Canon Accessibility Conformance Report

ITI VPAT® Version 2.5

Name of Product:
Canon imageFORCE 1643P
Canon i-SENSYS LBP335dw

Product Description: Laser Printer

Date: December 19, 2025

Contact information:
US section 508: accessibility@cusa.canon.com
EN 301 549: DS-accessibility@canon-europe.com

Notes:

Evaluation Methods Used: Inspection, measurement and testing are based on product knowledge and testing with consistant evaluation methods through our products. Softwares are tested with JAWS.

Applicable Standards / Guidelines & Table of contents:

This report covers the degree of conformance for the following accessibility standard/guideline:

US Section 508 standards (2017) with corrections (2018)
EN 301 549 V3.2.1 (2021)
WCAG 2.2 (2023) Level A and AA
ISO/IEC 10779:2020

The composition of evaluated product:

Hardware Device
Driver: Printer Driver Software
Web Application: Remote UI
Other Applications: Canon PRINT
Documents

Terms: The terms used in the Conformance Level information are defined as follows:

Supports: The functionality of the product has at least one method that meets the criteria without known defects or meets with equivalent facilitation.
Partially Supports: Some functionality of the product does not meet the criteria.
Supports through Equivalent Facilitation: Some functionality of the product meet the intent of the Criteria through alternate way.
Supports when combined with Compatible AT: Some functionality of the product meet the criteria using assistive technology which is not a part of the product itself.
Does Not Support: Majority of functionality of the product does not meet the criteria.
Not Applicable: The criteria are not relevant to the product. In the WCAG section, use 'supports' instead of 'not applicable' when reporting web conformance.
Not Applicable – Fundamental Alteration Exception Applies: The criteria are relevant to the product, but fundamentally impossible to meet the criteria, because of its conditions.

US Section 508 Standards

Chapter 3: Functional Performance Criteria

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job. Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. P6Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
302.2 With Limited Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
302.3 Without Perception of Color. Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Supports	All information conveyed using color is also conveyed using text and icons. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
302.4 Without Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	Standard operation of this product does not require hearing.
302.5 With Limited Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	Standard operation of this product does not require hearing.
302.6 Without Speech. Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Supports	Standard operation of this product does not require vocal input.
302.7 With Limited Manipulation. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Partially Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
302.8 With Limited ~~Reach and~~ Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with ~~limited reach and~~ limited strength. .	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
302.8 With Limited Reach ~~and Strength~~. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach ~~and limited strength.~~	Partially Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".

302.9 With Limited Language, Cognitive, and Learning Abilities. ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".

Chapter 4: Hardware

Criteria	Conformance Level	Remarks and Explanations
402.1 General. (Closed Functionality) ICT with closed functionality shall be operable without requiring the user to attach or install assistive technology other than personal headsets or other audio couplers, and shall conform to 402.	No response required according to ITI VPAT.	
402.2.1 Information Displayed On-Screen. Speech output shall be provided for all information displayed on-screen.	Does not Support	
402.2.2 Transactional Outputs. Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.	Not applicable	
402.2.3 Speech Delivery Type and Coordination. Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.	Not applicable	
402.2.4 User Control. Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.	Not applicable	
402.2.5 Braille Instructions. Where speech output is required by 402.2, braille instructions for initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR part 1191, Appendix D, Section 703.3.1.	Not applicable	
402.3.1 Private Listening. Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not applicable	
402.3.2 Non-private Listening. Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.	Not applicable	
402.4 Characters on Display Screens. At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter “I”. Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
402.5 Characters on Variable Message Signs. Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1:2009.	Not applicable	
403.1 Biometrics Where provided, biometrics shall not be the only means for user identification or control. .	Not applicable	Biometric forms of user identification are not used.
404.1 Preservation of Information Provided for Accessibility ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.

405.1 Privacy. The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Not applicable	
406.1 Standard Connections Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
407.2 Contrast. Where provided, keys and controls shall contrast visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW
407.3.1 Tactilely Discernible. Input controls shall be operable by touch and tactilely discernible without activation.	Partially supports	The keys on the operation panel can be tactile.
407.3.2 Alphabetic Keys. Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the ‘‘F’’ and ‘‘J’’ keys shall be tactilely distinct from the other keys.	Not applicable	
407.3.3 Numeric Keys. Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU?T Recommendation E.161	Supports	The numeric keys are arranged in a 12-key ascending keypad layout. The number five key is tactilely distinct from the other keys.
407.4 Key Repeat. Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Supports	The amount of time before key repeat becomes active can be adjusted to 2 seconds or longer.
407.5 Timed Response. Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
407.6 Operation. （General） At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.It does not include maintenance and troubleshooting procedures. .
407.7 Tickets, Fare Cards, and Keycards. Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare card, or keycard.	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
407.8.1 Vertical Reference Plane. Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.	Supports	No Floor-standing type product. Depending on the user's installation location, this product can support front and side reach.
407.8.1.1 Vertical Plane for Side Reach. Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.	Supports	This product may be installed to meet this requirement.the vertical reference plane shall be 48 inches (1220 mm) long minimum.The space varies depending on the user's installation location. .

407.8.1.2 Vertical Plane for Forward Reach. Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.	Supports	This product can be operated on the desk. the vertical reference plane shall be 30 inches (760 mm) long minimum.The space varies depending on the user's installation location. .
407.8.2 Side Reach. Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Partialy Supports	This product may be installed to meet this requirement. However, when used on a desk, some operating points cannot meet the following requirements. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. The Side Reach of the operable part is depending on the installed location of the user. .
407.8.2.1 Unobstructed Side Reach. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor. .
407.8.2.2 Obstructed side reach Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.	Supports	This product allows the installation of obstructed side reach at 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The Side Reach of the operable part is depending on the installed location of the user. The Side Reach of the operable part is depending on the user's installation location. .
407.8.3 Forward Reach. Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Partially Supports	This product may be installed to meet this requirement. The vertical reference plane shall be centered, and intersect with, the operable part. However, there are some parts that cannot meet the following requirements. when used on a desk. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. .
407.8.3.1 Unobstructed forward reach Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The height of the operable part depending on the user's installation location. .
407.8.3.2 Obstructed Forward Reach. Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.12.3.2. The maximum allowable forward reach to an operable part shall be 25 inches (635 mm).	Supports	The operable part is located within 635 mm depth.
407.8.3.2.1 Height. Where the operable part is located less than 20 inches (510 mm) beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum. Where the operable part is located 20 inches (510 mm) to 25 inches (635 mm) beyond the vertical reference plane, the operable part shall be 44 inches (1120 mm) high maximum.	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.

407.8.3.2.2 Knee and Toe Space. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.The space varies depending on the user's installation location. .
408.2 Display Screens (General) Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.	Supports	This product can also be installed to meet this requirement.The product display is visible from a point 1015mm(40 inches) above the floor.
408.3 General. （Flashing） Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period.	Supports	The LCD screen flicker does not occur within this range.
409.1 Status Indicators. Status indicators, including all locking or toggle controls or keys (e.g., Caps Lock and Num Lock keys), shall be discernible visually and by touch or sound.	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
410.1 Color Coding. Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	All information conveyed using color is also conveyed using text and icons.
411.1 Audible Signals. Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response.	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope. The requirements of Chapter 5 shall apply to software where required by 508 Chapter 2. (E207.2 WCAG Conformance. User interface components, as well as the content of platforms and applications, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0)	See WCAG section.	
502.2.1 User Control of Accessibility Features. Platforms shall provide user control over platform features that are defined in the platform documentation as accessibility features.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver is not a platform. Canon PRINT: Canon PRINT is not a platform.
502.2.2 No Disruption of Accessibility Features. Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	PRINTER DRIVER: Supports Canon PRINT: Partially Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). Canon PRINT: Most platform accessibility features are applied without disruption, but there is a small minority which cannot be applied.

502.3.1 Object Information. The object role, state(s), boundary, name, and description shall be programmatically determinable.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Function names, operation methods, and settings status can all be correctly read.
502.3.2 Modification of Object Information. States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Canon PRINT: Function names, operation methods, and settings status can all be correctly read.
502.3.3 Row, Column, and Headers. If an object is in a table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	PRINTER DRIVER: Supports when combined with Compatible AT Canon PRINT: Not applicable	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. Canon PRINT: There are no tables in Canon PRINT.
502.3.4 Values. Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	PRINTER DRIVER: Supports when combined with Compatible AT Canon PRINT: Supports	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Setting ranges and current setting values can all be correctly read.
502.3.5 Modification of Values. Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. Canon PRINT: Function names, operation methods, and settings status can all be correctly read.
502.3.6 Label Relationships. Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically. Canon PRINT: The Canon PRINT UI screen has a list structure such that the screen is read in the correct order starting from the top.

