

## Canon Accessibility Conformance Report

ITI VPAT® Version 2.5

**Name of Product:**

Canon imageFORCE C1935P

Canon i-SENSYS X C1936P



**Product Description:** Colour Laser Printer

**Date:** March 4, 2026

**Contact information:**

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EN 301 549: [DS-accessibility@canon-europe.com](mailto:DS-accessibility@canon-europe.com)

**Notes:**

**Evaluation Methods Used:** Inspection, measurement and testing are based on product knowledge and testing with consistent evaluation methods through our products. Softwares are tested with JAWS.

**Applicable Standards / Guidelines & Table of contents:**

This report covers the degree of conformance for the following accessibility standards/guidelines:

**US Section 508 standards (2017) with corrections (2018)**

**EN 301 549 V3.2.1 (2021)**

**WCAG 2.2 (2023) Level A and AA**

**ISO/IEC 10779:2020**

**The composition of evaluated product:**

**Hardware Device**

**Driver:** Printer Driver Software

**Web Application:** Remote UI

**Documents**

**Terms:** The terms used in the Conformance Level information are defined as follows:

**Supports:** The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.

**Partially Supports:** Some functionality of the product does not meet the criteria.

**Supports through Equivalent Facilitation:** Some functionality of the product meet the intent of the Criteria through alternate way.

**Supports when combined with Compatible AT:** Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.

**Does Not Support:** Majority of functionality of the product does not meet the criteria.

**Not Applicable:** The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.

**Not Applicable – Fundamental Alteration Exception Applies:** The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

## US Section 508 Standards

Refer the URL for the requirements: <https://www.access-board.gov/ict/>

### Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	- The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job.  - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display.
302.2 With Limited Vision	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
302.3 Without Perception of Color	Supports	All information conveyed using color is also conveyed using text and icons.
302.4 Without Hearing	Not Applicable	Standard operation of this product does not require hearing.
302.5 With Limited Hearing	Not Applicable	Standard operation of this product does not require hearing.
302.6 Without Speech	Not Applicable	Standard operation of this product does not require vocal input.
302.7 With Limited Manipulation	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
302.8 With Limited Reach and Strength	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported.
302.8 With Limited Reach and Strength	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.

### Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality )	No response required according to ITI VPAT.	

402.2.1 Information Displayed On-Screen	Does not Support	
402.2.2 Transactional Outputs	Not applicable	
402.2.3 Speech Delivery Type and Coordination	Not applicable	Voice guidance kits are not supported.
402.2.4 User Control	Not applicable	
402.2.5 Braille Instructions	Not applicable	There is no speech output.
402.3.1 Private Listening	Not applicable	Voice guidance kits are not supported.
402.3.2 Non-private Listening	Not applicable	
402.4 Characters on Display Screens	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
402.5 Characters on Variable Message Signs	Not applicable	
403.1 Biometrics	Not applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
405.1 Privacy	Not applicable	Voice guidance kits are not supported.
406.1 Standard Connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
407.2 Contrast	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW
407.3.1 Tactilely Discernible	Supports	
407.3.2 Alphabetic Keys	Does Not Support	

407.3.3 Numeric Keys	Supports	
407.4 Key Repeat	Does Not Support	Key repeat is only used on certain screens, but the amount of time before key repeat becomes active is set to under 2 seconds and cannot be changed.
407.5 Timed Response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
407.6 Operation. (General)	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed side reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed forward reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Height	Not Applicable	
407.8.3.2.2 Knee and Toe Space	Not Applicable	
408.2 Display Screens (General)	Not Applicable	

408.3 General. (Flashing)	Supports	The LCD screen flicker does not occur within this range.
409.1 Status Indicators	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
410.1 Color Coding	Supports	All information conveyed using color is also conveyed using text and icons.
411.1 Audible Signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.

## Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2.	See WCAG section.	
502.2.1 User Control of Accessibility Features	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver is not a platform.
502.2.2 No Disruption of Accessibility Features	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
502.3.1 Object Information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.3.2 Modification of Object Information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.3 Row, Column, and Headers	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.

