## Canon

# Canon Accessibility Conformance Report International Edition

(Based on VPAT<sup>®</sup> Version 2.4)

Name of Product/Version: XF605 Report Date: Nov. 05, 2023 Product Description: Canon XF605 Professional UHD 4K Digital Video Camera Contact Information: Ruh Global IMPACT Notes: This report utilized Canon supplied, previously used hardware Evaluation Methods Used: Walk up physical testing. Applicable Standards/Guidelines: Revised 508, EN 301 549, WCAG 2.0, and, WCAG 2.1



This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline  | Included In Report |
|---|--------------------|
| Web Content Accessibility Guidelines 2.0  | Level A (Yes)      |
|   | Level AA (Yes)     |
|   | Level AAA (No)     |
| Web Content Accessibility Guidelines 2.1  | Level A (Yes)      |
|   | Level AA (Yes)     |
|   | Level AAA (No)     |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018   | (Yes)              |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products<br>and services in Europe, - V3.1.1 (2019-11) | (Yes)              |

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## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# **Revised Section 508 Report**

Notes:

## Chapter 3: <u>Functional Performance Criteria</u> (FPC)

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| 302.1 Without Vision   | Partially Supports | Vision is required to operate multi-<br>function toggle button in combination with<br>LCD screen menus.  |
| 302.2 With Limited Vision                                      | Partially Supports | Adequate vision is required to operate<br>multi-function toggle button in<br>combination with LCD screen menus.  |
| 302.3 Without Perception of Color                              | Supports           |  |
| 302.4 Without Hearing  | Supports           |  |
| 302.5 With Limited Hearing                                     | Supports           |  |
| 302.6 Without Speech   | Supports           |  |
| 302.7 With Limited Manipulation                                | Partially Supports | Physical tasks with camera do require fine<br>motor skill and limited strength as needed<br>to use settings menu structure,<br>touchscreen, change & attach lens, change<br>battery, memory cards and plug-in cables<br>and other camera peripheral devices. |
| 302.8 With Limited Reach and Strength                          | Partially Supports | Device must be held or supported. Device<br>has small buttons, LCD screen, and camera<br>lens, that require precise manipulation<br>and some strength to manipulate.   |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | A few basic features make it accessible to<br>individuals with limited cognitive,<br>language, and learning abilities. Most<br>features of device require specialized<br>training and complex understanding of<br>features.                                  |

## Chapter 4: <u>Hardware</u>

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 402 Closed Functionality                                   | Heading cell – no response required | Heading cell – no response required   |
| 402.1 General  | Heading cell – no response required | Heading cell – no response required   |
| 402.2 Speech-Output Enabled                                | Heading cell – no response required | Heading cell – no response required   |
| 402.2.1 Information Displayed On-Screen                    | Does Not Support                    | No speech control or output on device   |
| 402.2.2 Transactional Outputs                              | Does Not Support                    | No speech control or output on device   |
| 402.2.3 Speech Delivery Type and Coordination              | Does Not Support                    | No speech control or output on device   |
| 402.2.4 User Control                                       | Does Not Support                    | No speech control or output on device   |
| 402.2.5 Braille Instructions                               | Does Not Support                    | No Braille elements on device   |
| 402.3 Volume   | Heading cell – no response required | Heading cell – no response required   |
| 402.3.1 Private Listening                                  | Supports                            |   |
| 402.3.2 Non-private Listening                              | Supports                            |   |
| 402.4 Characters on Display Screens                        | Supports                            |   |
| 402.5 Characters on Variable Message Signs                 | NOT APPLICABLE                      |   |
| 403 Biometrics   | Heading cell – no response required | Heading cell – no response required   |
| 403.1 General  | NOT APPLICABLE                      |   |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required   |
| 404.1 General  | NOT APPLICABLE                      |   |
| 405 Privacy  | Heading cell – no response required | Heading cell – no response required   |
| 405.1 General  | NOT APPLICABLE                      |   |
| 406 Standard Connections                                   | Heading cell – no response required | Heading cell – no response required   |
| 406.1 General  | Supports                            |   |
| 407 Operable Parts   | Heading cell – no response required | Heading cell – no response required   |
| 407.2 Contrast   | Supports Partially                  | Most device buttons and background are same color. Most controls have writing in contrast color text. |
| 407.3 Input Controls                                       | Heading cell – no response required | Heading cell – no response required   |

| Criteria   | Conformance Level                   | Remarks and Explanations               |
|--|-------------------------------------|--|
| 407.3.1 Tactilely Discernible  | Partially Supports                  | Device has some control that are not   |
|  |                                     | tactilely discernable when manipulated |
| 407.3.2 Alphabetic Keys  | NOT APPLICABLE                      |  |
| 407.3.3 Numeric Keys   | NOT APPLICABLE                      |  |
| 407.4 Key Repeat   | NOT APPLICABLE                      |  |
| 407.5 Timed Response   | NOT APPLICABLE                      |  |
| 407.6 Operation  | NOT APPLICABLE                      |  |
| 407.7 Tickets, Fare Cards, and Keycards                                | NOT APPLICABLE                      |  |
| 407.8 Reach Height and Depth   | Heading cell – no response required | Heading cell – no response required    |
| 407.8.1 Vertical Reference Plane                                       | NOT APPLICABLE                      |  |
| 407.8.1.1 Vertical Plane for Side Reach                                | NOT APPLICABLE                      |  |
| 407.8.1.2 Vertical Plane for Forward Reach                             | NOT APPLICABLE                      |  |
| 407.8.2 Side Reach   | NOT APPLICABLE                      |  |
| 407.8.2.1 Unobstructed Side Reach                                      | NOT APPLICABLE                      |  |
| 407.8.2.2 Obstructed Side Reach  | NOT APPLICABLE                      |  |
| 407.8.3 Forward Reach  | NOT APPLICABLE                      |  |
| 407.8.3.1 Unobstructed Forward Reach                                   | NOT APPLICABLE                      |  |
| 407.8.3.2 Obstructed Forward Reach                                     | NOT APPLICABLE                      |  |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | NOT APPLICABLE                      |  |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | NOT APPLICABLE                      |  |
| 408 Display Screens  | Heading cell – no response required | Heading cell – no response required    |
| 408.2 Visibility   | Supports                            |  |
| 408.3 Flashing   | NOT APPLICABLE                      |  |
| 409 Status Indicators  | Heading cell – no response required | Heading cell – no response required    |
| 409.1 General  | Supports                            |  |
| 410 Color Coding   | Heading cell – no response required | Heading cell – no response required    |
| 410.1 General  | Supports                            |  |
| 411 Audible Signals  | Heading cell – no response required | Heading cell – no response required    |
| 411.1 General  | Supports                            |  |
| 412 ICT with Two-Way Voice Communication                               | Heading cell – no response required | Heading cell – no response required    |
| 412.2 Volume Gain  | Heading cell – no response required | Heading cell – no response required    |

| Criteria  | Conformance Level                   | Remarks and Explanations            |
|---|-------------------------------------|-------------------------------------|
| 412.2.1 Volume Gain for Wireline Telephones           | NOT APPLICABLE                      |                                     |
| 412.2.2 Volume Gain for Non-Wireline ICT              | NOT APPLICABLE                      |                                     |
| 412.3 Interference Reduction and Magnetic Coupling    | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets                             | NOT APPLICABLE                      |                                     |
| 412.3.2 Wireline Handsets                             | NOT APPLICABLE                      |                                     |
| 412.4 Digital Encoding of Speech                      | NOT APPLICABLE                      |                                     |
| 412.5 Real-Time Text Functionality                    | Reserved for future                 | Reserved for future                 |
| 412.6 Caller ID                                       | NOT APPLICABLE                      |                                     |
| 412.7 Video Communication                             | NOT APPLICABLE                      |                                     |
| 412.8 Legacy TTY Support                              | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability                            | NOT APPLICABLE                      |                                     |
| 412.8.2 Voice and Hearing Carry Over                  | NOT APPLICABLE                      |                                     |
| 412.8.3 Signal Compatibility                          | NOT APPLICABLE                      |                                     |
| 412.8.4 Voice Mail and Other Messaging Systems        | NOT APPLICABLE                      |                                     |
| 413 Closed Caption Processing Technologies            | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions       | NOT APPLICABLE                      |                                     |
| 413.1.2 Pass-Through of Closed Caption Data           | NOT APPLICABLE                      |                                     |
| 414 Audio Description Processing Technologies         | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners                     | NOT APPLICABLE                      |                                     |
| 414.1.2 Other ICT                                     | NOT APPLICABLE                      |                                     |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls                              | NOT APPLICABLE                      |                                     |
| 415.1.2 Audio Description Controls                    | NOT APPLICABLE                      |                                     |

## Chapter 5: <u>Software</u>

Notes: Section NOT APPLICABLE and removed - Product is not Software.

