



COLORADO 1640 PRINTER

Support & Consumables

Here is a handy guide on ways to contact us for support, along with important information on parts and supplies for the Colorado 1640.

SUPPORT	CONTACT
Service	For immediate device service or maintenance, please contact 1-800-355-1385, then select prompt 1-1-2.
Display Graphics Help Desk – profiles/applications	For prompt assistance with technical support, including profiles, Onyx, and other applications, please contact 1-800-416-8045. Our Solutions Support team is here to help with any printer issues.
Technical Support	To initiate a conversation with the Display Graphics Desk, please email solutions_esupport@cusa.canon.com
Supplies - Media and Ink	1-800-323-4827
Parts	1-866-472-7876
Printer Model and Serial Number	

COLORADO 1640 ITEM NUMBER	PARTS/ SUPPLIES	ITEM DESCRIPTION
1070052482	Parts	UVgel 415 Printhead* (1 pc)
1965C022AA	Supplies	UVgel 356A ink Magenta 2x1L
1965C023AA	Supplies	UVgel 356A ink Yellow 2x1L
1965C024AA	Supplies	UVgel 356A ink Black 2x1L
1965C021AA	Supplies	UVgel 356A ink Cyan 2x1L
1965C015	Supplies	Air Filters (Includes 2)
1965C016	Supplies	Maintenance Tray (5 pcs)
UNPHOT7S54	Supplies	7.1 Mil Satin 54 x 164 Calibration Paper
UNPHOT7S603	Supplies	7.1 Mil Satin 60 x 300 Calibration Paper
UNPHOT8S54	Supplies	8.4 Mil Satin 54 x 164 Calibration Paper
UNPHOT8S60	Supplies	8.4 Mil Satin 60 x 164 Calibration Paper
UNPHOT8G54	Supplies	8.4 Mil Glossy 54 x 164 Calibration Paper
UNPHOT8G60	Supplies	8.4 Mil Glossy 60 x 164 Calibration Paper
PV529RW54L150	Supplies	Mactac 3.5 Mil Glossy Vinyl with Removable Adhesive Calibration Paper
05050283	Supplies	Polyester Wipes (150/PK)
1070081369	Parts	Integrated Knife Assembly
5163C008	Parts	Feed Media Shaft 3"
5163C007	Parts	Take-up Media Shaft 3"
1965C017AA	Parts	Colorado 1640 Tension Bar
1060037821	Parts	Take-up and Supply Shaft Drive Gear Assembly

PROCARE+: IN ORDER TO RECEIVE A PROCARE+ PRINTHEAD, INDICATE THE UNIT IS COVERED UNDER PROCARE+ AT THE TIME THE PRINTHEAD IS ORDERED.

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1070113866	Parts	Grip, Lock-Assembly (Colorado Spindle Locking Tool)
1070079089	Parts	Swabs, TEXWIPE-TX76F1 (100/PK)
1070079118	Parts	Matrix Plate Cleaning Foam (25/PK)
7100020224	Parts	Methyl Benzoate 99%, 250 GM 1 Bottle
1070087633	Parts	Set Strip Foam
7100021121	Parts	Gloves, 5 Mil, Medium (100/PK)
7100021122	Parts	Gloves, 5 Mil, Large (100/PK)
7100021123	Parts	Gloves, 5 Mil, X-Large (100/PK)
1070077521	Parts	Roller Assembly
EP800-033	Parts	Screwdriver Torx-6 Magnetic (knife screws)
1965C035AA	Parts	Matrix Plate Cleaning Tool Assembly
FOW54006	Parts	Caliper, 6" Digital, Accuracy to .001
1070096022	Parts	Lubricator Pad Set (2 required)
9714220	Parts	Screwdriver Torx-25 (Chiller cover)
1070087761	Parts	Wiper Assembly
Not Available From Canon. Available At Any Hardware Store.		Pouring Can with Spout (for filling Chiller with distilled water)
Not Available From Canon. Available At Any Pharmacy.		91% Isopropyl Alcohol



usa.canon.com/largeformat

For Large Format Supplies: 1-800-323-4827 CanonImagingSupplies@cusa.canon.com For Large Format Service and Support: 1-800-842-4534 | 1-630-250-6551 BusDev@cusa.canon.com