



COLORADO M-SERIES PRINTER

Support & Consumables

Here is a convenient guide on ways to contact Canon U.S.A. for support, as well as important information on parts and supplies for the Colorado M-series printer.

SUPPORT	CONTACT
Service	For immediate device service or maintenance, please contact 1-800-355-1385, then select prompt 1-1-2.
Display Graphics Help Desk – profiles/applications	For prompt assistance with technical support, including profiles, Onyx, and other applications, please contact 1-800-416-8045. Our Solutions Support team is here to help with any printer issues.
Technical Support	To initiate a conversation with the Display Graphics Desk, please email solutions_esupport@cusa.canon.com
Supplies – Media and Ink	1-800-323-4827
Parts	1-866-472-7876
Printer Model and Serial Number	

INKS

COLORADO M-3 SERIES ITEM NUMBER	SUPPLIES	ITEM DESCRIPTION
1965C062	Supplies	UVgel 460 ink Black 700 ml
1965C063	Supplies	UVgel 460 ink Cyan 700 ml
1965C064	Supplies	UVgel 460 ink Magenta 700 ml
1965C065	Supplies	UVgel 460 ink Yellow 700 ml
6125C001	Supplies	UVgel 460 ink White 700 ml

COLORADO M-5 SERIES ITEM NUMBER	SUPPLIES	ITEM DESCRIPTION	
700 ML BOTTLES			
1965C062	Supplies	UVgel 460 ink Black 700 ml	
1965C063	Supplies	UVgel 460 ink Cyan 700 ml	
1965C064	Supplies	UVgel 460 ink Magenta 700 ml	
1965C065	Supplies	UVgel 460 ink Yellow 700 ml	
6125C001	Supplies	UVgel 460 ink White 700 ml	
1 LITER BOTTLES			
1965C038	Supplies	UVgel 460 ink Cyan 2X1L	
1965C039	Supplies	UVgel 460 ink Magenta 2X1L	
1965C040	Supplies	UVgel 460 ink Yellow 2X1L	
1965C041	Supplies	UVgel 460 ink Black 2X1L	
6125C002	Supplies	UVgel 460 ink White 2X1L	

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SUPPLIES

ITEM NUMBER	SUPPLIES	ITEM DESCRIPTION
1965C015	Supplies	Air Filters (Includes 2)
6357C001	Supplies	Colorado M-series Maintenance Tray
6357C002	Supplies	Colorado Tissue Cassette
6357C003	Supplies	Aerosol Filter
UNPHOT7S54	Supplies	7.1 Mil Satin 54 x 164 Calibration Paper
UNPHOT7S603	Supplies	7.1 Mil Satin 60 x 300 Calibration Paper
UNPHOT8S54	Supplies	8.4 Mil Satin 54 x 164 Calibration Paper
UNPHOT8S60	Supplies	8.4 Mil Satin 60 x 164 Calibration Paper
UNPHOT8G54	Supplies	8.4 Mil Glossy 54 x 164 Calibration Paper
UNPHOT8G60	Supplies	8.4 Mil Glossy 60 x 164 Calibration Paper
PV529RW54L150	Supplies	Mactac 3.5 Mil Glossy Vinyl with Removable Adhesive Calibration Paper

PARTS

COLORADO M-SERIES ITEM NUMBER	SUPPLIES	ITEM DESCRIPTION
1070113866	Parts	Grip, Lock-Assembly (Colorado Spindle Locking Tool)
1070115508	Parts	UVgel 425 Printhead (1 pc)
proCARE+ printheads: in order to receive a proCARE+ printhead, indicate the unit is covered at time the printhead is ordered.		
1070081369	Parts	Integrated Knife Assembly
5163C008	Parts	Feed Media Shaft 3"
5163C007	Parts	Take-up Media Shaft 3"
1965C060AA	Parts	Colorado 1650/1630 Tension Bar
1070079089	Parts	Swabs, TEXWIPE-TX76F1 (100/PK)
1070081718	Parts	Lint Free Cloths (75/PK)
1070087633	Parts	Set Strip Foam
7100021121	Parts	Gloves, 5 mil, Medium (100/PK)
7100021122	Parts	Gloves, 5 mil, Large (100/PK)
7100021123	Parts	Gloves, 5 mil, X-Large (100/PK)
1070077521	Parts	Roller Assembly
EP800-033	Parts	Screwdriver Torx-6 Magnetic (knife screws)
FOW54006	Parts	Caliper, 6" Digital, Accuracy to .001
1070096022	Parts	Lubricator Pad Set (2 required)
9714220	Parts	Screwdriver Torx-25 (Chiller cover)
Not Available From Canon. Available At Any Hardware Store.		Pouring Can with Spout (for filling Chiller with distilled water)
Not Available From Canon. Available At Any Pharmacy.		91% Isopropyl Alcohol
1060037821	Parts	Take-up and Supply Shaft Drive Gear Assembly*
1070124486	Parts	Take-up and Supply Shaft Drive Gear Assembly*

Please look inside the Gear Assembly - If there is a # 2, the 1070124486 is needed.

^{*}Gear Assembly is to be replaced by a Canon technician only.



usa.canon.com/largeformat

For Large Format Supplies: 1-800-323-4827 CanonImagingSupplies@cusa.canon.com For Large Format Service and Support: 1-800-842-4534 | 1-630-250-6551 BusDev@cusa.canon.com

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