

uniFLOW FOR HEALTHCARE

MEETING THE NEEDS OF HEALTHCARE PROVIDERS

BECOME MORE AGILE

Healthcare organizations face enormous challenges including rising costs, stretched resources, an abundance of regulatory requirements, and overwhelming administrative burden. Today's healthcare providers are forced to be increasingly efficient and profitable while providing higher quality of care. In addition, they need to meet tighter security standards in order to safeguard confidential information while keeping pace with the march towards digital transformation.

uniFLOW solutions can help healthcare organizations address the needs of today and evolve to meet the challenges of the future:[1]

- Make the most of print investments while leveraging cloud capabilities to phase out legacy systems.
- Support Zero Trust Environments by controlling access to sensitive information through uniFLOW Online.
- Manage printing costs with reporting that tracks and audits print activity wherever it occurs.
- Simplify common healthcare workflows and automate the indexing of mission critical files.
- Enable low-touch printing with the uniFLOW Online Print & Scan App.

[1]Features and functionality vary among uniFLOW (on-premise), uniFLOW Online, and uniFLOW ONE. Please consult your Canon U.S.A. representative to identify the best solution for your environment.

uniFLOW Online has earned the Buyers Lab Inc. (BLI) Pick Award for Outstanding Cloud Output Management Solution from Keypoint Intelligence for 7 consecutive years.



Keypoint Intelligence conducts hands-on testing of A3, A4, scanner, production, and wide-format devices as well as software solutions from all major vendors to identify category leaders.

Rx FOR CHANGE

Regardless of how your healthcare organization is changing due to mergers and acquisitions, rapid growth, facility shutdowns, or the redistribution of outpatient services, you need support in connecting legacy systems, identifying redundancies, and ensuring seamless data management capabilities. uniFLOW solutions can help address these challenges by helping to reduce IT burdens and supporting healthcare professionals so they can deliver quality care.

The uniFLOW Online Print & Scan App is available for supported iOS and Android™ smartphones and tablets to enable enterprise-level print and scan functionality on Canon and non-Canon devices.



Simplify Print Infrastructure

uniFLOW Online simplifies IT administration with Universal Print, which moves central Microsoft Windows Server print infrastructure to the Microsoft 365 cloud for robust and centralized print management capabilities. IT administrators can register printers in Azure Active Directory and publish location and other attributes so that healthcare staff can easily discover a nearby preconfigured printer, add the printer, and simply print. In a hybrid configuration, uniFLOW Online and uniFLOW (on-premise) can work together. This is ideal for environments that need a tighter security profile for certain departments or require the extended functionality available through the on-premise version coupled with flexible uniFLOW online features to support satellite locations or minimum-risk departments.

Print from Epic

The uniFLOW Epic App Connector simplifies printing from Epic by connecting directly to Epic Electronic Health Record systems or to local print servers. The uniFLOW Epic App Connector is available for uniFLOW (on-premise) and uniFLOW One installations via the Epic App Marketplace.

Reduce IT Burden

With uniFLOW solutions, administrators have a single set of login credentials for end users, a single point of reporting and budget control, and a single solution for printing across facilities. The modular architecture allows IT departments to purchase only essential functionality.

Print from Anywhere

uniFLOW Online allows healthcare staff to use compatible smartphones or tablets to submit and release their print jobs wherever healthcare work is done. All scheduled print jobs appear in their personal Secure Print Queue where they can be tracked, audited, charged, and managed according to established policies. Users can even register multiple email addresses, allowing them to submit jobs from personal and work email accounts. This is especially useful in hybrid work environments as well as for staff who work across multiple facilities or in home healthcare locations.

SUBSTANTIVE CONTROL

Healthcare organizations choose uniFLOW to help facilitate security and compliance efforts, gain visibility into usage and utilization data, track individual output activities, enable staff to print more securely, help reduce IT overhead, and improve sustainability.