502.3.4 Values	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.
502.3.5 Modification of Values	PRINTER DRIVER: Supports	PRINTER DRIVER: Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.
502.3.6 Label Relationships	PRINTER DRIVER: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically.
502.3.7 Hierarchical Relationships	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
502.3.8 Text	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
502.3.9 Modification of Text	PRINTER DRIVER: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered.
502.3.10 List of Actions	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
502.3.11 Actions on Objects	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).

502.3.12 Focus Cursor	PRINTER DRIVER: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.
502.3.13 Modification of Focus Cursor	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
502.3.14 Event Notification	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.
502.4 Platform Accessibility Features	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver is neither a platform nor platform software.
503.2 User Preferences	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).
503.3 Alternative User Interfaces	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility.
503.4.1 Caption Controls	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver does not include any video content.
503.4.2 Audio Description Controls	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver does not include any video content.

## Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	

602.3 Electronic Support Documentation	Partially supports	<p>*An alternate means to non-textual content is not provided which directly describes the non-textual content.</p> <p>*When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.</p>
602.4 Alternate Formats for Non-electronic Support Documentation	Supports	Product support documentation will be
603.2 Information on Accessibility and Compatibility Features	Partially supports	An information of the accessibility features of products will be provided upon request in electronic format.
603.3 Accommodation of Communication Needs	Supports	<p>Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752.</p> <p>Canon otherwise available to U.S. federal government agencies through Federal Relay.</p>

**EN 301 549** Accessibility requirements for ICT products and servicesRefer the URL for the requirements: [https://www.etsi.org/deliver/etsi\\_en/301500\\_301599/301549/03.01.01\\_60/en\\_301549v030101p.pdf](https://www.etsi.org/deliver/etsi_en/301500_301599/301549/03.01.01_60/en_301549v030101p.pdf)**Chapter 4: Functional Performance Statements**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	- The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job.  - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display.
4.2.2 Usage with limited vision	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
4.2.3 Usage without perception of colour	Supports	All information conveyed using color is also conveyed using text and icons.
4.2.4 Usage without hearing	Not Applicable	Standard operation of this product does not require hearing.
4.2.5 Usage with limited hearing	Not Applicable	Standard operation of this product does not require hearing.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Standard operation of this product does not require vocal input.
4.2.7 Usage with limited manipulation <del>or strength</del>	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
4.2.7 Usage with limited manipulation <del>or strength</del>	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported.
4.2.8 Usage with limited reach	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
4.2.9 Minimize photosensitive seizure triggers	Supports	Both local and remote UI for the product fulfill this requirement.
4.2.10 Usage with limited cognition, language or learning	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.

4.2.11 Privacy	Supports	The local UI does not offer any features which relate to a user's privacy. The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy.
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**Chapter 5: Generic Requirements**

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology	See information in 5.1.3 through 5.1.6	
5.1.3.1 Audio output of visual information	HARDWARE: Does not Support PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.2 Auditory output delivery including speech	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.3 Auditory output correlation	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Partially supports	Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen.
5.1.3.4 Speech output user control	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.5 Speech output automatic interruption	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output.
5.1.3.6 Speech output for non-text content	HARDWARE: Does not Support PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.7 Speech output for video information	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: No characters on variable message signs.
5.1.3.8 Masked entry	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Voice guidance kits are not supported.  Remote UI: Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI.
5.1.3.9 Private access to personal data	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Voice guidance kits are not supported.  Remote UI: By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately.

5.1.3.10 Non-interfering audio output	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.11 Private listening	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS.
5.1.3.12 Speaker volume	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.13 Volume reset	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.14 Spoken languages	HARDWARE: Does not Support PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.15 Non-visual error identification	HARDWARE: Does not Support PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.3.16 Receipts, tickets, and transactional outputs	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.4 Functionality closed to text enlargement	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	
5.1.5 Visual output for auditory information	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: The product does not use any video content.
5.1.6.1 Closed functionality	HARDWARE: See information in 5.1.3.1 through 5.1.3.16 PRINTER DRIVER: See information in 5.1.3.1 through 5.1.3.16 Remote UI: Supports	
5.1.6.2 Input focus	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: There is no movement of focus between UI elements
5.1.7 Access without speech	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports	

