like navigation and support for personal and shared customization
- Robust USB print and scan capabilities
- Outstanding user intervention capabilities
- Simple job management helps enterprises work more efficiently



(A) (C) **MFP Accessibility 2019–2020**

- Recognized for the imageRUNNER ADVANCE Series' expansive set of features and functions for enhancing accessibility
- Easy-to-access Voluntary Product Accessibility Template (VPAT) for its hardware and software solutions
- Universal Design Guide, an educational resource that outlines the accessibility features of the imageRUNNER ADVANCE product line



Education – Higher Education 2024-2025

- Outstanding portfolio of print devices
- Hardware offerings that go beyond traditional document imaging to satisfy campus and educational needs
- Higher Education Advisory Team research
- Library of marketing and educational content
- Wide-ranging facilities management services educational content

Other Awards and Recognitions

USA TODAY America's Best Customer Service 2025

For its dedication to consistently providing customers with high levels of support, Canon U.S.A. was recognized by USA Today and Plant-A Insights Group as one of the best customer service providers in the country. More than 67,000 customers offered insights to USA TODAY across seven key categories of customer service treatment, including friendliness and appreciation of customers; professional competence; customer service; availability and accessibility; solution speed; solution orientation; and transparency and reliability. Earning 4 ½ out of 5 stars, Canon U.S.A. stands out for its excellence in areas like professionalism, accessibility, responsiveness, and reliability.



BenchmarkPortal Awards 2024 Center of Excellence

The Canon U.S.A., Inc. Technical Support Center has earned the "Center of Excellence" certification from BenchmarkPortal for **16 consecutive years**. Contact centers achieved the Center of Excellence distinction based on best-practice metrics drawn from the world's largest database of objective and quantitative data that's audited and validated by researchers from BenchmarkPortal.

To achieve certification as a Center of Excellence, a company must undergo a rigorous benchmarking process, which compares the organization's operational metrics to those of its peers using the world's largest database of contact center metrics. During this process, BenchmarkPortal experts audit and verify key data from the contact center applying for certification.



U.S. EPA ENERGY STAR® Program 2024 Partner of the Year—Sustained Excellence Award

Canon U.S.A., Inc. is a proud recipient of the United States Environmental Protection Agency's 2024 ENERGY STAR® Partner of the Year—Sustained Excellence Award! This award is bestowed upon companies that demonstrated continued leadership in energy efficiency and commitment to the ENERGY STAR® program. Canon has been recognized for the ninth consecutive year for its outstanding contribution to the reduction of greenhouse gas emissions by manufacturing energy-efficient products and educating consumers about energy efficiency.



EPEAT Climate+: Champion

The Global Electronics Council (GEC) published Climate Criteria in May 2023 which EPEAT-registered products will be required to meet by the end of 2025. Third-party verification experts approved by GEC ensure that all required Climate Criteria have been met, bringing the highest level of credibility to the EPEAT Climate+ designation. The EPEAT Climate+ designation was earned by 155 of Canon's printing products in the U.S. These products include office MFDs, inkjet, and large-format inkjet printers, making Canon an EPEAT Climate+ Champion.



Homeland Security Awards "ASTORS" Platinum and Silver Awards

Canon U.S.A., Inc. was named by American Security Today (AST) as a winner of two of its 2021 "ASTORS" Homeland Security Awards. These awards recognize mxHERO + Canon imagerUNNER ADVANCE MFP as a Platinum Award Winner for "Best Email Security Solution," and Canon's imagerUNNER ADVANCE DX Series + uniFLOW Online + Print via Cloud as a Silver Award Winner for "Best Access Control & Authentication System" – both two years in a row!



"Today, the United States is increasingly focusing on protecting public spaces, as well as IT/cyber security networks, and they are calling on innovative companies like Canon U.S.A., Inc., to help them do so," said Tammy Waitt, co-founder and editorial director, American Security Today. "ASTORS' nominations are evaluated on their technical innovation, interoperability, specific impact within the category, overall impact to the industry, relatability to other industry technologies, and application feasibility outside of the industry."



Canon was Named a LEADER In IDC MarketScape: Worldwide High-Speed Inkjet Press 2022-2023 Vendor Assessment

This positioning shows Canon's dedication to providing premium technology, service, and support to offer the best experience possible. According to IDC, "In 2020 and 2021, Canon launched three new inkjet presses: the varioPRINT iX sheetfed inkjet press and the ProStream 1800 and ColorStream 8000 web-fed inkjet presses. The launch of these new products has driven dynamic new unit installations and page volume growth in general commercial print, high value direct mail, and photo specialty print over the last several years."

Source: IDC MarketScape: Worldwide High-Speed Inkjet Press 2022-2023 Vendor Assessment (April 2023, DOC #US50457023)



Canon was Named a LEADER in IDC MarketScape: Worldwide Sustainability Programs and Services Hardcopy

This report marks the first corporate assessment from the perspective of sustainability. According to IDC MarketScape, "Organizations should consider Canon if they are looking for a hardcopy vendor that offers a holistic approach to cover every facet of sustainability, spanning business operations, products and business models, and governance/compliance. Canon should also be considered by those organizations looking for a supplier that can help the company advance its own sustainability objectives through the deployment of innovative solutions and technology."

Source: IDC MarketScape: Worldwide Sustainability Programs and Services Hardcopy 2023 Vendor Assessment (Dec 2023 DOC #US49892223)

Canon was Named a LEADER in IDC MarketScape: Worldwide Security Solutions and Services Hardcopy 2019–2020 Vendor Assessment

This positioning reflects Canon's commitment to preparing customers for the future of work and helping workers protect the print, document, and information ecosystem through a extensive set of solutions and services.

According to IDC, "Organizations should consider Canon when looking for a comprehensive and holistic approach to print and document security, with a focus on process optimization, workflow, and information management."

Source: IDC MarketScape: Worldwide Security Solutions and Services Hardcopy 2019-2020 Vendor Assessment (December 2019, DOC # US44811119)

Canon was Named a LEADER in IDC MarketScape: Worldwide Contractual Print and Doc Services Hardcopy 2018–2019 Vendor Assessment

This positioning recognizes Canon's comprehensive portfolio of Managed Document Services (MDS) as well global expertise in process optimization and information management.

Canon's approach to MDS is used throughout all the services and has been acknowledged as a successful methodology through this recognition.

IDC MarketScape: Worldwide Contractual Print & Document Services Hardcopy 2018-2019 Vendor Assessment (December 2018, DOC #US44387318)

BLI Winter 2021 Outstanding Achievement Award: Hybrid Scan Technology

Canon U.S.A., Inc. has been recognized for its Hybrid Workplace Scan Technology from Keypoint Intelligence as a result of its robust lineup of single-function scanners and MFPs for both SOHO and office scanning environments. Specific features that helped Canon's lineup of imageFORMULA and ScanFront single-function scanners and imageCLASS MFPs earn this award include the line's distributed document capture capabilities through uniFLOW Online and Therefore Online, security features and ongoing administration of home-based imaging hardware, and ability to automate data entry tasks regardless of location.



(A) (C)