Protect Confidential Patient Data

uniFLOW solutions empower administrators to limit multifunction printer access to only authorized healthcare professionals and users via proximity card login, PIN code, or job code. They can also be granted different access rights to multifunction device (MFD) functions depending on their job role. This can help mitigate the risk of data breaches by making print, scan, copy, and fax[2] functionality unavailable to unauthorized staff and visitors.

Print and Release

uniFLOW solutions help administrators implement Secure Print and job release at connected Canon or non-Canon devices from supported desktops, laptops, tablets, and mobile phones. Users can authenticate at the device to release print jobs from their personal secure print queue, thus helping reduce the risk of sensitive documents sitting in the printer output tray and falling into the wrong hands.

Encourage Cost-conscious Behavior

With uniFLOW solutions, you can track your organization's printing, copying, scanning, and faxing* costs and generate analytical reports that offer insights into who is printing, what is being printed, and how much that printing costs. The detailed tracking and activity reports can be used to help to analyze device usage and identify opportunities to save resources and influence responsible printing and copying behavior.

[2]Fax controls and tracking are only available through uniFLOW (on-premise).

uniFLOW Online is integrated into Canon Office Cloud, a FedRAMP authorized output and fleet management solution for organizations handling data subject to government rules and regulations.



EFFICIENT INTEROPERABILITY

As healthcare organizations strive to use data in new ways, there is an increased need to rapidly digitize, classify, and store information more efficiently wherever healthcare work is done. uniFLOW solutions can integrate with existing healthcare applications, automate time-consuming indexing processes, and track and audit printing among remote workers in hybrid work environments.

Scan to Information Repositories

Entering critical paper-based information into Electronic Health Record (EHR), revenue cycle management, and other enterprise systems is a time-consuming process. uniFLOW solutions enable healthcare staff to create individual scan workflows including automatic detection of scanned document type, automatic extraction of key data, and online database validations that can be integrated with (third-party) back-office systems. This contributes to easy storage, search, and retrieval of patient, payer, and employee records.

Seamless Distribution

Once information is captured and processed, uniFLOW solutions[3] enable users to easily distribute documents to a variety of destinations, including Microsoft SharePoint®/ SharePoint® Online, Microsoft Teams®, Laserfiche, Therefore™/Therefore™ Online, RightFax, or Hyland OnBase® as well as to popular, cloud-based destinations such as Microsoft® OneDrive®/OneDrive® for Business, Box, Google Drive™, or Dropbox™, and to local network folders.

Support Sustainability

Through uniFLOW solutions, healthcare organizations can generate Environmental Analysis Reports that summarize key usage levels and provide detailed analytics to support sustainability initiatives. This type of analysis can help when implementing an environmental printing strategy and when providing data to support ESG (Environmental, Social and Corporate Governance) initiatives.

[3]Scan destination compatibility varies among uniFLOW (on-premise), uniFLOW Online, and uniFLOW ONE. Please consult your Canon representative to identify the best solution for your environment.



MORE THAN

1,000 HEALTHCARE ORGANIZATIONS

WORLDWIDE[4]

ARE ALREADY WORKING WITH

uniFLOW

[4]Based on licensing data provided to NT-Ware, makers of uniFLOW software.

UNDERSTANDING UNIFLOW

Canon U.S.A. provides service and support for:

uniFLOW Online
an optional secure cloud print-and-scan solution that enables organizations to manage their entire print environment without the need to invest in or manage local servers.

On-premise uniFLOW
an optional server-based, enterprise-level print and scan management solution that provides a single print-and-scan platform for healthcare organizations.



ADDITIONAL uniFLOW OPTIONS

Select organizations may choose to incorporate both uniFLOW Online and on-premise uniFLOW (server-based) solutions to create a “uniFLOW hybrid environment” for distributed workforces or facilities.

uniFLOW ONE
allows users to select on-premise uniFLOW, uniFLOW Online (cloud), or a blended hybrid solution. With uniFLOW One, organizations are not locked into which version of the server edition or how many services are needed, as it’s all included in a single subscription.

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06.11.25/25-0326-7847