5.2 Activation of accessibility features	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Accessibility features may be enabled for the device using the RUI's voice guidance feature.  Remote UI: The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS).
5.3 Biometrics	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Not applicable	HARDWARE: Biometric forms of user identification are not used.  Remote UI: The Remote UI does not have any biometric authentication functionality.
5.4 Preservation of accessibility information during conversion	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.  Remote UI: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
5.5.1 Means of operation	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Not applicable	HARDWARE: Basic operation of the device supports this. For maintenance and setup, it is inapplicable.  Remote UI: This is not applicable because the Remote UI is software.
5.5.2 Operable parts discernibility	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part.
5.6.1 Tactile or auditory status	HARDWARE: Partially supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.  Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).
5.6.2 Visual status	HARDWARE: Supports PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Applies to the Energy Saver key The situation confirmation key cannot judge a state, but becomes able to show a state with LCD.  Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS).

5.7 Key repeat	HARDWARE: Does Not Support PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Key repeat is only used on certain screens, but the amount of time before key repeat becomes active is set to under 2 seconds and cannot be changed.  Remote UI: Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.8 Double-strike key acceptance	HARDWARE: Does Not Support PRINTER DRIVER: Not applicable Remote UI: Supports	Remote UI: An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality.
5.9 Simultaneous user actions	HARDWARE: Not Applicable PRINTER DRIVER: Not applicable Remote UI: Supports	HARDWARE: Basic operation of the device supports this. For maintenance and setup, it is inapplicable.  Remote UI: It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality.

## Chapter 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.2 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
8.1.3 Colour	Supports	All information conveyed using color is also conveyed using text and icons.
8.3.4.1 Change in level	Not Applicable	
8.3.4.2 Clear floor or ground space	Not Applicable	
8.3.4.3.1 General	Not Applicable	
8.3.4.3.2 Forward approach	Not Applicable	
8.3.4.3.3 Parallel approach	Not Applicable	
8.3.2.4 Knee and toe clearance width	Not Applicable	
8.3.2.5 Toe clearance	Not Applicable	

8.3.2.6 Knee clearance	Not Applicable	
8.3.2.1 Unobstructed high forward reach	Not Applicable	
8.3.2.2 Unobstructed low forward reach	Not Applicable	
8.3.2.3.1 Clear space	Not Applicable	
8.3.2.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	
8.3.2.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	
8.3.3.1 Unobstructed high side reach	Not Applicable	
8.3.3.2 Unobstructed low side reach	Not Applicable	
8.3.3.3.1 Obstructed ( $\leq$ 255 mm) side reach	Not Applicable	
8.3.3.3.2 Obstructed ( $\leq$ 610 mm) side reach	Not Applicable	
8.3.5 Visibility	Not Applicable	
8.3.6 Installation instructions	Supports	The setup guide offers positional information.
8.4.1 Numeric keys	Supports	
8.4.2.1 Means of Operation of mechanical parts	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
8.4.2.2 Force of operation of mechanical parts	Not Applicable	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
8.4.3 Keys, tickets and fare cards	Not Applicable	
8.5 Tactile indication of speech mode	Not applicable	There is no speech output.

## Chapter 9: Web

Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 through 9.4.1.3	See WCAG section.	

## Chapter 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG section.	
10.5 Caption positioning	DOCUMENT: Not applicable	
10.6 Audio description timing	DOCUMENT: Not applicable	

## Chapter 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG section.	
11.5.2.1 Platform accessibility service support for software that provides a user interface	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.2 Platform accessibility service support for assistive technologies	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.3 Use of accessibility services	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers.
11.5.2.4 Assistive technology	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver is not assistive technology.
11.5.2.5 Object information	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.
11.5.2.6 Row, column, and headers	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver.
11.5.2.7 Values	PRINTER DRIVER: Supports when combined with Compatible AT	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed.

11.5.2.8 Label relationships	PRINTER DRIVER: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically.
11.5.2.9 Parent-child relationships	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus.
11.5.2.10 Text	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
11.5.2.11 List of available actions	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods.
11.5.2.12 Execution of available actions	PRINTER DRIVER: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS).
11.5.2.13 Tracking of focus and selection attributes	PRINTER DRIVER: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver.
11.5.2.14 Modification of focus and selection attributes	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.15 Change notification	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed.