## Chapter 6: <u>Support Documentation and Services</u>

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 601.1 Scope  | Heading cell – no response required | Heading cell – no response required   |
| 602 Support Documentation  | Heading cell – no response required | Heading cell – no response required   |
| 602.2 Accessibility and Compatibility Features                   | Partially Supports                  | Only printed manual supplied with<br>camera. No accessible documentation<br>available with Device explaining how to<br>use any built-in accessibility and/or<br>compatibility features with assistive<br>technology. Support is available via online,<br>and when camera is connected via Canon<br>Camera Connect App or other Canon<br>related remote control software<br>application, and by phone to customer<br>support services. |
| 602.3 Electronic Support Documentation                           | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section   |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                            |   |
| 603 Support Services   | Heading cell – no response required | Heading cell – no response required   |
| 603.2 Information on Accessibility and Compatibility Features    | Does Not Support                    | No documentation available explaining<br>how to use any built-in accessibility and/or<br>compatibility features with assistive<br>technology.   |
| 603.3 Accommodation of Communication Needs                       | Supports                            |   |

# EN 301 549 Report

## Chapter 4: <u>Functional Performance Statements</u> (FPS)

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| 4.2.1 Usage without vision                        | Does Not Support   | Vision is required to operate multi-<br>function toggle button in combination with<br>LCD screen menus, and the use of other<br>feature buttons on the camera.   |
| 4.2.2 Usage with limited vision                   | Partially Supports | Adequate vision is required to operate<br>multi-function toggle button in<br>combination with LCD screen menus, and<br>the use of other feature buttons on the<br>camera.  |
| 4.2.3 Usage without perception of color           | Supports           |  |
| 4.2.4 Usage without hearing                       | Supports           |  |
| 4.2.5 Usage with limited hearing                  | Supports           |  |
| 4.2.6 Usage with no or limited vocal capability   | Supports           |  |
| 4.2.7 Usage with limited manipulation or strength | Partially Supports | Device must be held or supported. Physical<br>tasks with camera do require fine motor<br>skill and limited strength as needed to use<br>buttons and toggle, attach lens, change<br>battery, memory cards and plug-in cables<br>and other peripheral devices. |
| 4.2.8 Usage with limited reach                    | Partially Supports | Device must be held or supported. Physical<br>tasks with camera do require fine motor<br>skill and limited strength as needed to use<br>buttons and toggle, attach lens, change<br>battery, memory cards and plug-in cables<br>and other peripheral devices. |
| 4.2.9 Minimize photosensitive seizure triggers    | Supports           |  |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | Some basic features make it accessible to<br>individuals with limited cognitive,<br>language, and learning abilities. Most<br>features of device require specialized<br>training and understanding of complex<br>features. |
| 4.2.11 Privacy  | Supports           |  |

## Chapter <u>5: Generic Requirements</u>

| Criteria  | Conformance Level                   | Remarks and Explanations                    |
|---|-------------------------------------|---|
| 5.1 Closed functionality                          | Heading cell – no response required | Heading cell – no response required         |
| 5.1.2 General                                     | Heading cell – no response required | Heading cell – no response required         |
| 5.1.2.1 Closed functionality                      | See 5.2 through 13                  | See information in 5.2 through 13           |
| 5.1.2.2 Assistive technology                      | See 5.1.3 through 5.1.6             | See information in 5.1.3 through 5.1.6      |
| 5.1.3 Non-visual access                           | Heading cell – no response required | Heading cell – no response required         |
| 5.1.3.1 Audio output of visual information        | Does Not Support                    | No audio interface for controls or features |
| 5.1.3.2 Auditory output delivery including speech | Does Not Support                    | No audio interface for controls or features |
| 5.1.3.3 Auditory output correlation               | Does Not Support                    | No audio interface for controls or features |
| 5.1.3.4 Speech output user control                | Does Not Support                    | No audio interface for controls or features |
| 5.1.3.5 Speech output automatic interruption      | Does Not Support                    | No Speech output on device                  |
| 5.1.3.6 Speech output for non-text content        | Does Not Support                    | No Speech output on device                  |
| 5.1.3.7 Speech output for video information       | Does Not Support                    | No Speech output on device                  |
| 5.1.3.8 Masked entry                              | Does Not Support                    | No Speech output on device                  |
| 5.1.3.9 Private access to personal data           | NOT APPLICABLE                      |   |
| 5.1.3.10 Non-interfering audio output             | Support                             |   |
| 5.1.3.11 Private listening volume                 | Supports                            |   |
| 5.1.3.12 Speaker volume                           | Supports                            |   |

| Criteria  | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
| 5.1.3.13 Volume reset   | Does Not Support                    | No Speech output on device  |
| 5.1.3.14 Spoken languages                                       | Does Not Support                    | No Speech output on device  |
| 5.1.3.15 Non-visual error identification                        | Does Not Support                    | No output of this type on device  |
| 5.1.3.16 Receipts, tickets, and transactional outputs           | NOT APPLICABLE                      |   |
| 5.1.4 Functionality closed to text enlargement                  | Does Not Support                    | Device has no text enlargement feature.   |
| 5.1.5 Visual output for auditory information                    | Does Not Support                    | No speech control or output on device   |
| 5.1.6 Operation without keyboard interface                      | Heading cell – no response required | Heading cell – no response required   |
| 5.1.6.1 Closed functionality                                    | See 5.1.3.1 through 5.1.3.16        | See information in 5.1.3.1 through 5.1.3.16   |
| 5.1.6.2 Input focus   | NOT APPLICABLE                      |   |
| 5.1.7 Access without speech                                     | Supports                            | Speech is not necessary for usage of device.  |
| 5.2 Activation of accessibility features                        | NOT APPLICABLE                      |   |
| 5.3 Biometrics  | NOT APPLICABLE                      |   |
| 5.4 Preservation of accessibility information during conversion | NOT APPLICABLE                      |   |
| 5.5 Operable parts  | Heading cell – no response required | Heading cell – no response required   |
| 5.5.1 Means of operation  | Partially Supports                  | Physical tasks with camera do require fine<br>motor skill and limited strength as needed<br>to manipulate buttons and toggle, attach<br>lens, change battery, memory cards and<br>plug-in cables and other peripheral<br>devices. |
| 5.5.2 Operable parts discernibility                             | Partially Supports                  | Device has some controls that are not tactilely discernable when manipulated.   |
| 5.6 Locking or toggle controls                                  | Heading cell – no response required | Heading cell – no response required   |
| 5.6.1 Tactile or auditory status                                | Does Not Support                    | Device does not have locking Tactile or<br>Auditory status  |
| 5.6.2 Visual status   | Supports                            |   |
| 5.7 Key repeat  | NOT APPLICABLE                      |   |

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| Criteria                         | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|--------------------------|
| 5.8 Double-strike key acceptance | NOT APPLICABLE    |                          |
| 5.9 Simultaneous user actions    | NOT APPLICABLE    |                          |

#### Chapter <u>6: ICT with Two-Way Voice Communication</u>

Notes: Section NOT APPLICABLE and removed - Product is not an ICT Two-way voice Communication Device.