502.3.7 Hierarchical Relationships. Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. Canon PRINT: The Canon PRINT UI screen has a list structure in which all hierarchical relationships are determinable.
502.3.8 Text The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. Canon PRINT: In Canon PRINT, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
502.3.9 Modification of Text Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Canon PRINT: Text can be changed programmatically for any UI object in Canon PRINT for which text can be entered.
502.3.10 List of Actions A list of all actions that can be executed on an object shall be programmatically determinable.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. Canon PRINT: The Canon PRINT UI screen has a list structure in which all executable actions are determinable.
502.3.11 Actions on Objects. Applications shall allow assistive technology to programmatically execute available actions on objects.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). Canon PRINT: The Canon PRINT UI screen has a list structure in which all executable actions are determinable.

502.3.12 Focus Cursor. Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. Canon PRINT: Changes of focus, component attributes, and text insertion points can be recognized by Canon PRINT.
502.3.13 Modification of Focus Cursor. Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive Technology.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Canon PRINT: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by Canon PRINT.
502.3.14 Event Notification. Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Canon PRINT supports notification of changes to components when such changes occur.
502.4 Platform Accessibility Features. Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (incorporated by reference in Chapter 1) listed below: Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes. 2. Section 9.3.4 Provide adjustment of delay before key acceptance. 3. Section 9.3.5 Provide adjustment of same-key double-strike acceptance. 4. Section 10.6.7 Allow users to choose visual alternative for audio output. 5. Section 10.6.8 Synchronize audio equivalents for visual events. 6. Section 10.6.9 Provide speech output services. 7. Section 10.7.1 Display any captions provided.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver is neither a platform nor platform software. Canon PRINT: Canon PRINT is neither a platform nor platform software.
503.2 User Preferences. Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.	PRINTER DRIVER: Supports Canon PRINT: Partially Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). Canon PRINT: User preferences for color, font type, and focus cursor are applied. However, some settings for font size and contrast cannot be applied.

503.3 Alternative User Interfaces. Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility. Canon PRINT: Canon PRINT does not provide functionality relating to accessibility.
503.4.1 Caption Controls. Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not include any video content. Canon PRINT: Canon PRINT does not include any video content.
503.4.2 Audio Description Controls. Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio description at the same menu level as the user controls for volume or program selection.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not include any video content. Canon PRINT: Canon PRINT does not include any video content.
504.2 Content Creation or Editing. Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility. .	PRINTER DRIVER:Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion. Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format. .	PRINTER DRIVER:Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.
504.2.2 PDF Export. Authoring tools capable of exporting PDF files that conform to ISO 32000?1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289?1:2016 (PDF/UA-1) .	PRINTER DRIVER:Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT has PDF creation functionality but is not an authoring tool.
504.3 Prompts. Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to all Level A and Level AA Success Criteria and all Conformance Requirements in WCAG (incorporated by reference in Chapter 1). Authoring tools shall provide the option for prompts during initial content creation or when the content is saved. .	PRINTER DRIVER:Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.
504.4 Templates. Where templates are provided, templates allowing content creation that conforms to all Level A and Level AA Success Criteria and all Conformance Requirements in WCAG (incorporated by reference in Chapter 1) shall be provided for a range of template uses. .	PRINTER DRIVER:Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features. Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	

602.3 Electronic Support Documentation. Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG (incorporated by reference, see 702.10.1).	Partially supports	*An alternate means to non-textual content is not provided which directly describes the non-textual content. *When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
602.4 Alternate Formats for Non-electronic Support Documentation. Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Supports	Product support documentation will be provided upon request in electronic format.
603.2 Information on Accessibility and Compatibility Features. ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Partially supports	An information of the accessibility features of products will be provided upon request in electronic format.
603.3 Accommodation of Communication Needs. Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Canon U.S.A., Inc. provides support services accommodating users with disabilities through OKCANON assistance, TTY support at (866) 251-3752. Canon otherwise available to U.S. federal government agencies through Federal Relay.

EN 301 549 Accessibility requirements for ICT products and services

Clause 4: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that does not require vision. This is essential for users without vision and benefits many more users in different situations.	Partially Supports	The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job. Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. P6Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.2 Usage with limited vision Where ICT provides visual modes of operation, the ICT provides features that enable users to make better use of their limited vision. This is essential for users with limited vision and benefits many more users in different situations.	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.3 Usage without perception of colour Where ICT provides visual modes of operation, the ICT provides a visual mode of operation that does not require user perception of colour. This is essential for users with limited colour perception and benefits many more users in different situations.	Supports	All information conveyed using color is also conveyed using text and icons. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.4 Usage without hearing Where ICT provides auditory modes of operation, the ICT provides at least one mode of operation that does not require hearing. This is essential for users without hearing and benefits many more users in different situations.	Supports	Standard operation of this product does not require hearing.
4.2.5 Usage with limited hearing Where ICT provides auditory modes of operation, the ICT provides enhanced audio features. This is essential for users with limited hearing and benefits many more users in different situations.	Supports	Standard operation of this product does not require hearing.
4.2.6 Usage with no or limited vocal capability Where ICT requires vocal input from users, the ICT provides at least one mode of operation that does not require them to generate vocal output. This is essential users with no or limited vocal capability and benefits many more users in different situations.	Supports	Standard operation of this product does not require vocal input.
4.2.7 Usage with limited manipulation ~~or strength~~ Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	Partially Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.7 Usage with limited ~~manipulation or~~ strength Where ICT requires manual actions, the ICT provides features that enable users to make use of the ICT through alternative actions not requiring manipulation, simultaneous action or hand strength. This is essential for users with limited manipulation or strength and benefits many more users in different situations.	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.8 Usage with limited reach Where ICT products are free-standing or installed, all the elements required for operation will need to be within reach of all users. This is essential for users with limited reach and benefits many more users in different situations.	Partially Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".

4.2.9 Minimize photosensitive seizure triggers Where ICT provides visual modes of operation, the ICT provides at least one mode of operation that minimizes the potential for triggering photosensitive seizures. This is essential for users with photosensitive seizure triggers.	Supports	Both local and remote UI for the product fulfill this requirement. For all relevant criteria, the conformance level is either "Supports" or "Not Applicable".
4.2.10 Usage with limited cognition, language or learning The ICT provides features and/or presentation that makes it simpler and easier to understand, operate and use. This is essential for users with limited cognition, language or learning, and benefits many more users in different situations.	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
4.2.11 Privacy Where ICT provides features for accessibility, the ICT maintains the privacy of users of these features at the same level as other users.	Supports	The local UI does not offer any features which relate to a user's privacy. The remote UI, if used on a standard PC, allows the use of a headphone jack to protect privacy. For all relevant criteria, the conformance level is either "Supports" or "Not Applicable".

Clause 5: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1.2.2 Assistive technology Where ICT has closed functionality, that closed functionality shall be operable without requiring the user to attach, connect or install assistive technology and shall conform to the generic requirements of clauses 5.1.3 to 5.1.6 as applicable. Personal headsets and personal induction loops shall not be classed as assistive technology for the purpose of this clause.	See information in 5.1.3 through 5.1.6	
5.1.3.1 Audio output of visual information Where visual information is needed to enable the use of those functions of ICT that are closed to assistive technologies for screen reading, ICT shall provide at least one mode of operation using non-visual access to enable the use of those functions.	HARDWARE: Does not Support PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: This guideline is not applicable to the printer driver. Canon PRINT: Canon PRINT supports the screen reading functionality of the operating system.
5.1.3.2 Auditory output delivery including speech Where auditory output is provided as non-visual access to closed functionality, the auditory output shall be delivered: a) either directly by a mechanism included in or provided with the ICT; b) or by a personal headset that can be connected through a 3,5 mm audio jack, or an industry standard connection, without requiring the use of vision.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: This guideline is not applicable to the printer driver. Canon PRINT: This guideline is not applicable to Canon PRINT.
5.1.3.3 Auditory output correlation Where auditory output is provided as non-visual access to closed functionality, and where information is displayed on the screen, the ICT should provide auditory information that allows the user to correlate the audio with the information displayed on the screen.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Partially supports Canon PRINT: Supports	Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the auditory information is correlated with the information displayed on the screen. Canon PRINT: The application conforms with WCAG Criteria 1.3.1, and consequently with this requirement too.
5.1.3.4 Speech output user control Where speech output is provided as non-visual access to closed functionality, the speech output shall be capable of being interrupted and repeated when requested by the user, where permitted by security requirements.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Not applicable	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. Canon PRINT: Speech output is provided through the accessibility features of the operating system, not directly from Canon PRINT. Hence this criterion is not applicable.