11.5.2.16 Modifications of states and properties	PRINTER DRIVER: Partially Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.
11.5.2.17 Modifications of values and text	PRINTER DRIVER: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered.
11.6.1 User control of accessibility features	PRINTER DRIVER: Not applicable	PRINTER DRIVER: The printer driver is not a platform.
11.6.2 No disruption of accessibility features	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10).
11.7 User preferences	PRINTER DRIVER: Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10).
11.8.2 Accessible content creation	PRINTER DRIVER: Not applicable	
11.8.3 Preservation of accessibility information in transformations	PRINTER DRIVER: Not applicable	
11.8.4 Repair assistance	PRINTER DRIVER: Not applicable	
11.8.5 Templates	PRINTER DRIVER: Not applicable	

## Chapter 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	Supports	
12.2.2 Information on accessibility and compatibility features	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis.

12.2.3 Effective communication	Partially supports	<p>You can reach contact support from below URL.  <a href="https://www.canon-europe.com/support/business-product-support/contact_support/">https://www.canon-europe.com/support/business-product-support/contact_support/</a>  Please choose proper country.  Phone number and e-mail address are described.</p> <p>If there is not proper country, please access below and contact each office in your country.  <a href="https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/">https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</a></p>
12.2.4 Accessible documentation	Supports	

# WCAG Web Contents Accessibility Guidelines

Refer the URL for the requirements: <http://www.w3.org/TR/WCAG21/>

## WCAG Report (Level A & AA)

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A)	<p>HARDWARE: See information in 5.1.3.6.</p> <p>PRINTER DRIVER: Supports through Equivalent Facilitation</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods.</p> <p>Remote UI: Images that convey important information have text that explains the purpose or meaning of the image.</p> <p>DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.</p>
1.2.1 Audio-only and Video-only (Prerecorded)(A)	<p>HARDWARE: See information in 5.1.5 and 5.1.3.7.</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p>
1.2.2 Captions (Prerecorded)(A)	<p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p>
1.2.3 Audio Description or Media Alternative (Prerecorded)(A)	<p>HARDWARE: See information in 5.1.3.7.</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p>
1.2.4 Captions (Live)(AA)	<p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p>
1.2.5 Audio Description (Prerecorded)(AA)	<p>HARDWARE: Supports</p> <p>PRINTER DRIVER: Not applicable</p> <p>Remote UI: Supports</p> <p>DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER: The printer driver does not include any audio/video content.</p> <p>Remote UI: Remote UI does not use any multimedia presentations.</p>

1.3.1 Info and Relationships(A)	<p>HARDWARE: See information in 5.1.3.1.          PRINTER DRIVER: Partially Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement.</p> <p>Remote UI:          Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility.</p>
1.3.2 Meaningful Sequence(A)	<p>HARDWARE: See information in 5.1.3.1.          PRINTER DRIVER: Partially Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed.</p> <p>Remote UI:          For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility.</p>
1.3.3 Sensory Characteristics(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence.</p>
1.3.4 Orientation(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          Operation is from a control panel on the front of the device itself, so change of display orientation is unnecessary.</p> <p>PRINTER DRIVER:          Meets the requirements. The display orientation changes in accordance with the OS settings.</p>

1.3.5 Identify Input Purpose(AA)	<p>HARDWARE: Partially supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC.</p> <p>PRINTER DRIVER:          Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS).</p> <p>Remote UI:          Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood.</p>
1.4.1 Use of Color(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports through Equivalent Facilitation          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          All information conveyed using color is also conveyed using text and icons.</p> <p>PRINTER DRIVER:          The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup.</p>
1.4.2 Audio Control(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver does not have any functionality that plays audio data.</p> <p>Remote UI:          The remote UI for this product does not play any audio.</p>
1.4.3 Contrast (Minimum)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The text in the printer driver meets the contrast ratio requirements.</p> <p>Remote UI:          Displayed text meets contrast requirements/standards.</p>
1.4.4 Resize text(AA)	<p>HARDWARE: See information in 5.1.4.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text.</p> <p>Remote UI:          Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality.</p>

