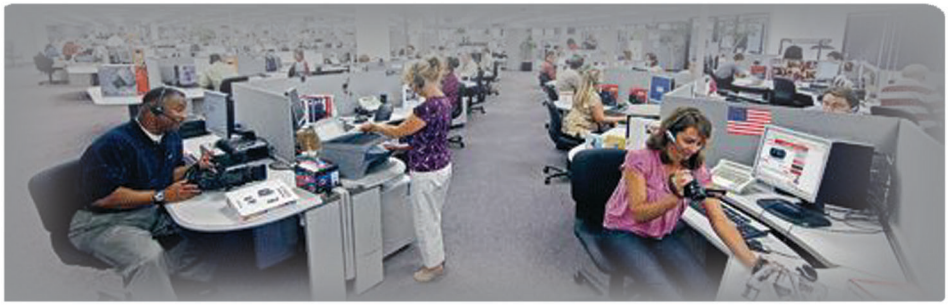
IX-R7000 Card & Badge Printer Service & Support

A true industry leader understands that reputations are earned one customer at a time, which is why Canon has at its foundation an uncompromising dedication to product reliability, service, and support. From cutting-edge technology to industry-leading response times, Canon U.S.A. takes pride in delivering complete customer satisfaction. Canon warranty and eCarePAK® extended service options have been created to help save costs associated with specialty printer maintenance, maximize uptime throughout the life of the product, and make you feel confident in your Canon specialty printer investment for years to come. You will be afforded the following benefits:

- Parts and labor coverage under all packages, to protect from unforeseen repair costs, and limit post-purchase expenses
- Prompt service, responsive to user needs
- Repairs performed by Canon-certified personnel using genuine Canon parts

Canon U.S.A. also maintains a world-class call center staffed with over 500 Canon employees. Through our toll-free telephone access, highly trained and experienced specialists stand ready to assist you. Committed to quick and easy resolution of all support issues, our specialists deliver industry-leading response times and quality support, and posses the knowledge to rectify printer hardware issues.

The Canon IX-R7000 Card & Badge Printer is bundled with a Two-Year On-Site Warranty Service. This provides you with a convenient and professional method of getting your product repaired. A service engineer (if required) will usually be dispatched the next business day. Parts, labor and service engineer travel expenses are covered. The limited warranty covers the printer and Canon branded print head designed and packaged for use with the IX-R7000 for a period of two years, which can be extended when purchased with a qualifying eCarePAK. All other consumables are not covered under this warranty.



For more information about Canon service and support, contact your point of purchase, or call 855-85-CANON

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Canon eCarePAK Extended Service Plan is a cost-effective and easy-to-use program that provides service and support coverage beyond the initial warranty period at a very attractive price. eCarePAK Extended Service Plan offers toll-free Canon technical support. Protect against unforeseen repair costs and excessive downtime, and enjoy peace of mind for many years to come knowing your new equipment is covered. The initial eCarePAK Extended Service Plan must be purchased during your original specialty printer warranty period. Initial coverage becomes effective on the date the original warranty expires. Renewals are also available, and must be purchased during your eCarePAK Extended Service Plan coverage period.

Canon Item Code	Description	Covers
Extended Service for IX-R7000 Card & Badge Printer		
See Price List for Code	Extended warranty for IX-R7000 for 1 additional year (1 printer)	Parts, Labor, Shipping
See Price List for Code	Extended warranty for IX-R7000 for 2 additional years (1 printer)	Parts, Labor, Shipping
See Price List for Code	Extended warranty for IX-R7000 for 3 additional years (1 printer)	Parts, Labor, Shipping

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