## Chapter 7: ICT with Video Capabilities

| Criteria   | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 7.1 Caption processing technology                    | Heading cell – no response required | Heading cell – no response required  |
| 7.1.1 Captioning playback                            | Does Not Support                    | The device does not generate visual<br>captions for audio recorded during video<br>playback. This must be added in post-<br>production of video.           |
| 7.1.2 Captioning synchronization                     | NOT APPLICABLE                      |  |
| 7.1.3 Preservation of captioning                     | NOT APPLICABLE                      |  |
| 7.1.4 Captions characteristics                       | NOT APPLICABLE                      |  |
| 7.1.5 Spoken subtitles                               | NOT APPLICABLE                      |  |
| 7.2.1 Audio description playback                     | Does Not Support                    | The device does not generate audio<br>descriptions for video content recorded<br>during video playback. This must be added<br>in post-production of video. |
| 7.2.2 Audio description synchronization              | NOT APPLICABLE                      |  |
| 7.2.3 Preservation of audio description              | NOT APPLICABLE                      |  |
| 7.3 User controls for captions and audio description | NOT APPLICABLE                      |  |

## Chapter <u>8: Hardware</u>

| Criteria                                     | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| .1.1 Generic requirements                    | Heading cell – no response required | Heading cell – no response required |
| .1.2 Standard connections                    | Supports                            |                                     |
| .1.3 Colour                                  | Supports                            |                                     |
| .2 Hardware products with speech output      | Heading cell – no response required | Heading cell – no response required |
| .2.1.1 Speech volume range                   | NOT APPLICABLE                      |                                     |
| .2.1.2 Incremental volume control            | Supports                            |                                     |
| .2.2.1 Fixed-line devices                    | NOT APPLICABLE                      |                                     |
| .2.2.2 Wireless communication devices        | NOT APPLICABLE                      |                                     |
| .3 Stationary ICT                            | Heading cell – no response required | Heading cell – no response required |
| .3.2.1 Unobstructed high forward reach       | NOT APPLICABLE                      |                                     |
| .3.2.2 Unobstructed low forward reach        | NOT APPLICABLE                      |                                     |
| .3.2.3.1 Clear space                         | NOT APPLICABLE                      |                                     |
| .3.2.3.2 Obstructed (< 510 mm) forward reach | NOT APPLICABLE                      |                                     |
| .3.2.3.3 Obstructed (< 635 mm) forward reach | NOT APPLICABLE                      |                                     |
| .3.2.4 Knee and toe clearance width          | NOT APPLICABLE                      |                                     |
| .3.2.5 Toe clearance                         | NOT APPLICABLE                      |                                     |
| .3.2.6 Knee clearance                        | NOT APPLICABLE                      |                                     |
| .3.3.1 Unobstructed high side reach          | NOT APPLICABLE                      |                                     |
| .3.3.2 Unobstructed low side reach           | NOT APPLICABLE                      |                                     |
| .3.3.3.1 Obstructed (≤ 255 mm) side reach    | NOT APPLICABLE                      |                                     |
| .3.3.3.2 Obstructed (≤ 610 mm) side reach    | NOT APPLICABLE                      |                                     |
| .3.4.1 Change in level                       | NOT APPLICABLE                      |                                     |
| .3.4.2 Clear floor or ground space           | NOT APPLICABLE                      |                                     |
| .3.4.3.2 Forward approach                    | NOT APPLICABLE                      |                                     |

| Criteria                                       | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 8.3.4.3.3 Parallel approach                    | NOT APPLICABLE                      |  |
| 8.3.5 Visibility                               | NOT APPLICABLE                      |  |
| 8.3.6 Installation instructions                | NOT APPLICABLE                      |  |
| 8.4 Mechanically Operable parts                | Heading cell – no response required | Heading cell – no response required  |
| 8.4.1 Numeric keys                             | NOT APPLICABLE                      |  |
| 8.4.2.1 Means of operation of mechanical parts | Partially Supports                  | Device must be held or supported.<br>Physical tasks with camera do require fine<br>motor skill and limited strength as needed<br>to manipulate buttons and toggle, attach<br>lens, change battery, memory cards and<br>plug-in cables and other peripheral<br>devices. |
| 8.4.2.2 Force of operation of mechanical parts | Partially Supports                  | Device must be held or supported.<br>Physical tasks with camera do require fine<br>motor skill and limited strength as needed<br>to manipulate buttons and toggle, attach<br>lens, change battery, memory cards and<br>plug-in cables and other peripheral<br>devices. |
| 8.4.3 Keys, tickets and fare cards             | NOT APPLICABLE                      |  |
| 8.5 Tactile indication of speech mode          | Does Not Support                    | The device does not support tactile indication speech mode for any of the controls or features.  |

#### Chapter <u>9: Web</u> (see <u>WCAG 2.x section</u>)

Notes:

#### Chapter 10: Non-Web Software

Notes: Section NOT APPLICABLE and removed - Product is not Non-Software.

#### Chapter <u>11: Software</u>

Notes: Section NOT APPLICABLE and removed - Product is not Software.

## Chapter <u>12: Documentation and Support Services</u>

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| 12.1 Product documentation                                     | Heading cell – no response required | Heading cell – no response required   |
| 12.1.1 Accessibility and compatibility features                | Does Not Support                    | No documentation available explaining<br>how to use any built-in accessibility and/or<br>compatibility features with assistive<br>technology. |
| 12.1.2 Accessible documentation                                | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section   |
| 12.2 Support Services  | Heading cell – no response required | Heading cell – no response required   |
| 12.2.2 Information on accessibility and compatibility features | Does Not Support                    | No documentation available explaining<br>how to use any built-in accessibility and/or<br>compatibility features with assistive<br>technology. |
| 12.2.3 Effective communication                                 | Supports                            |   |
| 12.2.4 Accessible documentation                                | See <u>WCAG 2.x</u> section         | See information in WCAG 2.x section   |

## **Chapter <u>13: ICT Providing Relay or Emergency Service Access</u>**

Notes: Section NOT APPLICABLE and removed - Product is not an ICT Relay or Emergency Service Access Device.

# WCAG 2.x Report

Tables 1 and 2 are a combined WCAG 2.0 and 2.1 criteria matrix. The 2.1 criteria are indicated in the tables by having "2.1 Only" following the specified criteria.

The tables also combine conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibilitysupported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