1.4.5 Images of Text(AA)	<p>HARDWARE: See information in 5.1.3.6.          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:          The printer driver uses text to convey information and does not have any images of text.</p> <p>Remote UI:          The remote UI does not use any images of text.</p> <p>DOCUMENT:          An alternate means to non-textual content is not provided which directly describes the non-textual content.</p>
1.4.10 Reflow(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Partially Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility.</p> <p>Remote UI:          Support is provided for screens other than the Job Log screen.</p>
1.4.11 Non-text Contrast(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements.</p>
1.4.12 Text Spacing(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          Markup language is not used in the local user interface.</p> <p>PRINTER DRIVER:          No part of the printer driver is implemented using markup languages.</p>
1.4.13 Content on Hover or Focus(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          There is no additional content display that is triggered by pointer hover or keyboard focus.</p> <p>PRINTER DRIVER:          Meets the requirements. These conditions also apply to tooltips in this driver.</p>
2.1.1 Keyboard(A)	<p>HARDWARE: See information in 5.1.6.1.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard.</p> <p>Remote UI:          Remote UI allows the user to move through the software using the "Tab" and "Shift + Tab" keys. Operations may be executed using the "Enter" key.</p>

2.1.2 No Keyboard Trap(A)	<p>HARDWARE: See information in 5.1.6.2.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          It is possible to move the keyboard focus among page components using only the keyboard.</p> <p>Remote UI:          Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard.</p>
2.1.4 Character Key Shortcuts(A)	<p>HARDWARE: See information in 5.1.6.1.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS.</p>
2.2.1 Timing Adjustable(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          The time limit for Auto Reset can be disabled, but cannot be adjusted or extended to the extent defined in the conditions.</p> <p>PRINTER DRIVER:          There are no time limits applied to any operations that can be performed with the printer driver.</p> <p>Remote UI:          It is possible to change the amount of time before remote UI session timeout.</p>
2.2.2 Pause, Stop, Hide(A)	<p>HARDWARE: Does Not Support          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.</p> <p>PRINTER DRIVER:          There are no UI components in the printer driver that automatically move or update.</p> <p>Remote UI:          The remote UI does not have any components which auto-update.</p>
2.3.1 Three Flashes or Below Threshold(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          There are no UI components in the printer driver that flash.</p> <p>Remote UI:          Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria.</p>
2.4.1 Bypass Blocks(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          The repetitive navigation links are read at the last of each page.</p>

2.4.2 Page Titled(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen.</p> <p>Remote UI:          Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed.</p>
2.4.3 Focus Order(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability.</p> <p>Remote UI:          All focusable components in the remote UI receive focus in an order that preserves meaning and operability.</p> <p>DOCUMENT:          When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.</p>
2.4.4 Link Purpose (In Context)(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There is no link text in the printer driver.</p> <p>Remote UI:          The purpose of each link in the remote UI can be determined from the link text.</p>
2.4.5 Multiple Ways(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Does not Support          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          When using the remote UI, it is not possible to reach a page without going through the required pages in the required order.</p>
2.4.6 Headings and Labels(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The text used in the labels in the printer driver describes the content.</p> <p>Remote UI:          Each label and heading displayed in the remote UI describes purpose.</p>
2.4.7 Focus Visible(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The keyboard focus is indicated visually in the UI of the printer driver.</p> <p>Remote UI:          When using the remote UI, the focus of the keyboard is conveyed visually.</p>

2.5.1 Pointer Gestures(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          This driver does not have any multipoint/path-based gesture functionality.</p>
2.5.2 Pointer Cancellation(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          All applicable areas of this printer driver meet the requirements.</p>
2.5.3 Label in Name(A)	<p>HARDWARE: See information in 5.1.3.3.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:          All applicable areas of this printer driver meet the requirements.</p>
2.5.4 Motion Actuation(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>PRINTER DRIVER:          This printer driver does not contain any functionality that can be operated by user or device motion.</p>
3.1.1 Language of Page(A)	<p>HARDWARE: See information in 5.1.3.14.          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible.          However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          The remote UI includes a language layer in addition to HTML and natural human language is used.</p>
3.1.2 Language of Parts(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible.          However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers.</p> <p>Remote UI:          There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI.</p>
3.2.1 On Focus(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There are no UI components in the printer driver that change context upon receiving focus.</p> <p>Remote UI:          There are no components in the remote UI that initiate a change of context upon receiving focus.</p>