5.1.3.5 Speech output automatic interruption Where speech output is provided as non-visual access to closed functionality, the ICT shall interrupt current speech output when a user action occurs and when new speech output begins.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Not applicable	Remote UI: Speech output from the Remote UI is possible using assistive technology (such as JAWS), and the remote UI has no functionality that interferes with such speech output. Canon PRINT: Speech output is provided through the accessibility features of the operating system, not directly from Canon PRINT. Hence this criterion is not applicable.
5.1.3.6 Speech output for non-text content Where ICT presents non-text content, the alternative for non-text content shall be presented to users via speech output unless the non-text content is pure decoration or is used only for visual formatting. The speech output for non-text content shall follow the guidance for "text alternative" described in WCAG 2.1 Success Criterion 1.1.1.	HARDWARE: Does not Support PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: Based on the WCAG guideline 1.1.1 evaluation results. Canon PRINT: Canon PRINT supports the screen reading functionality of the operating system.
5.1.3.7 Speech output for video information Where pre-recorded video content is needed to enable the use of closed functions of ICT and where speech output is provided as non-visual access to closed functionality, the speech output shall present equivalent information for the pre-recorded video content.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not include any video content. Canon PRINT: Canon PRINT does not include any video content.
5.1.3.8 Masked entry Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: The masking characters are read as displayed, and the entered characters are not read. Remote UI: Assistive technology (such as JAWS) will not provide auditory output of information hidden by masking characters in the Remote UI. Canon PRINT: The masking characters are read as displayed, and the entered characters are not read.
5.1.3.9 Private access to personal data Where auditory output is provided as non-visual access to closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	Remote UI: By using earphones, auditory output of personal information output by assistive technology (such as JAWS) can be provided privately. Canon PRINT: By using earphones, auditory output of personal information output by the operating system's assistive technology can be provided privately.
5.1.3.10 Non-interfering audio output Where auditory output is provided as non-visual access to closed functionality, the ICT shall not automatically play, at the same time, any interfering audible output that lasts longer than three seconds.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	Canon PRINT: Canon PRINT does not produce any interfering sounds lasting longer than three seconds at the same time as auditory output.

5.1.3.11 Private listening Where auditory output is provided as non-visual access to closed functionality and is delivered through a mechanism for private listening, ICT shall provide at least one non-visual mode of operation for controlling the volume.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: Auditory output volume can be controlled using functionality native to the PC. Remote UI: The Remote UI does not have any auditory output functionality, but this can be provided with assistive technology (such as JAWS), and the volume can be adjusted via the assistive technology or through the OS. Canon PRINT: Canon PRINT does not provide a mechanism for private listening directly from the application.
5.1.3.12 Speaker volume Where auditory output is provided as non-visual access to closed functionality and is delivered through speakers on ICT, a non-visual incremental volume control shall be provided with output amplification up to a level of at least 65 dBA (-29 dBPaA).	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not have auditory output functionality. Canon PRINT: Speech output is provided through the accessibility features of the operating system, not directly from Canon PRINT. Hence this criterion is not applicable.
5.1.3.13 Volume reset Where auditory output is provided as non-visual access to closed functionality, a function that resets the volume to be at a level of 65 dBA or less after every use, shall be provided, unless the ICT is dedicated to a single user.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not have auditory output functionality. Canon PRINT: Speech output is provided through the accessibility features of the operating system, not directly from Canon PRINT. Hence this criterion is not applicable.
5.1.3.14 Spoken languages Where speech output is provided as non-visual access to closed functionality, speech output shall be in the same human language as the displayed content provided, except: a) for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text; b) where the content is generated externally and not under the control of the ICT vendor, the present clause shall not be required to apply for languages not supported by the ICT's speech synthesizer; c) for displayed languages that cannot be selected using non-visual access; d) where the user explicitly selects a speech language that is different from the language of the displayed content.	HARDWARE: Does not Support PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: Reading in the displayed language is possible with the use of screen readers. Canon PRINT: The language read by the screen reader matches the language of the text.
5.1.3.15 Non-visual error identification Where speech output is provided as non-visual access to closed functionality and an input error is automatically detected, speech output shall identify and describe the item that is in error.	HARDWARE: Does not Support PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers. Canon PRINT: In Canon Print, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with error content, which can be read by screen readers.
5.1.3.16 Receipts, tickets, and transactional outputs Where ICT is closed to visual access and provides receipts, tickets or other outputs as a result of a self-service transaction, speech output shall be provided which shall include all information necessary to complete or verify the transaction. In the case of ticketing machines, printed copies of itineraries and maps shall not be required to be audible.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: The printer driver is not provided as a self-service interface. Canon PRINT: Canon ID and subscription services connected to this application all support text-to-speech.

5.1.4 Functionality closed to text enlargement Where any functionality of ICT is closed to the text enlargement features of platform or assistive technology, the ICT shall provide a mode of operation where the text and images of text necessary for all functionality is displayed in such a way that a non-accented capital "H" subtends an angle of at least 0,7 degrees at a viewing distance specified by the supplier. The subtended angle, in degrees, may be calculated from: Ψ = (180 x H) / (π x D) Where: ψ is the subtended angle in degrees H is the height of the text D is the viewing distance D and H are expressed in the same units	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: Not evaluated because the UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality. Canon PRINT: Canon PRINT fully supports the text enlargement features of the operating system.
5.1.5 Visual output for auditory information Where auditory information is needed to enable the use of closed functions of ICT, the ICT shall provide visual information that is equivalent to the auditory output.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not have any functionality that plays audio data. Canon PRINT: Canon PRINT does not have any functionality that plays audio data.
5.1.6.1 Closed functionality Where ICT functionality is closed to keyboards or keyboard interfaces, all functionality shall be operable without vision as required by clause 5.1.3.	HARDWARE: See information in 5.1.3.1 through 5.1.3.16 PRINTER DRIVER: See information in 5.1.3.1 through 5.1.3.16 Remote UI: Supports Canon PRINT: See information in 5.1.3.1 through 5.1.3.16	
5.1.6.2 Input focus Where ICT functionality is closed to keyboards or keyboard interfaces and where input focus can be moved to a user interface element, it shall be possible to move the input focus away from that element using the same mechanism, in order to avoid trapping the input focus.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	HARDWARE: There is no movement of focus between UI elements PRINTER DRIVER: Not evaluated because the printer driver runs on systems with keyboards. Canon PRINT: Canon PRINT functionality is fully operable by keyboard.
5.1.7 Access without speech Where speech is needed to operate closed functions of ICT, the ICT shall provide at least one mode of operation using an alternative input mechanism that does not require speech.	HARDWARE: Not applicable PRINTER DRIVER: Not applicable Remote UI: Supports Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver does not have any functionality that requires speech to operate. Canon PRINT: Canon PRINT does not have functions that require voice input to operate.
5.2 Activation of accessibility features Where ICT has documented accessibility features, it shall be possible to activate those documented accessibility features that are required to meet a specific need without relying on a method that does not support that need.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Not applicable	HARDWARE: Accessibility features may be enabled for the device using the RUI's voice guidance feature. PRINTER DRIVER: The printer driver does not impede the activation of support functions used by the printer driver. Remote UI: The Remote UI does not interfere with the activation of accessibility features of the OS or that of assistive technology (such as JAWS). Canon PRINT: Canon PRINT does not have its own accessibility features. Accessibility functionality is provided by supporting the features provided by the operating system.