#### Table 1: Success Criteria, Level A

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| 1.1.1 Non-text Content (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>9.1.1.1 (Web)<br>10.1.1.1 (Non-web document)<br>11.1.1.1.1 (Open Functionality Software)<br>11.1.1.1.2 (Closed Functionality Software)<br>11.8.2 (Authoring Tool)<br>12.1.2 (Product Docs)<br>12.2.4 (Support Docs)<br>Revised Section 508<br>501 (Web)(Software)<br>504.2 (Authoring Tool)<br>602.3 (Support Docs) | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Does Not Support<br>Closed: Does Not support<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software: Text alternatives are not provided<br>Closed: Text alternatives are not provided<br>Authoring Tool: |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
|  |  |  |
| <ul> <li>L.2.1 Audio-only and Video-only (Prerecorded) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.2.1 (Web)</li> <li>10.1.2.1 (Non-web document)</li> <li>11.1.2.1.1 (Open Functionality Software)</li> <li>11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool:                |
| <ul> <li>L.2.2 Captions (Prerecorded) (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.2.2 (Web)</li> <li>10.1.2.2 (Non-web document)</li> <li>11.1.2.2 (Open Functionality Software)</li> <li>11.1.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>   | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web: NOT APPLICABLE<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria   | Conformance Level  | Remarks and Explanations  |
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| <ul> <li>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.2.3 (Web)</li> <li>10.1.2.3 (Non-web document)</li> <li>11.1.2.3.1 (Open Functionality Software)</li> <li>11.1.2.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>                     | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE             | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Also applies to:       EN 301 549 Criteria         • 9.1.3.2 (Web)       Web: NOT APPLICABLE         • 10.1.3.2 (Non-web document)       Electronic Docs: NOT         • 11.1.3.2.1 (Open Functionality Software)       APPLICABLE         • 11.1.3.2.2 (Closed Software)       Software: Supports         • 11.1.3.2.2 (Closed Software)       Software: Supports         • 11.1.3.2.2 (Closed Software)       Closed: Supports         • 12.2.4 (Support Docs)       Authoring Tool: NOT         • 12.2.4 (Support Docs)       Authoring Tool: NOT         • 501 (Web)(Software)       APPLICABLE         • 501 (Web)(Software)       APPLICABLE         • 501.3 (Support Docs)       Applicable         • 353 Sensory Characteristics (Level A)       Also applies to:         EN 301 549 Criteria       9.1.3.3 (Web)         • 10.1.3.3 (Non-web document)       Web: NOT APPLICABLE         • 11.1.3.3 (Open Functionality Software)       Web: NOT APPLICABLE  | Criteria   | Conformance Level    | Remarks and Explanations   |
|--|--|----------------------|--|
| Also applies to:<br>EN 301 549 CriteriaWeb: NOT APPLICABLEWeb:<br>Electronic Docs: NOT• 11.1.3.2.1 (Open Functionality Software)Ueb: NOT APPLICABLEElectronic Docs:<br>Software: Supports• 11.1.3.2.2 (Closed Software)Software: SupportsSoftware:<br>Closed: Supports• 11.2.2 (Product Docs)Closed: SupportsClosed:<br>Authoring Tool: NOT• 12.2.4 (Support Docs)Authoring Tool: NOT<br>AppLICABLEAuthoring Tool:<br>Authoring Tool: SOftware)• 501.(Web)(Software)Software:<br>Software)Software: Closed:<br>Software)• 501.(Web)(Software)Software)Web: NOT APPLICABLE• 11.3.3 (Open Functionality Software)Web: NOT APPLICABLEWeb:<br>Closed: Instructions provided for understanding and<br>operating content rely solely on sensory characteristi<br>of components such as shape, size, visual location,<br>orientation, or sound.• 12.2.4 (Support Docs)Software: Does Not Support<br>Closed: Does Not Support<br>Software: Does Not Support<br>Closed: Closed: Does Not Support<br>ApPLICABLE• 11.3.3 (Closed Software)Software: Does Not Support<br>Closed: Does Not Support<br>Closed: Does Not Support<br>Closed: Does Not Support<br>ApPLICABLE• 12.2.4 (Support Docs)Software: Does Not Support<br>Closed: Does Not Support<br>Authoring Tool: NOT<br>APPLICABLE• 12.2.4 (Support Docs)Software: Does Not Support<br>Closed: Does Not Support<br>Closed: Does Not Support<br>Authoring Tool: NOT<br>APPLICABLE• 501 (Web)(Software)Software)• 502.3 (Support Docs)Software: Does Not Support<br>Authoring Tool: NOT<br>APPLICABLE• 503.4 (Authoring Tool)Software: Does Not Support<br>   |  |                      |  |
| EN 301 549 Criteria       web: NOT APPLICABLE         • 9.1.3.2 (Web)       Web: NOT APPLICABLE         • 10.1.3.2.1 (Open Functionality Software)       APPLICABLE         • 11.3.2.2 (Closed Software)       Software: Supports         • 11.3.2.1 (Product Docs)       Closed: Supports         • 12.2.4 (Support Docs)       Authoring Tool: NOT         • 501 (Web)(Software)       APPLICABLE         • 501 (Web)(Software)       Authoring Tool: NOT         • 602.3 (Support Docs)       APPLICABLE         • 9.1.3.3 (Web)       Iol.1.3.3 (Closed Software)         • 9.1.3.3 (Web)       Web: NOT APPLICABLE         • 9.1.3.3 (Non-web document)       Web: NOT APPLICABLE         • 9.1.3.3 (Web)       Web: NOT APPLICABLE         • 9.1.3.3 (Web)       Web: NOT APPLICABLE         • 9.1.3.3 (Web)       Web: NOT APPLICABLE         • 11.1.3.3 (Closed Software)       Web: NOT APPLICABLE         • 9.1.3.3 (Web)       Web: NOT APPLICABLE         • 11.3.3 (Closed Software)       Web: NOT APPLICABLE         • 11.3.2 (Authoring Tool)       Electronic Docs: NOT         • 11.2.2 (Product Docs)       Software: Does NOT Support         • 11.2.2 (Support Docs)       Software: Does NOT Support         • 12.2.4 (Support Docs)       Software: Does NOT Support   | .3.2 Meaningful Sequence (Level A)                         |                      |  |
| <ul> <li>9.1.3.2 (Web)</li> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.1.4 (Support Docs)</li> <li>501 (Web) (Software)</li> <li>502.3 (Support Docs)</li> <li>3 Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.3 (Neb)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.1.2 (Support Docs)</li> <li>21.1.2 (Support Docs)</li> <li>2</li></ul>   |  |                      |  |
| <ul> <li>10.1.3.2 (Non-web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>10.1.3.3 (Closed Software)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.1.2.2 (Product Docs)</li> <li>11.1.2.2 (Product Docs)</li> <li>11.1.2 (Product Docs)</li> <li>11.1.2.2 (Product Docs)</li> <li>11.2.2 (Product Docs)</li> <li>11.2.2 (Product Docs)</li> <li>11.2.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>25.5 (Web)(Software)</li> <li>50.1 (Web)(Docs)</li> <li>50.1 (Web)(Docs)</li> <li>50.1 (Web)(Docs)</li> <li>50.1 (Web)(Software)</li> <li>50.1 (Web)(S</li></ul>   |  |                      |  |
| <ul> <li>10.1.3.2 (Non-Web document)</li> <li>11.1.3.2.1 (Open Functionality Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>11.1.3.2.2 (Closed Software)</li> <li>12.2.4 (Support Docs)</li> <li>Software: Supports</li> <li>Software: Closed: Supports</li> <li>Closed: Supports</li> <li>Closed: Supports</li> <li>Software: Closed: Authoring Tool: NOT</li> <li>Authoring Tool: NOT</li> <li>Authoring Tool: NOT</li> <li>Authoring Tool: NOT</li> <li>Authoring Tool: NOT</li> <li>Soft.2 (Authoring Tool)</li> <li>Goz.3 (Support Docs)</li> <li>Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.8.2 (Authoring Tool)</li> <li>Electronic Docs: NOT</li> <li>APPLICABLE</li> <li>Web: NOT APPLICABLE</li> <li>Web: NOT APPLICABLE</li> <li>Software: Instructions provided for understanding an operating content rely solely on sensory characterist of components such as shape, size, visual location, or ientation, or sound</li> <li>Closed: Instructions provided for understanding and operating content rely solely on sensory characterist of components such as shape, size, visual location, or ientation, or sound</li> <li>Closed: Instructions provided for understanding and operating content rely solely on sensory characterist of components such as shape, size, visual location, or ientation, or sound.</li> </ul>  |  | Web' NOT APPLICABLE  |  |
| III.1.3.2.1 (Upen Functionality Software)APPLICABLEElectronic Docs:III.3.2.2 (Closed Software)Software: SupportsSoftware:III.3.2.2 (Closed Software)Closed: SupportsClosed:III.3.2.2 (Product Docs)Authoring Tool: NOTAuthoring Tool: NOTIII.3.2.2 (Support Docs)APPLICABLEAuthoring Tool:Revised Section 508Software)APPLICABLESo1 (Web) (Software)Software:APPLICABLESo1 (Web) (Software)Software:Keised Section 508Sos applies to:Electronic Docs:Keised Section Software)EN 301 549 CriteriaKeised Software)Keised Software)III.3.3 (Closed Software)Keb: NOT APPLICABLEWeb:III.3.3 (Closed Software)Keb: NOT APPLICABLESoftware: Instructions provided for understanding an operating content rely solely on sensory characteristic or instructions provided for understanding an operating content rely solely on sensory characterist of close: NOT1I.3.2 (Authoring Tool)Electronic Docs: NOT11.3.2 (Authoring Tool)Software: Does Not Support11.3.2 (Closed Software)Software: Does Not Support11.3.2 (Closed Software)Software: Does Not Support11.3.3 (Closed Software)Software: Does Not Support11.3.4 (Closed Software)Software: Does Not Support11.3.5 (Closed Software)Software: Does Not Support11.3.6 (Closed: Docs)Software: Does Not Support12.2.4 (Support Docs)Software: Does Not Support13.2.4 (Support Docs)Software: Does Not Support13.5 (Authoring Too   |  |                      | Web:   |
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Software: Supports</li> <li>Software: Closed: Supports</li> <li>Authoring Tool: NOT</li> <li>APPLICABLE</li> <li>Software: Closed: Closed: Authoring Tool:</li> <li>Software: Closed: Close: Closed: Closed: Closed: Close: Close: Closed: Closed: Close: Close: Close: Closed: Close: Close</li></ul> |  |                      |  |
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web) (Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.2.2.4 (Support Docs)</li> <li>Web: NOT APPLICABLE</li> <li>Web: NOT APPLICABLE</li> <li>Software: Does Not Support</li> <li>12.2.4 (Support Docs)</li> <li>Software: Does Not Support</li> <li>Software Does Not Support</li> <li>Software)</li> <li>Software: Does Not Support</li> <li>Software: Does Not Support</li> <li>Software Does</li> <li>Software Does</li></ul>   |  | Software: Supports   | Software:  |
| <ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3 Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>Electronic Docs: NOT</li> <li>APPLICABLE</li> <li>Web: NOT APPLICABLE</li> <li>Web: NOT APPLICABLE</li> <li>Software: Instructions provided for understanding an operating content rely solely on sensory characterist of components such as shape, size, visual location, or ientation, or sound</li> <li>Closed: Does Not Support</li> <li>Soft (Web)(Software)</li> <li>Soft (Web)(S</li></ul>   | · • ·  | Closed: Supports     | Closed:  |
| Revised Section 508       APPLICABLE         • 501 (Web)(Software)   |  | Authoring Tool: NOT  | Authoring Tool:  |
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3 Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Software: Does Not Support</li> <li>12.2.4 (Support Docs)</li> <li>Soft (Web)(Software)</li> <li>501 (Web)(Software)</li> <li>602.3 (Support Docs)</li> </ul>   |  | APPLICABLE           |  |
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>3 Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.2.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |  |                      |  |
| <ul> <li>602.3 (Support Docs)</li> <li>3 Sensory Characteristics (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria         <ul> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>Web: NOT APPLICABLE</li> <li>Electronic Docs: NOT</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508         <ul> <li>501 (Web)(Software)</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>  |  |                      |  |
| 3.3 Sensory Characteristics (Level A)<br>Also applies to:<br>EN 301 549 CriteriaWeb:<br>9.1.3.3 (Web)10.1.3.3 (Non-web document)11.1.3.3 (Open Functionality Software)11.1.3.3 (Closed Software)11.1.3.3 (Closed Software)11.2.1.2 (Product Docs)12.2.4 (Support Docs)Revised Section 508501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)   |  |                      |  |
| Also applies to:<br>EN 301 549 CriteriaWeb:<br>9.1.3.3 (Web)• 9.1.3.3 (Web)10.1.3.3 (Non-web document)• 11.1.3.3 (Open Functionality Software)Web: NOT APPLICABLE<br>Electronic Docs: NOT• 11.8.2 (Authoring Tool)Electronic Docs: NOT<br>APPLICABLE• 12.2.4 (Support Docs)Software: Does Not Support<br>Closed Software)Revised Section 508Closed: Does Not Support<br>Authoring Tool)• 501 (Web)(Software)Authoring Tool: NOT<br>APPLICABLE• 501 (Web)(Software)Authoring Tool: NOT<br>Authoring Tool: NOT<br>AppLICABLE• 602.3 (Support Docs)APPLICABLE   |  |                      |  |