3.2.2 On Input(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          There are no circumstances in which changing the settings in the printer driver result in other settings being changed.</p> <p>Remote UI:          The remote UI includes components which may undergo a change of context after a change in settings.</p>
3.2.3 Consistent Navigation(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated.</p>
3.2.4 Consistent Identification(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          The printer driver is not a Web page.</p> <p>Remote UI:          The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality.</p>
3.3.1 Error Identification(A)	<p>HARDWARE: See information in 5.1.3.15.          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content.</p> <p>Remote UI:          In the remote UI, an item name is displayed along with an error description whenever possible.</p>
3.3.2 Labels or Instructions(A)	<p>HARDWARE: Partially supports          PRINTER DRIVER: Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>HARDWARE:          The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC.</p> <p>PRINTER DRIVER:          All entry fields in the UI of the printer driver are labeled.</p> <p>Remote UI:          Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled.</p>
3.3.3 Error Suggestion(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Supports          Remote UI: Partially supports          DOCUMENT: Supports</p>	<p>HARDWARE:          As far as possible, we provide suggestions for correction.</p> <p>PRINTER DRIVER:          Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur.</p> <p>Remote UI:          In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases.</p>

3.3.4 Error Prevention (Legal, Financial, Data)(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not Applicable          Remote UI: Supports          DOCUMENT: Not applicable</p>	<p>HARDWARE:          For billing jobs:          Cancellation, checking and confirmation are all possible.</p> <p>PRINTER DRIVER:          There is no mechanism in the printer driver for sending information to external sites.</p> <p>Remote UI:          The remote UI does not send any information to outside sites.</p>
4.1.1 Parsing(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          No part of the printer driver is implemented using markup languages.</p> <p>Remote UI:          The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p>
4.1.2 Name, Role, Value(A)	<p>HARDWARE: Supports          PRINTER DRIVER: Partially Supports          Remote UI: Supports          DOCUMENT: Supports</p>	<p>PRINTER DRIVER:          In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available.          However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers.</p> <p>Remote UI:          The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data.</p>
4.1.3 Status Messages(AA)	<p>HARDWARE: Supports          PRINTER DRIVER: Not applicable          Remote UI: Supports          DOCUMENT: Does not Support</p>	<p>PRINTER DRIVER:          No part of the printer driver is implemented using markup languages.</p>

**Chapter 5: Functional Performance Statements**

Criteria	Conformance Level	Remarks and Explanations
5.1.2 Blindness	Partially Supports	- The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job.  - Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display.
5.1.3 Low vision	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
5.1.4 Colour blindness	Supports	All information conveyed using color is also conveyed using text and icons.
5.1.5 Deafness	Not Applicable	Standard operation of this product does not require hearing.
5.1.6 Hearing impairment	Not Applicable	Standard operation of this product does not require hearing.
5.1.7 Speech impairment	Not Applicable	Standard operation of this product does not require vocal input.
5.1.8 Impairment that limits upper limb strength and action (limited manipulation)	Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures.
5.1.8 Impairment that limits upper limb strength and action (limited strength)	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported.
5.1.9 Impairment that limits reach ranges	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
5.1.10 Photosensitive seizure	Supports	Both local and remote UI for the product fulfill this requirement.
5.1.11 Cognitive, language, or learning disorders	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged.