5.3 Biometrics Where ICT uses biological characteristics, it shall not rely on the use of a particular biological characteristic as the only means of user identification or for control of ICT.	HARDWARE: Not applicable PRINTER DRIVER: Not Applicable Remote UI: Not applicable Canon PRINT: Not applicable	HARDWARE: Biometric forms of user identification are not used. PRINTER DRIVER: The printer driver does not support the use of biological characteristics for user identification. Remote UI: The Remote UI does not have any biometric authentication functionality. Canon PRINT: Canon PRINT does not support the use of biological characteristics for user identification.
5.4 Preservation of accessibility information during conversion Where ICT converts information or communication it shall preserve all documented non-proprietary information that is provided for accessibility, to the extent that such information can be contained in or supported by the destination format.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Not applicable	HARDWARE: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. PRINTER DRIVER: The printer driver does not provide functionality relating to accessibility. Remote UI: Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product. Canon PRINT: Canon PRINT does not provide functionality relating to accessibility.
5.5.1 Means of operation Where ICT has operable parts that require grasping, pinching, or twisting of the wrist to operate, an accessible alternative means of operation that does not require these actions shall be provided.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Not applicable Canon PRINT: Not applicable	HARDWARE: Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum..It does not include maintenance and troubleshooting procedures. . PRINTER DRIVER: This guideline is not applicable to the printer driver. Remote UI: This is not applicable because the Remote UI is software. Canon PRINT: This is not applicable because Canon PRINT is software.
5.5.2 Operable parts discernibility Where ICT has operable parts, it shall provide a means to discern each operable part, without requiring vision and without performing the action associated with the operable part.	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	HARDWARE: The keys on the operation panel can be tactile. PRINTER DRIVER: Based on the WCAG guideline 3.2.1 evaluation results. Remote UI: The operable parts of the Remote UI can be distinguished with assistive technology (such as JAWS) without activating the function associated with the operable part. Canon PRINT: The screen reader functionality provided through the operating system allows operable parts to be discerned without requiring vision. As the speech is activated by moving focus, it is not required to perform the action associated with the operable part.

5.6.1 Tactile or auditory status Where ICT has a locking or toggle control and the status of that control is visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be determined either through touch or sound without operating the control.	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	HARDWARE: The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually. PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status. Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS). Canon PRINT: The status of operable parts for locking or other toggles can be visually confirmed on Canon PRINT, and auditory confirmation is possible with assistive technology via the operating system.
5.6.2 Visual status Where ICT has a locking or toggle control and the status of the control is non-visually presented to the user, the ICT shall provide at least one mode of operation where the status of the control can be visually determined when the control is presented.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	HARDWARE: Applies to the Energy Saver key The situation confirmation key cannot judge a state, but becomes able to show a state with LCD. PRINTER DRIVER: Based on the WCAG guideline 1.3.1 evaluation results for auditory status. Remote UI: The status of operable parts for locking or other toggles can be visually confirmed on the Remote UI, and auditory confirmation is possible with assistive technology (such as JAWS). Canon PRINT: The status of operable parts for locking or other toggles can be visually confirmed on Canon PRINT, and auditory confirmation is possible with assistive technology via the operating system.
5.7 Key repeat Where ICT has a key repeat function that cannot be turned off: a) the delay before the key repeat shall be adjustable to at least 2 seconds; and b) the key repeat rate shall be adjustable down to one character per 2 seconds.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	HARDWARE: The delay before the key repeat can be adjustable to 2 seconds or more; and Key repeat interval time can be adjusted to 2 seconds or more. PRINTER DRIVER: Configurable in the operating system. Remote UI: Key repeat can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality. Canon PRINT: Key repeat can be prevented with functionality in the OS that Canon PRINT runs on, and Canon PRINT does not interfere with that functionality.
5.8 Double-strike key acceptance Where ICT has a keyboard or keypad, the delay after any keystroke, during which an additional key-press will not be accepted if it is identical to the previous keystroke, shall be adjustable up to at least 0,5 seconds.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports	PRINTER DRIVER: Configurable in the operating system. Remote UI: An accidental additional key-press of the same key can be prevented with functionality in the OS (Windows) that the Remote UI runs on, and the Remote UI does not interfere with that functionality. Canon PRINT: An accidental additional key-press of the same key can be prevented with functionality in the OS that Canon PRINT runs on, and Canon PRINT does not interfere with that functionality.

5.9 Simultaneous user actions Where ICT has a mode of operation requiring simultaneous user actions for its operation, such ICT shall provide at least one mode of operation that does not require simultaneous user actions to operate the ICT.	HARDWARE: Not applicable PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Partially Supports	HARDWARE: Basic operation of the device does not require simultaneous user actions to operate the ICT. PRINTER DRIVER: For keyboard operation, operating system settings can be configured so that multiple simultaneous key presses are unnecessary. Remote UI: It is possible to configure the accessibility settings of the OS to provide an alternative method for operations in the Remote UI that require simultaneous actions, and the Remote UI does not interfere with this functionality. Canon PRINT: The preview screen can only be enlarged/reduced using a pinch operation requiring two fingers.

Clause 8: Hardware

Criteria	Conformance Level	Remarks and Explanations
8.1.2 Standard connections Where an ICT provides user input or output device connection points, the ICT shall provide at least one input and/or output connection that conforms to an industry standard non-proprietary format, directly or through the use of commercially available adapters.	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
8.1.3 Colour Where the ICT has hardware aspects that use colour, colour shall not be used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	All information conveyed using color is also conveyed using text and icons.
8.3.4.1 Change in level Where stationary ICT has a floor within it, then any change of floor level within it or entering it shall be ramped with a slope no steeper than 1:48.	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.2 Clear floor or ground space Where stationary ICT has an operating area within it, it shall provide a clear floor area that has the minimum dimensions of 760 mm (30 inches) by 1 220 mm (48 inches) from which to operate the ICT.	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.3.1 General Where stationary ICT has an access space inside it, at least one full side of the space shall be unobstructed.	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.3.2 Forward approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 610 mm (24 inches), and where a forward approach is necessary, the dimension of the access space shall be a minimum of 915 mm (36 inches) wide.	Not applicable	The product does not provide Ground space for operation and approach.
8.3.4.3.3 Parallel approach Where the operating area is inside an alcove within the stationary ICT, the alcove is deeper than 380 mm (15 inches), and where a parallel approach is possible, the dimension of the access space shall be a minimum of 1 525 mm (60 inches) wide.	Not applicable	The product does not provide Ground space for operation and approach.
8.3.2.4 Knee and toe clearance width Where the space under an obstacle that is an integral part of the stationary ICT is part of access space, the clearance shall be at least 760 mm (30 inches) wide.	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. the clearance shall be at least 760 mm (30 inches) wide.The space varies depending on the user's installation location. .

8.3.2.5 Toe clearance Where an obstacle is an integral part of the stationary ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and shall: a) extend 635 mm (25 inches) maximum under the whole obstacle; b) provide a space at least 430 mm (17 inches) deep and 230 mm (9 inches) above the floor under the obstacle; c) extend no more than 150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor.	Supports	This product can be operated on the desk.This product can be installed to meet these requirements.Where an obstacle is integral to the ICT, a space under the obstacle that is less than 230 mm (9 inches) above the floor is considered toe clearance and should: a) extend 635 mm (25 inches) maximum under the whole obstacle; b) provide a space at least 430 mm (17 inches) deep and 230 mm above the floor under the obstacle; c) extend no more than150 mm (6 inches) beyond any obstruction at 230 mm (9 inches) above the floor.The space varies depending on the user's installation location. .
8.3.2.6 Knee clearance Where an obstacle is an integral part of the stationary ICT, the space under the obstacle that is between 230 mm (9 inches) and 685 mm (25 inches) above the floor is considered knee clearance and shall: a) extend no more than 635 mm (25 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; b) extend at least 280 mm (11 inches) under the obstacle at a height of 230 mm (9 inches) above the floor; c) extend at least 205 mm (8 inches) under the obstacle at a height of 685 mm (27 inches) above the floor; d) be permitted to be reduced in depth at a rate of 25 mm (1 inch) for each 150 mm (6 inches) in height.	Not applicable	This product can be operated basically on the desk.This product can be installed to meet these requirements.The space varies depending on the user's installation location. .
8.3.2.1 Unobstructed high forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no higher than 1 220 mm (48 inches) above the floor of the access space.	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high.higher than 1 220 mm (48 inches) above the floor of the access space. The height of the operable part depending on the installed location of the user. .
8.3.2.2 Unobstructed low forward reach Where no part of the stationary ICT obstructs the forward reach, at least one of each type of operable part shall be located no lower than 380 mm (15 inches) above the floor of the access space.	Supports	This product can be operated on the desk.This product may be installed to meet this requirement. when used on a desk. the essential controls should be located no lower than 380 mm (15 inches) above the floor of the access space. The height of the operable part depending on the user's installation location. .
8.3.2.3.1 Clear space Where an obstruction is an integral part of the stationary ICT and hinders the access to any type of operable part, the ICT shall provide a clear space which extends beneath the obstructing element for a distance not less than the required reach depth over the obstruction.	Not applicable	Clear space varies by location.
8.3.2.3.2 Obstructed (< 510 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is less than 510 mm (20 inches), the forward reach to at least one of each type of operable part shall be no higher than 1 220 mm (48 inches) above the floor contact of the ICT.	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.
8.3.2.3.3 Obstructed (< 635 mm) forward reach Where the stationary ICT has an obstruction which is an integral part of the ICT and which is not less than 510 mm (20 inches) but is less than 635 mm (25 inches) maximum, the forward reach to at least one of each type of operable part shall be no higher than 1 120 mm (44 inches) above the floor contact of the ICT.	Supports	The operable part is located within 510 mm depth.