| EN 301 549 CriteriaWeb:9.1.3.3 (Web)10.1.3.3 (Non-web document)11.1.3.3 (Open Functionality Software)Web: NOT APPLICABLE11.1.3.3 (Closed Software)Web: NOT APPLICABLE11.8.2 (Authoring Tool)Electronic Docs: NOT12.1.2 (Product Docs)APPLICABLE12.2.4 (Support Docs)Software: Does Not SupportSo11 (Web)(Software)Authoring Tool: NOT501 (Web)(Software)Authoring Tool: NOT602.3 (Support Docs)APPLICABLE  |  |                      | Electronic Docs:<br>Software: Instructions provided for understanding and<br>operating content rely solely on sensory characteristic<br>of components such as shape, size, visual location,<br>orientation, or sound |
| <ul> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Software)</li> <li>Software)</li> <li>Software: Does Not Support</li> <li>Closed: Software: Does Not Support</li> <li>Closed: Does Not Support</li> <li>Software)</li> <li>Software)</li> <li>Software: Does Not Support</li> <li>Software: Does&lt;</li></ul>  |  |                      |  |
| <ul> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   | • 9.1.3.3 (Web)  |                      |  |
| <ul> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Software: Does Not Support<br/>Closed: Does Not Support<br/>Closed: Does Not Support</li> <li>Software)</li> <li>Softwa</li></ul>   | • 10.1.3.3 (Non-web document)                              |                      |  |
| <ul> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | <ul> <li>11.1.3.3 (Open Functionality Software)</li> </ul> |                      |  |
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | • 11.1.3.3 (Closed Software)                               | Web: NOT APPLICABLE  |  |
| <ul> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>APPLICABLE</li> <li>APPLICABLE</li> <li>AppliCABLE</li> <li>orientation, or sound</li> <li>Closed: Does Not Support</li> <li>Authoring Tool: NOT</li> <li>APPLICABLE</li> <li>orientation, or sound</li> <li>closed: Instructions provided for understanding and operating content rely solely on sensory characterist of components such as shape, size, visual location, or ientation, or sound.</li> </ul>   | • 11.8.2 (Authoring Tool)                                  | Electronic Docs: NOT |  |
| <ul> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>Software: Does Not Support<br/>Authoring Tool: NOT</li> <li>APPLICABLE</li> <li>Closed: Instructions provided for understanding and<br/>operating content rely solely on sensory characterist<br/>of components such as shape, size, visual location,<br/>orientation, or sound.</li> </ul>  |  |                      |  |
| <ul> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>Closed: Does Not Support<br/>Authoring Tool: NOT</li> <li>APPLICABLE</li> <li>operating content rely solely on sensory characterist<br/>of components such as shape, size, visual location,<br/>orientation, or sound.</li> </ul>   |  |                      |  |
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>Authoring Tool: NOT</li> <li>APPLICABLE</li> <li>of components such as shape, size, visual location, or sound.</li> </ul>  |  |                      |  |
| <ul> <li>602.3 (Support Docs)</li> <li>Orientation, or sound.</li> </ul>   |  | C C                  |  |
|  |  | APPLICABLE           | orientation, or sound.   |
| Authoring Tool:  | • 602.3 (Support Docs)                                     | 602.3 (Support Docs) |  |
|  |  |                      | Authoring Tool:  |
|  |  |                      |  |
|  |  |                      |  |
|  |  |                      |  |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
|   |  |   |
| <b>1.1 Use of Color</b> (Level A)   |  |   |
| Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.1 (Web)<br>• 10.1.4.1 (Non-web document)<br>• 11.1.4.1 (Open Functionality Software)<br>• 11.1.4.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs)  | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>1.2 Audio Control (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria  | Conformance Level                      | Remarks and Explanations      |
|---|--|-------------------------------|
| 2.1.1 Keyboard (Level A)  |  |                               |
| Also applies to:  |  |                               |
| EN 301 549 Criteria   | Web: NOT APPLICABLE                    | Mark.                         |
| • 9.2.1.1 (Web)   | Electronic Docs: NOT                   | Web:<br>Electronic Docs:      |
| <ul> <li>10.2.1.1 (Non-web document)</li> </ul>   | APPLICABLE                             | Electronic Docs:              |
| <ul> <li>11.2.1.1.1 (Open Functionality Software)</li> </ul>                                      |  |                               |
| • 11.2.1.1.2 (Closed Software)  |  |                               |
| • 11.8.2 (Authoring Tool)   |  |                               |
| • 12.1.2 (Product Docs)   |  |                               |
| • 12.2.4 (Support Docs)   |  |                               |
| Revised Section 508   | Software: NOT APPLICABLE               | Software:                     |
| • 501 (Web)(Software)   | Closed: NOT APPLICABLE                 | Closed:                       |
| • 504.2 (Authoring Tool)  | Authoring Tool: NOT                    | Authoring Tool:               |
| • 602.3 (Support Docs)  | APPLICABLE                             |                               |
| 2.1.2 No Keyboard Trap (Level A)  |  |                               |
| Also applies to:  |  |                               |
| EN 301 549 Criteria   |  |                               |
| • 9.2.1.2 (Web)   |  |                               |
| • 10.2.1.2 (Non-web document)   | Web: NOT APPLICABLE                    |                               |
| • 11.2.1.2 (Open Functionality Software)  | Electronic Docs: NOT                   | Web: Supports                 |
| • 11.2.1.2 (Closed Software)  | APPLICABLE<br>Software: NOT APPLICABLE | Electronic Docs:<br>Software: |
| • 11.8.2 (Authoring Tool)   | Closed: NOT APPLICABLE                 | Closed:                       |
| • 12.1.2 (Product Docs)   | Authoring Tool: NOT                    | Authoring Tool:               |
| • 12.2.4 (Support Docs)   | APPLICABLE                             | Authorning root.              |
| Revised Section 508   |  |                               |
| • 501 (Web)(Software)   |  |                               |
| • 504.2 (Authoring Tool)  |  |                               |
| 602.3 (Support Docs)  |  |                               |
| 2.1.4 Character Key Shorteyte (Level A.2.1 enhy)  | Web: NOT APPLICABLE                    | Web:                          |
| 2.1.4 Character Key Shortcuts (Level A 2.1 only)<br>Also applies to:                              | Electronic Docs: NOT                   | Electronic Docs:              |
| EN 301 549 Criteria   | APPLICABLE                             | Software:                     |
| • 9.2.1.4 (Web)   | Software: NOT APPLICABLE               |                               |
| <ul> <li>10.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> </ul>                           |  |                               |
| <ul> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul> |  |                               |
|   |  |                               |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>   | Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE  | Closed:<br>Authoring Tool:  |
| <ul> <li>2.2.1 Timing Adjustable (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>2.2.2 Pause, Stop, Hide (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.2.2.2 (Web)</li> <li>10.2.2.2 (Non-web document)</li> <li>11.2.2.2 (Open Functionality Software)</li> <li>11.2.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> </ul> </li> </ul>                     | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria   | Conformance Level   | Remarks and Explanations                                    |
|--|---|---|
| 602.3 (Support Docs)   |   |   |
| <ul> <li>2.3.1 Three Flashes or Below Threshold (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.2.3.1 (Web)</li> <li>10.2.3.1 (Non-web document)</li> <li>11.2.3.1 (Open Functionality Software)</li> <li>11.2.3.1 (Closed Software)</li> </ul> </li> </ul>  | Web: NOT APPLICABLE   | Web:  |
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>2.4.1 Bypass Blocks (Level A) <ul> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE                                | Web:<br>Electronic Docs:<br>Authoring Tool:                 |
| <ul> <li>2.4.2 Page Titled (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.2 (Web)</li> </ul>  | Web: NOT APPLICABLE   | Web:<br>Electronic Docs:                                    |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) - Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE  | Software:<br>Authoring Tool:  |
| <ul> <li>2.4.3 Focus Order (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria</li> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>2.4.4 Link Purpose (In Context) (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria</li> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>  | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria   | Conformance Level        | Remarks and Explanations |
|--|--------------------------|--------------------------|
| Revised Section 508  |                          |                          |
| • 501 (Web)(Software)  |                          |                          |
| • 504.2 (Authoring Tool)                                     |                          |                          |
| • 602.3 (Support Docs)                                       |                          |                          |
|  |                          |                          |
| 2.5.1 Pointer Gestures (Level A 2.1 only)                    |                          |                          |
| Also applies to:   |                          |                          |
| EN 301 549 Criteria  | Web: NOT APPLICABLE      |                          |
| • 9.2.5.1 (Web)  | Electronic Docs: NOT     | Web:                     |
| • 10.2.5.1 (Non-web document)                                | APPLICABLE               | Electronic Docs:         |
| • 11.2.5.1 (Open Functionality Software)                     | Software: NOT APPLICABLE | Software:                |
| • 11.2.5.1 (Closed Software)                                 | Closed: NOT APPLICABLE   | Closed:                  |
| • 11.8.2 (Authoring Tool)                                    | Authoring Tool: NOT      | Authoring Tool:          |
| • 12.1.2 (Product Docs)                                      | APPLICABLE               |                          |
| • 12.2.4 (Support Docs)                                      |                          |                          |
| Revised Section 508 – Does not apply                         |                          |                          |
| 2.5.2 Pointer Cancellation (Level A 2.1 only)                |                          |                          |
| Also applies to:   |                          |                          |
| EN 301 549 Criteria  | Web: NOT APPLICABLE      |                          |
| • 9.2.5.2 (Web)  | Electronic Docs: NOT     | Web:                     |
| • 10.2.5.2 (Non-web document)                                | APPLICABLE               | Electronic Docs:         |
| <ul> <li>11.2.5.2 (Open Functionality Software)</li> </ul>   | Software: NOT APPLICABLE | Software:                |
| • 11.2.5.2 (Closed Software)                                 | Closed: NOT APPLICABLE   | Closed:                  |
| • 11.8.2 (Authoring Tool)                                    | Authoring Tool: NOT      | Authoring Tool:          |
| • 12.1.2 (Product Docs)                                      | APPLICABLE               |                          |
| • 12.2.4 (Support Docs)                                      |                          |                          |
| Revised Section 508 – Does not apply                         |                          |                          |
| 2.5.3 Label in Name (Level A 2.1 only)                       | Web: NOT APPLICABLE      |                          |
| Also applies to:   | Electronic Docs: NOT     | Web:                     |
| EN 301 549 Criteria  | APPLICABLE               | Electronic Docs:         |
| • 9.2.5.3 (Web)  | Software: NOT APPLICABLE | Software:                |
| <ul> <li>10.2.5.3 (Non-web document)</li> </ul>              | Closed: NOT APPLICABLE   | Closed:                  |
| <ul> <li>11.2.5.3.1 (Open Functionality Software)</li> </ul> | Authoring Tool: NOT      | Authoring Tool:          |
|  | APPLICABLE               |                          |