**Chapter 6: Requirements**

Criteria	Conformance Level	Remarks and Explanations
6.1 General	No response required	

6.2 Closed functionality (General)	No response required	
6.2.2 Speech-output enabled (General)	No response required	
6.2.2.2 Information displayed on-screen	Does not Support	No characters on variable message signs.
6.2.2.3 Spoken languages	Does not Support	
6.2.2.4 Speech delivery type and coordination	Not applicable	Voice guidance kits are not supported.
6.2.2.5 User control	Not applicable	
6.2.2.6 Non-interfering audio output	Not applicable	
6.2.2.7 Tactile indication of speech output mode	Not applicable	There is no speech output.
6.2.3 Volume (General)	Not applicable	
6.2.3.2 Private listening	Not applicable	
6.2.3.3 Non-private listening	Not applicable	
6.2.4 Characters on display screens	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
6.3 Biometrics	Not applicable	Biometric forms of user identification are not used.
6.4 Preservation of information provided for accessibility	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
6.5 Privacy	Not applicable	Voice guidance kits are not supported.
6.5.2 Masked entry	Not applicable	Voice guidance kits are not supported.
6.5.3 Private access to personal data	Not applicable	Voice guidance kits are not supported.
6.6 Standard connections	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
6.7 Operable parts (General)	No response required	
6.7.2 Contrast	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW

6.7.3 Input controls (General)	No response required	
6.7.3.2 Tactilely discernible	Supports	
6.7.3.3 Alphabetic keys	Does Not Support	
6.7.3.4 Numeric keys	Supports	
6.7.4 Key repeat	Does Not Support	Key repeat is only used on certain screens, but the amount of time before key repeat becomes active is set to under 2 seconds and cannot be changed.
6.7.5 Double-strike key	Does Not Support	
6.7.6 Timed response	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
6.7.7 Simultaneous user actions	Not Applicable	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
6.7.8 Physical operation	Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable.
6.7.9 Fare cards and key cards	Not Applicable	
6.7.10 Reach height and depth	No response required	
6.7.10.2 Vertical reference plane (General)	No response required	
6.7.10.2.2 Vertical plane for side reach	Not Applicable	
6.7.10.2.3 Vertical plane for forward reach	Not Applicable	
6.7.10.3 Side reach (6.7.10.3.1 General)	Not Applicable	
6.7.10.3.2 Unobstructed side reach	Not Applicable	
6.7.10.3.3 Obstructed side reach	Not Applicable	
6.7.10.4 Forward reach (6.7.10.4.1 General)	Not Applicable	
6.7.10.4.2 Unobstructed forward reach	Not Applicable	
6.7.10.4.3 Obstructed forward reach (6.7.10.4.3.1 General)	Not Applicable	

6.7.10.4.3.2 Operable part height for office equipment with obstructed forward reach	Not Applicable	
6.7.10.4.3.3 Knee and toe space under office equipment with obstructed forward reach	Not Applicable	
6.8 Visibility of display screens	Not Applicable	
6.9 Flashing	Supports	The LCD screen flicker does not occur within this range.
6.10 Status indicators	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
6.11 Colour coding	Supports	All information conveyed using color is also conveyed using text and icons.
6.12 Audible signals	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.
6.13 Software requirements for closed functionality (General)	No response required	
6.13.2 Sensory characteristics	Supports	
6.13.3 Audio control	Supports	
6.13.4 Text contrast	Supports	
6.13.5 Non-text contrast	Supports	
6.13.6 No-key trap	See information in 5.1.6.2.	
6.13.7 Pause, stop, hide	Does Not Support	It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.
6.13.8 Focus order	Supports	
6.13.9 Focus visible	Supports	
6.13.10 Pointer gestures	Supports	
6.13.11 Label in name	See information in 5.1.3.3.	
6.13.12 On focus	Supports	

## Chapter 7: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
7.1 Disclosure of information related to accessibility	Supports	
7.2 Requirements for user documentation and support services	Partially supports	<p>Basic Information is described in user manual for each product. Additional information will be provided based on request basis.</p> <p>You can reach contact support from below URL.  <a href="https://www.canon-europe.com/support/business-product-support/contact_support/">https://www.canon-europe.com/support/business-product-support/contact_support/</a>                      Please choose proper country.                      Phone number and e-mail address are described.</p> <p>If there is not proper country, please access below and contact each office in your country.  <a href="https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/">https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/</a></p>

**Note1:** This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

**Note2:** Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

**Note3:** This document is for informational purposes only. This information is based on Canon's current understanding of the standards. It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

**Note4:** All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

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