MANAGE YOUR COMPATIBLE MFP FLEET AND AUTOMATE SERVICE REQUESTS WITH CANON OFFICE CLOUD

Simplify Print Management—from the Cloud

Canon Office Cloud, a FedRAMP-authorized (moderate) service, can help deliver advanced, cloud-based device management. The device management service, powered by Netaphor's SiteAudit™, helps government organizations modernize their operations by moving device discovery, meter collection, and toner replenishment to a federally authorized and continuously monitored cloud service.

GOVERNMENT-APPROVED SECURITY STANDARDS

Integrating the powerful solution, Netaphor SiteAudit, the Canon Office Cloud service offers advanced auditing and fleet management capabilities. From a convenient dashboard, you can proactively monitor asset costs and device problems, usage, contracts, locations, and configurations. Device-agnostic discovery enables users to track asset inventories, device use, automatic supply replenishment, and fleet health. Canon Office Cloud's SiteAudit service supports Canon and non-Canon devices to help provide insights and data.

SERVICENOW INTEGRATION—AUTOMATING TICKETING WORKFLOWS

Helping to improve service performance and data integration of printer assets, counters, and incidents are just some of the benefits users can realize when integrating SiteAudit with your ServiceNow application. The SiteAudit ServiceNow Connector[1] automates ServiceNow ticket workflows, helping to reduce downtime and provide a complete printer data set for IT asset reporting. If a device requires service, the alert will automatically be sent to your ServiceNow application so that you can take action.

[1] SiteAudit ServiceNow Connector can be provided at an additional cost.

SiteAudit Benefits

- Centralized usage reporting
- Print device status and alerting
- Automated toner replenishment
- Automated meter collection tools
- Service-alert notifications
- Inventory change tracking
- Service-performance analysis
- Robust fleet analysis and reporting
- Device security audit and alerting

5/23-0656-8242

FedRAMP

usa.canon.com/officecloud