8.3.3.1 Unobstructed high side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a high side reach which is less than or equal to 1 220 mm (48 inches) above the floor of the access space.	Supports	This product may be installed to meet this requirement. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum.The Side Reach of the operable part is depending on the installed location of the user. .
8.3.3.2 Unobstructed low side reach Where the side reach is unobstructed or obstructed by an element that is an integral part of the stationary ICT and which is less than 255 mm (10 inches), at least one of each type of operable part shall be within a low side reach which is greater than or equal to 380 mm (15 inches) above the floor of the access space.	Supports	This The product may be installed with a low side reach of 380 mm or more. The Side Reach of the operable part is depending on the user's installation location. .
8.3.3.3.1 Obstructed (≤ 255 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is less than or equal to 255 mm (10 inches), the high side reach to at least one of each type of operable part shall be no higher than 1 220 mm (48 inches) above the floor of the access space.	Partialy Supports	The operable part is located within 510 mm depth.However, when used on a desk, some operating points cannot meet the following requirements. the height of the obstruction shall be less than 865 mm (34 inches). The Side Reach of the operable part is depending on the user's installation location. .
8.3.3.3.2 Obstructed (≤ 610 mm) side reach Where stationary ICT has an obstruction which is an integral part of the ICT, the height of the obstruction shall be less than 865 mm (34 inches). Where the depth of the obstruction is greater than 255 mm (10 inches) with a maximum depth of 610 mm (24 inches), the high side reach to at least one of each type of operable part shall be no higher than 1 170 mm (46 inches) above the floor of the access space.	Partialy Supports	This product may be installed to meet this requirement. If part of the equipment is obstructing operation and is larger than 255 mm (10 in) but not larger than 610 mm (24 in), ・The operating point is 1170 mm (46 in) or less above the floor. However, when used on a desk, some operating points cannot meet the following requirements. ・ obstructions can be as high as 865 mm (34 in) or less. The side reach of an operable part depends on the height of the site. .
8.3.5 Visibility Where stationary ICT provides one or more display screens , at least one of each type of display screen shall be positioned such that the information on the screen is legible from a point located 1 015 mm (40 inches) above the centre of the floor of the operating area).	Partialy Supports	The product markings can be placed to be seen from a point 1015 mm (40 in) above the floor.
8.3.6 Installation instructions Installation instructions shall be made available for all stationary ICT. These instructions shall give guidance on how to install the ICT in a manner that takes into account applicable requirements for accessibility of the built environment as they apply to the installation of the ICT. Where there are no such requirements the instructions should require that the dimensions of the installed ICT conform to clauses 8.3.2 to 8.3.5 of the present document.	Supports	The User Guide offers Guidance on the dimensional conditions of installation
8.4.1 Numeric keys Where provided, physical numeric keys arranged in a rectangular keypad layout shall have the number five key tactilely distinct from the other keys of the keypad. .	Supports	The number five key is tactilely distinct from the other keys.
8.4.2.1 Means of Operation of mechanical parts Where a control requires grasping, pinching, or twisting of the wrist to operate it, an accessible alternative means of operation that does not require these actions shall be provided. .	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum..It does not include maintenance and troubleshooting procedures. .

8.4.2.2 Force of operation of mechanical parts Where a control requires a force greater than 22,2 N to operate it, an accessible alternative means of operation that requires a force less than 22,2 N shall be provided. .	Supports	Basic operation of the device supports this.control requires a force greater than 22.2 N to operate it.It does not include maintenance and troubleshooting procedures.
8.4.3 Keys, tickets and fare cards Where ICT provides keys, tickets or fare cards, and their orientation is important for further use, they shall have an orientation that is tactilely discernible. .	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
8.5 Tactile indication of speech mode Where ICT is designed for shared use and speech output is available, a tactile indication of the means to initiate the speech mode of operation shall be provided. .	Not applicable	

Clause 9: Web

Criteria	Conformance Level	Remarks and Explanations
9.1.1.1 through 9.4.1.3	See WCAG section.	

Clause 10: Non-web Documents

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG section.	
10.5 Caption positioning Where ICT is a non-web document that contains synchronized media with captions, the captions should not obscure relevant information in the synchronized media.	Canon PRINT: Not applicable DOCUMENT: Not applicable	Canon PRINT: Canon PRINT does not include any video content.
10.6 Audio description timing Where ICT is a non-web document that contains synchronized media with audio description, the audio description should not interfere with relevant audio information in the synchronized media.	Canon PRINT: Not applicable DOCUMENT: Not applicable	Canon PRINT: Canon PRINT does not include any video content.

Clause 11: Software

Criteria	Conformance Level	Remarks and Explanations
11.1.1.1 through 11.4.1.3	See WCAG section.	
11.5.2.1 Platform accessibility service support for software that provides a user interface Platform software shall provide a set of documented platform services that enable software that provides a user interface running on the platform software to interoperate with assistive technology. Where a user interface concept corresponding to one of the clauses 11.5.2.5 to 11.5.2.17 is supported within the software environment, the platform software should support that requirement. For example, selection attributes from 11.5.2.14 (Modification of focus and selection attributes) may not exist in environments that do not allow selection, which is most commonly associated with copy and paste.	See information in 11.5.2.5 through 11.5.2.17	
11.5.2.2 Platform accessibility service support for assistive technologies Platform software shall provide a set of documented platform accessibility services that enable assistive technology to interoperate with software that provides a user interface running on the platform software. Where a user interface concept corresponding to one of the clauses 11.5.2.5 to 11.5.2.17 is supported within the software environment, the platform software should support that requirement. For example, selection attributes from 11.5.2.14 (Modification of focus and selection attributes) may not exist in environments that do not allow selection, which is most commonly associated with copy and paste.	See information in 11.5.2.5 through 11.5.2.17	

11.5.2.3 Use of accessibility services Where the software provides a user interface it shall use the applicable documented platform accessibility services. If the documented platform accessibility services do not allow the software to meet the applicable requirements of clauses 11.5.2.5 to 11.5.2.17, then software that provides a user interface shall use other documented services to interoperate with assistive technology.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The printer driver uses the accessibility services of the platform (verified with the accessibility functionality of Windows 10), and operation is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized/configured solely by the use of screen readers. Canon PRINT: Canon PRINT meets the applicable requirements of clauses 11.5.2.5 to 11.5.2.17.
11.5.2.4 Assistive technology Where the ICT is assistive technology it shall use the documented platform accessibility services.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver is not assistive technology. Canon PRINT: Canon PRINT is not assistive technology.
11.5.2.5 Object information Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the user interface elements' role, state(s), boundary, name, and description programmatically determinable by assistive technologies.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The roles, states, and names of UI objects in the printer driver can be recognized programmatically. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Function names, operation methods, and settings status can all be correctly read.
11.5.2.6 Row, column, and headers Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the row and column of each cell in a data table, including headers of the row and column if present, programmatically determinable by assistive technologies.	PRINTER DRIVER: Supports when combined with Compatible AT Canon PRINT: Not applicable	PRINTER DRIVER: The use of assistive technology (e.g. JAWS) is required for the recognition of table structures in the UI of the printer driver. Canon PRINT: There are no tables in Canon PRINT.
11.5.2.7 Values Where the software provides a user interface, it shall, by using the services as described in clause 11.5.2.3, make the current value of a user interface element and any minimum or maximum values of the range, if the user interface element conveys information about a range of values, programmatically determinable by assistive technologies.	PRINTER DRIVER: Supports when combined with Compatible AT Canon PRINT: Supports	PRINTER DRIVER: The currently set value can be recognized programmatically for any UI object in the printer driver for which a value can be entered. However, for the reading of labels indicating valid ranges of values that can be entered, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Setting ranges and current setting values can all be correctly read.
11.5.2.8 Label relationships Where the software provides a user interface it shall expose the relationship that a user interface element has as a label for another element, or of being labelled by another element, using the services as described in clause 11.5.2.3, so that this information is programmatically determinable by assistive technologies.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: The labels associated with UI components in the printer driver can be recognized programmatically. Canon PRINT: The Canon PRINT UI screen has a list structure such that the screen is read in the correct order starting from the top.