| Criteria   | Conformance Level        | Remarks and Explanations |
|--|--------------------------|--------------------------|
| • 11.2.5.3.2 (Closed Software)                               |                          |                          |
| • 11.8.2 (Authoring Tool)                                    |                          |                          |
| • 12.1.2 (Product Docs)                                      |                          |                          |
| • 12.2.4 (Support Docs)                                      |                          |                          |
| Revised Section 508 – Does not apply                         |                          |                          |
| 2.5.4 Motion Actuation (Level A 2.1 only)                    |                          |                          |
| Also applies to:   |                          |                          |
| EN 301 549 Criteria  | Web: NOT APPLICABLE      |                          |
| • 9.2.5.4 (Web)  | Electronic Docs: NOT     | Web:                     |
| • 10.2.5.4 (Non-web document)                                | APPLICABLE               | Electronic Docs:         |
| • 11.2.5.4 (Open Functionality Software)                     | Software: NOT APPLICABLE | Software:                |
| • 11.2.5.4 (Closed Software)                                 | Closed: NOT APPLICABLE   | Closed:                  |
| • 11.8.2 (Authoring Tool)                                    | Authoring Tool: NOT      | Authoring Tool:          |
| • 12.1.2 (Product Docs)                                      | APPLICABLE               |                          |
| • 12.2.4 (Support Docs)                                      |                          |                          |
| Revised Section 508 – Does not apply                         |                          |                          |
| 3.1.1 Language of Page (Level A)                             |                          |                          |
| Also applies to:   |                          |                          |
| EN 301 549 Criteria  |                          |                          |
| • 9.3.1.1 (Web)  |                          |                          |
| <ul> <li>10.3.1.1 (Non-web document)</li> </ul>              |                          |                          |
| <ul> <li>11.3.1.1.1 (Open Functionality Software)</li> </ul> | Web: NOT APPLICABLE      |                          |
| <ul> <li>11.3.1.1.2 (Closed Software)</li> </ul>             | Electronic Docs: NOT     | Web:                     |
| • 11.8.2 (Authoring Tool)                                    | APPLICABLE               | Electronic Docs:         |
| • 12.1.2 (Product Docs)                                      | Software: Supports       | Software:                |
| • 12.2.4 (Support Docs)                                      | Closed: Supports         | Closed:                  |
| Revised Section 508  | Authoring Tool: NOT      | Authoring Tool:          |
| <ul> <li>501 (Web)(Software)</li> </ul>                      | APPLICABLE               |                          |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                   |                          |                          |
| • 602.3 (Support Docs)                                       |                          |                          |
|  |                          |                          |
|  |                          |                          |
|  |                          |                          |

