

Modern Solutions for Today's Workforce Challenges

Across government agencies, teams are modernizing to improve operations and services.

Workforce management challenges

Legacy systems or processes



Budget or resource constraints



Information silos



Internal technology infrastructure challenges



Lack of experience with technology-based solution



Lack of usable data or analytics



Device fleet management



The most influential workforce management trends

75%

Hybrid or remote work



67%

Secure mobile access to documents and applications

60%

Additional training or education opportunities

40%

Use of AI, automation or other advanced technology

41%

Flexible or nontraditional hours

Top 3 workforce modernization technologies

68%

The cloud or cloud-based platforms



78%

Virtual meeting tools like cameras and audio solutions



57%

Collaboration platforms



The data in this infographic comes from a December 2025 Center for Digital Government survey of 113 government agency professionals. surveys.erepublic.com/r/674370_6930ac510d6f06.69066604