11.5.2.9 Parent-child relationships Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the relationship between a user interface element and any parent or children elements programmatically determinable by assistive technologies.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The hierarchical (parent-child) relationships of UI components in the printer driver can be recognized programmatically. Note that there are some components whose hierarchical relationship can be difficult to determine from the component name alone; however, it is possible to understand the hierarchical relationship from the order in which the components receive focus. Canon PRINT: The Canon PRINT UI screen has a list structure in which all hierarchical relationships are determinable.
11.5.2.10 Text Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make the text contents, text attributes, and the boundary of text rendered to the screen programmatically determinable by assistive technologies.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically. Canon PRINT: In Canon PRINT, the attributes of UI objects for which text can be entered, as well as the boundary of text displayed on the screen, can be recognized programmatically.
11.5.2.11 List of available actions Where the software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make a list of available actions that can be executed on a user interface element, programmatically determinable by assistive technologies.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed on a UI object can be recognized with the use of screen readers. Note that there is some content that cannot be recognized with screen readers; however, these items can be configured using alternative methods. Canon PRINT: The Canon PRINT UI screen has a list structure in which all executable actions are determinable.
11.5.2.12 Execution of available actions Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow the programmatic execution of the actions exposed according to clause 11.5.2.11 by assistive technologies.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: In the printer driver, operations that can be executed from UI objects can be performed solely by the use of screen reading assistive technology (e.g. JAWS). Canon PRINT: The Canon PRINT UI screen has a list structure in which all executable actions are determinable.
11.5.2.13 Tracking of focus and selection attributes Where software provides a user interface it shall, by using the services as described in clause 11.5.2.3, make information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface elements programmatically determinable by assistive technologies.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized by the printer driver. Canon PRINT: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by Canon PRINT.

11.5.2.14 Modification of focus and selection attributes Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to programmatically modify focus, text insertion point, and selection attributes of user interface elements where the user can modify these items.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by the printer driver. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Canon PRINT: Changes of focus, component attributes, and text insertion points can be recognized and set programmatically by Canon PRINT.
11.5.2.15 Change notification Where software provides a user interface it shall, by using the services as described in clause 11.5.2.3, notify assistive technologies about changes in those programmatically determinable attributes of user interface elements that are referenced in requirements 11.5.2.5 to 11.5.2.11 and 11.5.2.13.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: The printer driver supports notification of changes to components when such changes occur. However, for the reading of tooltips, the use of assistive technology (e.g. JAWS) is needed. Canon PRINT: Canon PRINT supports notification of changes to components when such changes occur.
11.5.2.16 Modifications of states and properties Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to programmatically modify states and properties of user interface elements, where the user can modify these items.	PRINTER DRIVER: Partially Supports Canon PRINT: Supports	PRINTER DRIVER: All components in the printer driver that can be configured by the user can also be configured programmatically. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Canon PRINT: Function names, operation methods, and settings status can all be correctly read.
11.5.2.17 Modifications of values and text Where permitted by security requirements, software that provides a user interface shall, by using the services as described in clause 11.5.2.3, allow assistive technologies to modify values and text of user interface elements using the input methods of the platform, where a user can modify these items without the use of assistive technology.	PRINTER DRIVER: Supports Canon PRINT: Supports	PRINTER DRIVER: Text can be changed programmatically for any UI object in the printer driver for which text can be entered. Values can be changed programmatically for any UI object in the printer driver for which a value can be entered. Canon PRINT: Text can be changed programmatically for any UI object in Canon PRINT for which text can be entered.
11.6.1 User control of accessibility features Where software is a platform it shall provide sufficient modes of operation for user control over those platform accessibility features documented as intended for users.	PRINTER DRIVER: Not Applicable Canon PRINT: Not applicable	PRINTER DRIVER: The printer driver is not a platform. Canon PRINT: Canon PRINT is not a platform.
11.6.2 No disruption of accessibility features Where software provides a user interface it shall not disrupt those documented accessibility features that are defined in platform documentation except when requested to do so by the user during the operation of the software.	PRINTER DRIVER: Supports Canon PRINT: Partially Supports	PRINTER DRIVER: The printer driver can be used without disruption of the accessibility features of the platform (verified with the accessibility functionality of Windows 10). Canon PRINT: Most platform accessibility features are applied without disruption, but there is a small minority which cannot be applied.

11.7 User preferences Where software is not designed to be isolated from its platform, and provides a user interface, that user interface shall follow the values of the user preferences for platform settings for: units of measurement, colour, contrast, font type, font size, and focus cursor except where they are overridden by the user.	PRINTER DRIVER: Supports Canon PRINT: Partially Supports	PRINTER DRIVER: The printer driver uses and does not disable platform settings relating to display (verified with the accessibility functionality of Windows 10). Canon PRINT: User preferences for color, font type, and focus cursor are applied. However, some settings for font size and contrast cannot be applied.
11.8.2 Accessible content creation Authoring tools shall enable and guide the production of content that conforms to clauses 9 (Web content) or 10 (Non-Web content) as applicable.	PRINTER DRIVER: Not applicable Canon PRINT: See information in WCAG section	
11.8.3 Preservation of accessibility information in transformations If the authoring tool provides restructuring transformations or re-coding transformations, then accessibility information shall be preserved in the output if equivalent mechanisms exist in the content technology of the output.	PRINTER DRIVER: Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.
11.8.4 Repair assistance If the accessibility checking functionality of an authoring tool can detect that content does not meet a requirement of clauses 9 (Web) or 10 (Non-web documents) as applicable, then the authoring tool shall provide repair suggestion(s).	PRINTER DRIVER: Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.
11.8.5 Templates When an authoring tool provides templates, at least one template that supports the creation of content that conforms to the requirements of clauses 9 (Web) or 10 (Non-web documents) as applicable shall be available and identified as such.	PRINTER DRIVER: Not applicable Canon PRINT: Not applicable	Canon PRINT: Canon PRINT is not an authoring tool.

Clause 12: Documentation and Support Services

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features Product documentation provided with the ICT whether provided separately or integrated within the ICT shall list and explain how to use the accessibility and compatibility features of the ICT.	Supports	
12.1.2 Accessible documentation Product documentation provided with the ICT shall be made available in at least one of the following electronic formats: a) a Web format that conforms to the requirements of clause 9, or b) a non-web format that conforms to the requirements of clause 10.	Supports	
12.2.2 Information on accessibility and compatibility features ICT support services shall provide information on the accessibility and compatibility features that are mentioned in the product documentation.	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis.
12.2.3 Effective communication ICT support services shall accommodate the communication needs of individuals with disabilities either directly or through a referral point.	Partially supports	You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/
12.2.4 Accessible documentation Documentation provided by support services shall be made available in at least one of the following electronic formats: a) a Web format that conforms to clause 9, or b) a non-web format that conforms to clause 10.	Supports	

WCAG Web Contents Accessibility Guidelines

WCAG Report (Level A & AA)

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content(A): All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below.	HARDWARE: See information in 5.1.3.6. PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports Canon PRINT: Supports DOCUMENT: Does not Support	PRINTER DRIVER: The non-text content items in the UI of the printer driver are visual representations of various setting values; therefore, there are text alternatives. There is some non-text content that cannot be recognized by screen readers; however, these items can be configured using alternative methods. Remote UI: Images that convey important information have text that explains the purpose or meaning of the image. Canon PRINT: Images that convey important information have text that explains the purpose or meaning of the image. DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.2.1 Audio-only and Video-only (Prerecorded)(A): For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: - Prerecorded Audio-only - Prerecorded Video-only	HARDWARE: See information in 5.1.5 and 5.1.3.7. PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations. Canon PRINT: Canon PRINT does not use any multimedia presentations.
1.2.2 Captions (Prerecorded)(A): Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations. Canon PRINT: Canon PRINT does not use any multimedia presentations.
1.2.3 Audio Description or Media Alternative (Prerecorded)(A): An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such.	HARDWARE: See information in 5.1.3.7. PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations. Canon PRINT: Canon PRINT does not use any multimedia presentations.