| Criteria   | Conformance Level                                  | Remarks and Explanations      |
|--|--|-------------------------------|
| 3.2.1 On Focus (Level A)                                     |  |                               |
| Also applies to:   |  |                               |
| EN 301 549 Criteria  |  |                               |
| • 9.3.2.1 (Web)  |  |                               |
| • 10.3.2.1 (Non-web document)                                |  |                               |
| • 11.3.2.1 (Open Functionality Software)                     | Web: NOT APPLICABLE                                |                               |
| • 11.3.2.1 (Closed Software)                                 | Electronic Docs: NOT                               | Web:                          |
| • 11.8.2 (Authoring Tool)                                    | APPLICABLE   | Electronic Docs:              |
| • 12.1.2 (Product Docs)                                      | Software: NOT APPLICABLE                           | Software:                     |
| • 12.2.4 (Support Docs)                                      | Closed: NOT APPLICABLE                             | Closed:                       |
| Revised Section 508  | Authoring Tool: NOT                                | Authoring Tool:               |
| • 501 (Web)(Software)  | APPLICABLE   |                               |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                   |  |                               |
| <ul> <li>602.3 (Support Docs)</li> </ul>                     |  |                               |
| 3.2.2 On Input (Level A)                                     |  |                               |
| Also applies to:   |  |                               |
| EN 301 549 Criteria  |  |                               |
| • 9.3.2.2 (Web)  |  |                               |
| • 10.3.2.2 (Non-web document)                                | Web: NOT APPLICABLE                                |                               |
| • 11.3.2.2 (Open Functionality Software)                     | Electronic Docs: NOT                               | Web:                          |
| • 11.3.2.2 (Closed Software)                                 | APPLICABLE   | Electronic Docs:<br>Software: |
| • 11.8.2 (Authoring Tool)                                    | Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE | Closed:                       |
| • 12.1.2 (Product Docs)                                      |  |                               |
| • 12.2.4 (Support Docs)                                      | Authoring Tool: NOT<br>APPLICABLE                  | Authoring Tool:               |
| Revised Section 508  | APPLICABLE   |                               |
| • 501 (Web)(Software)  |  |                               |
| • 504.2 (Authoring Tool)                                     |  |                               |
| • 602.3 (Support Docs)                                       |  |                               |
| 3.3.1 Error Identification (Level A)                         |  |                               |
| Also applies to:   |  |                               |
| EN 301 549 Criteria  | Web: NOT APPLICABLE                                |                               |
| • 9.3.3.1 (Web)  | Electronic Docs: NOT                               | Web:                          |
| <ul> <li>10.3.3.1 (Non-web document)</li> </ul>              | APPLICABLE   | Electronic Docs:              |
| <ul> <li>11.3.3.1.1 (Open Functionality Software)</li> </ul> |  |                               |
|  |  |                               |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| <ul> <li>11.3.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE  | Software:<br>Closed:<br>Authoring Tool:                             |
| <ul> <li>3.3.2 Labels or Instructions (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.3.3.2 (Web)</li> <li>10.3.3.2 (Non-web document)</li> <li>11.3.3.2 (Open Functionality Software)</li> <li>11.3.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>4.1.1 Parsing (Level A)</li> <li>Also applies to:</li> <li>EN 301 549 Criteria <ul> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> </ul> </li> </ul>   | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE               | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool:            |

| Criteria   | Conformance Level   | Remarks and Explanations                                 |
|--|---|--|
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>   |   |  |
| <ul> <li>4.1.2 Name, Role, Value (Level A)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Not required</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Authoring Tool: NOT<br>APPLICABLE   |  |

## Table 2: Success Criteria, Level AA

| Criteria   | Conformance Level        | Remarks and Explanations |
|--|--------------------------|--------------------------|
| 1.2.4 Captions (Live) (Level AA)                           |                          |                          |
| Also applies to:   | Web: NOT APPLICABLE      |                          |
| EN 301 549 Criteria  | Electronic Docs: NOT     | Web:                     |
| • 9.1.2.4 (Web)  | APPLICABLE               | Electronic Docs:         |
| • 10.1.2.4 (Non-web document)                              | Software: NOT APPLICABLE | Software:                |
| <ul> <li>11.1.2.4 (Open Functionality Software)</li> </ul> | Closed: NOT APPLICABLE   | Closed:                  |
| • 11.1.2.4 (Closed Software)                               | Authoring Tool: NOT      | Authoring Tool:          |
| • 11.8.2 (Authoring Tool)                                  | APPLICABLE               |                          |
| • 12.1.2 (Product Docs)                                    |                          |                          |

| <ul> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> <li>1.3.4 Orientation (Level AA 2.1 only)</li> </ul>  |   |
|---|---|
| Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.5 (Web)Web: NOT APPLICABLE<br>Electronic Docs: NOT• 10.1.2.5 (Non-web document)<br>• 11.1.2.5 (Open Functionality Software)<br>• 11.1.2.5 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Closed Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs)Web: NOT APPLICABLE<br>Lectronic Docs<br>Authoring Tool)<br>Authoring Tool<br>Authoring Tool)<br>• 602.3 (Support Docs)1.3.4 Orientation (Level AA 2.1 only)Image: Note that the second |   |
|   | /eb:<br>lectronic Docs:<br>oftware:<br>losed:<br>uthoring Tool:   |
| <ul> <li>11.1.3.4 (Open Functionality Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>11.1.3.4 (Closed Software)</li> <li>Electronic Docs: NOT</li> <li>11.8.2 (Authoring Tool)</li> <li>APPLICABLE</li> <li>APPLICABLE</li> <li>Po</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul>   | /eb: Supports or<br>lectronic Docs:<br>oftware: LCD Screen does not shift from Landscape to<br>ortrait.<br>losed: LCD Screen does not shift from Landscape to<br>ortrait.<br>uthoring Tool: |

| Criteria   | Conformance Level          | Remarks and Explanations                             |
|--|----------------------------|--|
|  |                            |  |
|  |                            |  |
|  |                            |  |
|  |                            |  |
| 1.3.5 Identify Input Purpose (Level AA 2.1 only)             |                            |  |
| Also applies to:   |                            |  |
| EN 301 549 Criteria  | Web: Not Applicable        | Web:   |
| • 9.1.3.5 (Web)  | Electronic Docs: NOT       | Electronic Docs:                                     |
| <ul> <li>10.1.3.5 (Non-web document)</li> </ul>              | APPLICABLE                 | Software: The purpose of each input field collecting |
| <ul> <li>11.1.3.5.1 (Open Functionality Software)</li> </ul> | Software: Does Not Support | information cannot be programmatically determined    |
| <ul> <li>11.1.3.5.2 (Closed Software)</li> </ul>             | Closed: Does Not Support   | Closed: The purpose of each input field collecting   |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>                  | Authoring Tool: NOT        | information cannot be programmatically determined    |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>                    | APPLICABLE                 | Authoring Tool:                                      |
| <ul> <li>12.2.4 (Support Docs)</li> </ul>                    |                            |  |
| Revised Section 508 – Does not apply                         |                            |  |
| 1.4.3 Contrast (Minimum) (Level AA)                          |                            |  |
| Also applies to:   |                            |  |
| EN 301 549 Criteria  |                            |  |
| • 9.1.4.3 (Web)  | Web: NOT APPLICABLE        | Web:   |
| • 10.1.4.3 (Non-web document)                                | Electronic Docs: NOT       | Electronic Docs:                                     |
| • 11.1.4.3 (Open Functionality Software)                     | APPLICABLE                 |  |
| • 11.1.4.3 (Closed Software)                                 |                            |  |
| • 11.8.2 (Authoring Tool)                                    |                            |  |
| • 12.1.2 (Product Docs)                                      | Software: Supports         | Software:  |
| • 12.2.4 (Support Docs)                                      | Closed: Supports           | Closed:  |
| Revised Section 508  | Authoring Tool:            | Authoring Tool:                                      |
| • 501 (Web)(Software)  |                            |  |
| • 504.2 (Authoring Tool)                                     |                            |  |
| • 602.3 (Support Docs)                                       |                            |  |
| 1.4.4 Resize text (Level AA)                                 |                            |  |
| Also applies to:   |                            |  |
| EN 301 549 Criteria  | Web: NOT APPLICABLE        | Web:   |
| • 9.1.4.4 (Web)  |                            |  |
| • 10.1.4.4 (Non-web document)                                |                            |  |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--|--|
| <ul> <li>11.1.4.4.1 (Open Functionality Software)</li> <li>11.1.4.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: NOT<br>APPLICABLE<br>Software: Does Not Support<br>Closed: Does Not Support<br>Authoring Tool: NOT<br>APPLICABLE        | Electronic Docs:<br>Software: No text resize options<br>Closed: No text resize options<br>Authoring Tool:                              |
| <ul> <li>1.4.5 Images of Text (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.4.5 (Web)</li> <li>10.1.4.5 (Non-web document)</li> <li>11.1.4.5.1 (Open Functionality Software)</li> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Does Not Support<br>Authoring Tool: NOT<br>APPLICABLE             | Web:<br>Electronic Docs:<br>Software: The image of text cannot be visually<br>customized to the user's requirements<br>Authoring Tool: |
| <ul> <li>1.4.10 Reflow (Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> </ul> </li> </ul>  | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool:  |

