Canon

Q&A

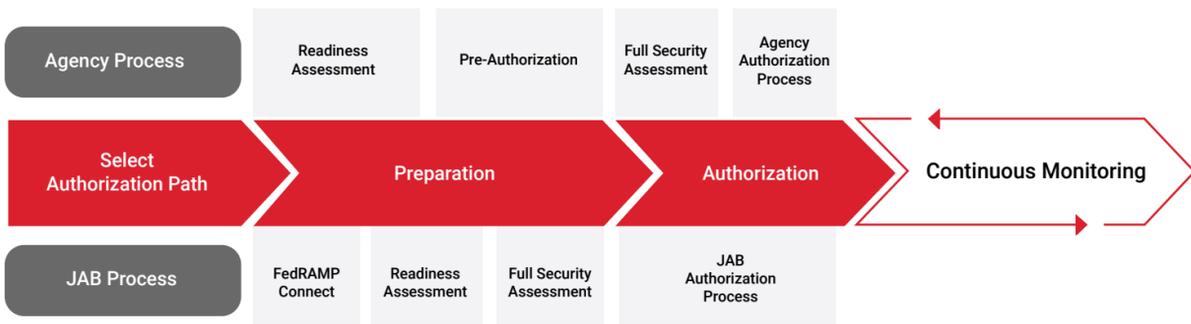## WHAT HEALTHCARE ORGANIZATIONS NEED TO KNOW ABOUT FEDRAMP-AUTHORIZED PRINT AND SCAN SOLUTIONS

Data breaches can negatively impact the finances, reputation, and care delivery capabilities of hospitals and health systems. While there are many recommendations on how to mitigate risk, healthcare IT leaders can seek guidance from established frameworks that have been created to help protect sensitive information. One such framework is the Federal Risk and Authorization Management Program (FedRAMP). Here's a quick rundown on FedRAMP and how it can potentially be used in healthcare environments.

WHAT IS THE FEDRAMP AUTHORIZATION MANAGEMENT PROGRAM?

FedRAMP is a federal program that provides a standardized, reusable approach to security assessment and authorization of cloud technology used by federal agencies. FedRAMP leverages National Institute of Standards and Technology (NIST) guidelines to meet the goals of the Federal Information Security Management Act (FISMA) and the Office of Management and Budget (OMB) criteria related to FISMA. As part of the FY23 National Defense Authorization Act (NDAA), the FedRAMP program was codified as the authoritative standard.[1]

HOW DO CLOUD SERVICE PROVIDERS ACHIEVE FEDRAMP AUTHORIZATION?

There are two ways to authorize a cloud service offering through FedRAMP. Cloud service providers are either sponsored by a specific government agency or the Joint Authorization Board (JAB) to have their solutions assessed, authorized, and continuously monitored.[1]

Agency Process	Readiness Assessment	Pre-Authorization	Full Security Assessment	Agency Authorization Process	
Select Authorization Path	Preparation		Authorization		Continuous Monitoring
JAB Process	FedRAMP Connect	Readiness Assessment	Full Security Assessment	JAB Authorization Process	

Note: Readiness Assessment is required for the JAB Process and is optional but highly recommended for the Agency Process.

WHAT ARE THE LEVELS OF FEDRAMP AUTHORIZATION?

Cloud service providers can seek either a low, moderate, or high impact level for their technology offerings across three security objectives: confidentiality, integrity, and availability. A FedRAMP-authorized cloud solution is evaluated based on its ability to limit access to personal privacy and proprietary information, guard against modification and destruction of sensitive information, and ensure timely and reliable access to information. Nearly 80 percent of cloud technologies with FedRAMP authorization are moderate impact solutions based on the impact compromised information would have on a government agency's operations, assets, or individuals.[1]

WHAT IS CANON'S FEDRAMP-AUTHORIZED CLOUD SOLUTION?

Canon Office Cloud[2] is a moderate level FedRAMP-authorized solution sponsored by the Department of Health and Human Services. It offers an extensive output and scan management service that includes:

✓ Flexible authentication

✓ Secure Print feature controls access to printed documents

✓ Delegated Printing

✓ Printing from Chrome

✓ Authenticated document scanning, to compatible FedRAMP-authorized cloud services such as Microsoft Teams, OneNote, and Exchange; Google Drive; and Box[3]

✓ Tracking of print, scan, and copy costs

✓ Email-based mobile printing

Additional optional auditing and fleet management functionality and features are also available.[4]

CAN HOSPITALS AND HEALTH SYSTEMS QUALIFY FOR CANON'S FEDRAMP-AUTHORIZED SOLUTION?

Hospitals and health systems that are part of the U.S. Department of Veterans Affairs, conduct government-funded research, handle significant data related to Medicare and Medicaid patients, or seek security features that are offered through the FedRAMP program should consider Canon Office Cloud.[2] Working with a moderate-level FedRAMP-authorized output and fleet management solution provider, like Canon, can support secure technology infrastructure. All authorized solution providers can be found on the FedRAMP Marketplace—the official source for verifying that a cloud service provider has completed the vetting process.

Contact your Canon U.S.A. representative to learn more about how Canon Office Cloud can support a secure print and document infrastructure for healthcare organizations.

[1] FedRAMP Program Basics

[2] Canon Office Cloud can only be purchased by healthcare organizations that meet certain criteria. Contact your Canon U.S.A. representative to determine eligibility.

[3] Subscription to a third-party cloud service required. Subject to third-party cloud service provider's Terms and Conditions. Review FedRAMP Marketplace to confirm FedRAMP Authorization of third-party cloud service solutions.

[4] Additional charges may apply. Contact your Canon U.S.A. representative for details.

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