1.2.4 Captions (Live)(AA): Captions are provided for all live audio content in synchronized media.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations. Canon PRINT: Canon PRINT does not use any multimedia presentations.
1.2.5 Audio Description (Prerecorded)(AA): Audio description is provided for all prerecorded video content in synchronized media.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The printer driver does not include any audio/video content. Remote UI: Remote UI does not use any multimedia presentations. Canon PRINT: Canon PRINT does not use any multimedia presentations.
1.3.1 Info and Relationships(A): Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.	HARDWARE: See information in 5.1.3.1. PRINTER DRIVER: Partially Supports Remote UI: Partially supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: Text is provided for structures that can be interpreted programmatically. However, for table structures and tooltips, the use of assistive technology (e.g. JAWS) is needed for cursor movement. Remote UI: Explanations are conveyed primarily via text, but for information that requires cursor movement to be properly conveyed the use of JAWS is required for increased accessibility. Canon PRINT: The Canon PRINT UI screen has a list structure such that the screen is read in top-to-bottom order. Text for this purpose is provided.
1.3.2 Meaningful Sequence(A): When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.	HARDWARE: See information in 5.1.3.1. PRINTER DRIVER: Partially Supports Remote UI: Partially supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, the order in which the UI content is read by screen readers matches the order in which it is presented, and the content can be read in the correct order even in cases where the order will affect the meaning. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Remote UI: For cases where the order in which information is presented could affect its meaning, that information is presented in the same order whether or not voiceover is used. However, for information that requires cursor movement to be properly conveyed, the use of JAWS is required for increased accessibility. Canon PRINT: The Canon PRINT UI screen has a list structure such that the screen is read in the correct order starting from the top.

1.3.3 Sensory Characteristics(A): Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation,or sound.	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, text is provided in the UI for explaining and operating content; therefore, the instructions do not solely rely on sensory characteristics. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: Explanations of content and controls are conveyed via text and do not ever rely solely upon the user's ability to determine sequence. Canon PRINT: All applicable areas of this application meet the requirements.
1.3.4 Orientation(AA):Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Partially Supports DOCUMENT: Supports	HARDWARE: Operation is from a control panel on the front of the device itself, so change of display orientation is unnecessary. PRINTER DRIVER: Meets the requirements. The display orientation changes in accordance with the OS settings. Canon PRINT: Both landscape and portrait orientation are supported for tablet display, but only portrait orientation is supported for smartphone display.
1.3.5 Identify Input Purpose(AA):The purpose of each input field collecting information about the user can be programmatically determined when: The input field serves a purpose identified in the Input Purposes for User Interface Components section; and The content is implemented using technologies with support for identifying the expected meaning for form input data.	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	HARDWARE: The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC. PRINTER DRIVER: Meets the requirements. When entering user information, the purpose and associated information can be read using screen readers (e.g. JAWS). Remote UI: Entry fields for user information in the Remote UI have labels or additional guidance messages that allow the purpose of each field to be understood. Canon PRINT: Entry fields for user information in Canon PRINT have labels or additional guidance messages that allow the purpose of each field to be understood.

1.4.1 Use of Color(A): Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	HARDWARE: Supports PRINTER DRIVER: Supports through Equivalent Facilitation Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	HARDWARE: All information conveyed using color is also conveyed using text and icons. PRINTER DRIVER: The printer driver does not use color-coding as the only means of conveying information. Text information is included with color-coding. However, for some non-text content (icons), there are only differences in color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: Remote UI does not use color-coding as the only means of conveying information. It has text information with color-coding. Information and instructions in Remote UI are not communicated only through color. They have context or markup. Canon PRINT: Canon PRINT does not use color-coding as the only means of conveying information. It has text information with color-coding.
1.4.2 Audio Control(A): If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver does not have any functionality that plays audio data. Remote UI: The remote UI for this product does not play any audio. Canon PRINT: Canon PRINT does not play any audio.
1.4.3 Contrast (Minimum)(AA): The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Partially Supports DOCUMENT: Supports	PRINTER DRIVER: The text in the printer driver meets the contrast ratio requirements. Remote UI: Displayed text meets contrast requirements/standards. Canon PRINT: Most text meets this requirement, except for some placeholder text that is too faint to meet the requirement.
1.4.4 Resize text(AA): Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality.	HARDWARE: See information in 5.1.4. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The UI text in the printer driver can be resized using functionality provided by the OS without loss of printer driver functionality, and there is no functionality in the printer driver that impedes the resizing of text. Remote UI: Users may resize text while operating the device via the remote UI on a standard PC browser without any loss of functionality. Canon PRINT: Canon PRINT does not use any images of text.

1.4.5 Images of Text(AA): If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text.	HARDWARE: See information in 5.1.3.6. PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Does not Support	PRINTER DRIVER: The printer driver uses text to convey information and does not have any images of text. Remote UI: The remote UI does not use any images of text. Canon PRINT: Canon PRINT does not use any images of text. DOCUMENT: An alternate means to non-textual content is not provided which directly describes the non-textual content.
1.4.10 Reflow(AA):Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: ・Vertical scrolling content at a width equivalent to 320 CSS pixels; ・Horizontal scrolling content at a height equivalent to 256 CSS pixels.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: This printer driver only has 1 level of content, with some exceptions where the amount of scrolling required does not impact accessibility. Remote UI: Support is provided for screens other than the Job Log screen. Canon PRINT: Scrolling in two dimensions on the same screen does not occur in Canon PRINT.
1.4.11 Non-text Contrast(AA):The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): ・User Interface Components: Visual information required to identify user interface components and states, except for inactive components or where the appearance of the component is determined by the user agent and not modified by the author; ・Graphical Objects: Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports Canon PRINT: Partially Supports DOCUMENT: Supports	PRINTER DRIVER: There is 1 bitmap icon in the [Poster Details] dialog for which the contrast does not fully meet the requirements (2.8:1). All other items meet the requirements. Canon PRINT: There are some buttons for which the contrast between the border and background is less than 3:1.
1.4.12 Text Spacing(AA):In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property: Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	HARDWARE: Markup language is not used in the local user interface. PRINTER DRIVER: No part of the printer driver is implemented using markup languages. Canon PRINT: Markup language is not used in Canon PRINT.
1.4.13 Content on Hover or Focus(AA): Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: Dismissible: A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content; Hoverable: If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; Persistent : The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	HARDWARE: There is no additional content display that is triggered by pointer hover or keyboard focus. PRINTER DRIVER: Meets the requirements. These conditions also apply to tooltips in this driver. Canon PRINT: As a UI for mobile devices, there are no elements which are triggered upon receiving pointer hover or keyboard focus.