| Criteria   | Conformance Level                  | Remarks and Explanations |
|--|------------------------------------|--------------------------|
| 1.4.11 Non-text Contrast (Level AA 2.1 only)         |                                    |                          |
| Also applies to:                                     |                                    |                          |
| EN 301 549 Criteria                                  | Web: NOT APPLICABLE                |                          |
| • 9.1.4.11 (Web)                                     | Electronic Docs: NOT               | Web:                     |
| <ul> <li>10.1.4.11 (Non-web document)</li> </ul>     | APPLICABLE                         | Electronic Docs:         |
| • 11.1.4.11 (Open Functionality Software)            | Software: Supports                 | Software:                |
| • 11.1.4.11 (Closed Software)                        | Closed: Supports                   | Closed:                  |
| • 11.8.2 (Authoring Tool)                            | Authoring Tool: NOT                | Authoring Tool:          |
| • 12.1.2 (Product Docs)                              | APPLICABLE                         |                          |
| • 12.2.4 (Support Docs)                              |                                    |                          |
| Revised Section 508 – Does not apply                 |                                    |                          |
| 1.4.12 Text Spacing (Level AA 2.1 only)              |                                    |                          |
| Also applies to:                                     |                                    |                          |
| EN 301 549 Criteria                                  | Web: NOT APPLICABLE                |                          |
| • 9.1.4.12 (Web)                                     | Electronic Docs: NOT               | Web:                     |
| • 10.1.4.12 (Non-web document)                       | APPLICABLE                         | Electronic Docs:         |
| • 11.1.4.12 (Open Functionality Software)            | Software: Supports                 | Software:                |
| • 11.1.4.12 (Closed Software)                        | Closed: Supports                   | Closed:                  |
| • 11.8.2 (Authoring Tool)                            | Authoring Tool: NOT                | Authoring Tool:          |
| • 12.1.2 (Product Docs)                              | APPLICABLE                         |                          |
| • 12.2.4 (Support Docs)                              |                                    |                          |
| Revised Section 508 – Does not apply                 |                                    |                          |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 only) |                                    |                          |
| Also applies to:                                     |                                    |                          |
| EN 301 549 Criteria                                  |                                    |                          |
| • 9.1.4.13 (Web)                                     | Web: NOT APPLICABLE                | Web:                     |
| <ul> <li>10.1.4.13 (Non-web document)</li> </ul>     | Electronic Docs: NOT<br>APPLICABLE | Electronic Docs:         |
| • 11.1.4.13 (Open Functionality Software)            | Software: NOT APPLICABLE           | Software:                |
| • 11.1.4.13 (Closed Software)                        | Closed: NOT APPLICABLE             | Closed:                  |
| • 11.8.2 (Authoring Tool)                            | Authoring Tool: NOT                | Authoring Tool:          |
| • 12.1.2 (Product Docs)                              | APPLICABLE                         |                          |
| • 12.2.4 (Support Docs)                              |                                    |                          |
| Revised Section 508 – Does not apply                 |                                    |                          |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--|---|
| <ul> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>      | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE   | Web:<br>Electronic Docs:<br>Authoring Tool:                         |
| <ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: Supports<br>Closed: Supports<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria  | Conformance Level        | Remarks and Explanations |
|---|--------------------------|--------------------------|
| 2.4.7 Focus Visible (Level AA)                                  |                          |                          |
| Also applies to:  |                          |                          |
| EN 301 549 Criteria   |                          |                          |
| • 9.2.4.7 (Web)   |                          |                          |
| • 10.2.4.7 (Non-web document)                                   | Web: NOT APPLICABLE      |                          |
| • 11.2.4.7 (Open Functionality Software)                        | Electronic Docs: NOT     | Web:                     |
| • 11.2.4.7 (Closed Software)                                    | APPLICABLE               | Electronic Docs:         |
| • 11.8.2 (Authoring Tool)                                       | Software: NOT APPLICABLE | Software:                |
| • 12.1.2 (Product Docs)   | Closed: NOT APPLICABLE   | Closed:                  |
| • 12.2.4 (Support Docs)   | Authoring Tool: NOT      | Authoring Tool:          |
| Revised Section 508   | APPLICABLE               |                          |
| • 501 (Web)(Software)   |                          |                          |
| <ul> <li>504.2 (Authoring Tool)</li> </ul>                      |                          |                          |
| • 602.3 (Support Docs)  |                          |                          |
| 3.1.2 Language of Parts (Level AA)                              |                          |                          |
| Also applies to:  |                          |                          |
| EN 301 549 Criteria   |                          |                          |
| • 9.3.1.2 (Web)   |                          |                          |
| • 10.3.1.2 (Non-web document)                                   |                          |                          |
| • 11.3.1.2 (Open Functionality Software) – Does not apply       |                          |                          |
| <ul> <li>11.3.1.2 (Closed Software) – Does not apply</li> </ul> |                          |                          |
| • 11.8.2 (Authoring Tool)                                       | Web: NOT APPLICABLE      | Web:                     |
| • 12.1.2 (Product Docs)   |                          |                          |
| • 12.2.4 (Support Docs)   |                          |                          |
| Revised Section 508   |                          |                          |
| • 501 (Web)(Software)   | Electronic Docs: NOT     |                          |
| • 504.2 (Authoring Tool)  | APPLICABLE               |                          |
| • 602.3 (Support Docs)  | Software: Supports       | Electronic Docs:         |
|   | Authoring Tool: NOT      | Software:                |
|   | APPLICABLE               | Authoring Tool:          |
|   |                          |                          |
|   |                          |                          |
|   |                          |                          |
|   |                          |                          |
|   |                          |                          |

| Criteria   | Conformance Level                               | Remarks and Explanations                    |
|--|---|---|
|  | 1   |   |
| 3.2.3 Consistent Navigation (Level AA)   |   |   |
| Also applies to:<br>EN 301 549 Criteria  | Web: Supports or NOT<br>APPLICABLE              | Web:  |
| • 9.3.2.3 (Web)  |   |   |
| <ul> <li>10.3.2.3 (Web)</li> <li>10.3.2.3 (Non-web document) – Does not apply</li> </ul>                     |   |   |
| <ul> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul>                                  |   |   |
| <ul> <li>11.3.2.3 (Closed Software) – Does not apply</li> </ul>  |   |   |
| <ul> <li>11.8.2 (Authoring Tool)</li> </ul>  |   |   |
| <ul> <li>12.1.2 (Product Docs)</li> </ul>  |   |   |
| • 12.2.4 (Support Docs)  | Electronic Docs: NOT                            |   |
| Revised Section 508  | APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Electronic Docs:<br>Authoring Tool:         |
| <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>                                 |   |   |
| • 504.2 (Authoring Tool)   |   |   |
| <ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>                                    |   |   |
| 3.2.4 Consistent Identification (Level AA)   |   |   |
| Also applies to:   |   | Web:<br>Electronic Docs:<br>Authoring Tool: |
| EN 301 549 Criteria  |   |   |
| • 9.3.2.4 (Web)  |   |   |
| <ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>   | Web: NOT APPLICABLE                             |   |
| <ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>                                  | Electronic Docs: NOT                            |   |
| <ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>  | APPLICABLE                                      |   |
| • 11.8.2 (Authoring Tool)  | Authoring Tool: NOT                             |   |
| • 12.1.2 (Product Docs)  | APPLICABLE                                      |   |
| • 12.2.4 (Support Docs)  |   |   |
| Revised Section 508  |   |   |
| <ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> </ul> |   |   |
| <ul> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>    |   |   |
| <b>3.3.3 Error Suggestion</b> (Level AA)   |   |   |
| Also applies to:   |   |   |
| EN 301 549 Criteria  | Web: Supports or NOT                            | Web:<br>Electronic Docs:                    |
| • 9.3.3.3 (Web)  | APPLICABLE                                      |   |
| • 10.3.3.3 (Non-web document)  |   |   |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--|---|
| <ul> <li>11.3.3.3 (Open Functionality Software)</li> <li>11.3.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508</li> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE                        | Software:<br>Closed:<br>Authoring Tool:                             |
| <ul> <li>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul> | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Software: NOT APPLICABLE<br>Closed: NOT APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| <ul> <li>4.1.3 Status Messages (Level AA 2.1 only)<br/>Also applies to:<br/>EN 301 549 Criteria <ul> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508 – Does not apply</li> </ul>   | Web: NOT APPLICABLE<br>Electronic Docs: NOT<br>APPLICABLE<br>Authoring Tool: NOT<br>APPLICABLE   | Web:<br>Electronic Docs:<br>Authoring Tool:                         |

#### Table 3: Success Criteria, Level AAA

Notes: **Not Evaluated**: The product has not been evaluated against the criterion.

# Legal Disclaimer:

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