2.1.1 Keyboard(A): All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.	HARDWARE: See information in 5.1.6.1. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: iOS : Supports Android : Partially Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver runs on systems with keyboards, and all functionality can be operated solely with the keyboard. Remote UI: Remote UI allows the user to move through the software using the “Tab” and “Shift + Tab” keys. Operations may be executed using the “Enter” key. Canon PRINT: Android: there are some screens which cannot receive keyboard focus.
2.1.2 No Keyboard Trap(A): If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.	HARDWARE: See information in 5.1.6.2. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: iOS : Supports Android : Partially Supports DOCUMENT: Supports	PRINTER DRIVER: It is possible to move the keyboard focus among page components using only the keyboard. Remote UI: Any component to which focus may be moved using only a keyboard may also have focus moved away from it using only a keyboard. Canon PRINT: Android: there are some screens which contain a keyboard trap.
2.1.4 Character Key Shortcuts(A):If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: Turn off: A mechanism is available to turn the shortcut off; Remap: A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g. Ctrl, Alt, etc); Active only on focus: The keyboard shortcut for a user interface component is only active when that component has focus.	HARDWARE: See information in 5.1.6.1. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: General operations meet the requirements; however, there are some operations that are exceptions due to limitations in the OS. Canon PRINT: Canon PRINT does not utilize keyboard shortcuts using character keys.
2.2.1 Timing Adjustable(A): For each time limit that is set by the content, at least one of the following is true: • Turn off: The user is allowed to turn off the time limit before encountering it; or • Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or • Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or • Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or • Essential Exception: The time limit is essential and extending it would invalidate the activity; or • 20 Hour Exception: The time limit is longer than 20 hours.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	HARDWARE: The time limit for Auto Reset can be disabled, but cannot be adjusted or extended to the extent defined in the conditions. PRINTER DRIVER: There are no time limits applied to any operations that can be performed with the printer driver. Remote UI: It is possible to change the amount of time before remote UI session timeout. Canon PRINT: There may be time limits set by the operating system, but there are no time limits set by the application.

2.2.2 Pause, Stop, Hide(A): For moving, blinking, scrolling, or auto-updating information, all of the following are true: •Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and •Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.	HARDWARE: Does Not Support PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	HARDWARE: It is not possible to pause, stop, hide or control the frequency of the update for toggle messages. PRINTER DRIVER: There are no UI components in the printer driver that automatically move or update. Remote UI: The remote UI does not have any components which auto-update. Canon PRINT: Canon PRINT does not have any components which auto-update.
2.3.1 Three Flashes or Below Threshold(A): Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: There are no UI components in the printer driver that flash. Remote UI: Blinking or flashing objects in Remote UI such as LEDs for service calls have been evaluated. And these meet the criteria. Canon PRINT: There are no UI components in Canon PRINT that flash.
2.4.1 Bypass Blocks(A): A mechanism is available to bypass blocks of content that are repeated on multiple Web pages.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Partially supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: The repetitive navigation links are read at the last of each page. Canon PRINT: Canon PRINT does not contain blocks of content that are repeated on multiple pages.
2.4.2 Page Titled(A): Web pages have titles that describe topic or purpose.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, each screen of the printer driver has a title that indicates the purpose of the screen. Remote UI: Each remote UI page displays a title or tab that explains the purpose of the screen on which it is displayed. Canon PRINT: Each Canon PRINT page displays a title that explains the purpose of the screen on which it is displayed.

2.4.3 Focus Order(A): If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Does not Support	PRINTER DRIVER: Although the printer driver is not a Web page, the order of navigation focus preserves meaning and operability. Remote UI: All focusable components in the remote UI receive focus in an order that preserves meaning and operability. Canon PRINT: The Canon PRINT UI screen has a list structure such that focus moves in a top-to-bottom order. DOCUMENT: When shifting focus using cursor keys, a shifting order may not coincide with an order of displayed elements.
2.4.4 Link Purpose (In Context)(A): The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: There is no link text in the printer driver. Remote UI: The purpose of each link in the remote UI can be determined from the link text. Canon PRINT: The purpose of each link in Canon PRINT can be determined from the link text.
2.4.5 Multiple Ways(AA): More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Does not Support Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: When using the remote UI, it is not possible to reach a page without going through the required pages in the required order. Canon PRINT: Canon PRINT is not a Web page.
2.4.6 Headings and Labels(AA): Headings and labels describe topic or purpose.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The text used in the labels in the printer driver describes the content. Remote UI: Each label and heading displayed in the remote UI describes purpose. Canon PRINT: Each label and heading displayed in Canon PRINT describes purpose.
2.4.7 Focus Visible(AA): Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The keyboard focus is indicated visually in the UI of the printer driver. Remote UI: When using the remote UI, the focus of the keyboard is conveyed visually. Canon PRINT: All applicable areas of Canon PRINT meet the requirements.

2.4.11 Focus Not Obscured (AA): When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: The keyboard focus is indicated visually in the UI of the printer driver. Canon PRINT: All applicable areas of Canon PRINT meet the requirements.
2.5.1 Pointer Gestures(A):All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Partially Supports DOCUMENT: Supports	PRINTER DRIVER: This driver does not have any multipoint/path-based gesture functionality. Canon PRINT: The preview screen can only be enlarged/reduced using a pinch operation requiring two fingers.
2.5.2 Pointer Cancellation(A):For functionality that can be operated using a single pointer, at least one of the following is true: No Down-Event: The down-event of the pointer is not used to execute any part of the function; Abort or Undo: Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; Up Reversal: The up-event reverses any outcome of the preceding down-event; Essential: Completing the function on the down-event is essential.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: All applicable areas of this printer driver meet the requirements. Canon PRINT: All applicable areas of this application meet the requirements.
2.5.3 Label in Name(A):For user interface components with labels that include text or images of text, the name contains the text that is presented visually.	HARDWARE: See information in 5.1.3.3. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Does not Support	PRINTER DRIVER: All applicable areas of this printer driver meet the requirements. Canon PRINT: All applicable areas of this application meet the requirements.
2.5.4 Motion Actuation(A):Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: Supported Interface: The motion is used to operate functionality through an accessibility supported interface; Essential: The motion is essential for the function and doing so would invalidate the activity.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	PRINTER DRIVER: This printer driver does not contain any functionality that can be operated by user or device motion. Canon PRINT: There are no functions that are operated by shaking or moving the device.
2.5.7 Dragging Movements (AA): All functionality that uses a dragging movement for operation can be achieved by a single pointer without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Partially Supports DOCUMENT: Not applicable	PRINTER DRIVER: This driver does not have any multipoint/path-based gesture functionality. Canon PRINT: The preview screen can only be enlarged/reduced using a pinch operation requiring two fingers.

2.5.8 Target Size (AA): The size of the target for pointer inputs is at least 24 by 24 CSS pixels, except where: - Spacing: Undersized targets (those less than 24 by 24 CSS pixels) are positioned so that if a 24 CSS pixel diameter circle is centered on the bounding box of each, the circles do not intersect another target or the circle for another undersized target; - Equivalent: The function can be achieved through a different control on the same page that meets this criterion; - Inline: The target is in a sentence or its size is otherwise constrained by the line-height of non-target text; - User agent control: The size of the target is determined by the user agent and is not modified by the author; - Essential: A particular presentation of the target is essential or is legally required for the information being conveyed.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially Supports Canon PRINT: Supports DOCUMENT: Not applicable	
3.1.1 Language of Page(A): The default human language of each Web page can be programmatically determined.	HARDWARE: See information in 5.1.3.14. PRINTER DRIVER: Partially Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: The remote UI includes a language layer in addition to HTML and natural human language is used. Canon PRINT: The language of the screen reader matches the language of the text.
3.1.2 Language of Parts(AA): The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text.	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: Although the printer driver is not a Web page, programmatic recognition of the names, structures, and relationships of UI components in the printer driver is possible. However, for the reading of labels indicating valid ranges of values that can be entered or tooltips, the use of assistive technology (e.g. JAWS) is needed. Furthermore, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be recognized solely by the use of screen readers. Remote UI: There are no cases of language aside from standard human language, proper names, or technical terms used in the remote UI. Canon PRINT: The text content does not include partial usage of other languages.
3.2.1 On Focus(A): When any user interface component receives focus, it does not initiate a change of context.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: There are no UI components in the printer driver that change context upon receiving focus. Remote UI: There are no components in the remote UI that initiate a change of context upon receiving focus. Canon PRINT: There are no components in Canon PRINT that initiate a change of context upon receiving focus.

3.2.2 On Input(A): Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. .	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports Canon PRINT: Partially Supports DOCUMENT: Supports	PRINTER DRIVER: There are no circumstances in which changing the settings in the printer driver result in other settings being changed. Remote UI: The remote UI includes components which may undergo a change of context after a change in settings. Canon PRINT: This does not happen in most cases, but there are some screens with checkboxes that cause additional items to be displayed when unchecked.
3.2.3 Consistent Navigation(AA): Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: Navigational mechanisms that are repeated throughout the remote UI occur in the same order each time they are repeated. Canon PRINT: Navigational mechanisms that are repeated throughout Canon PRINT occur in the same order each time they are repeated.
3.2.4 Consistent Identification(AA): Components that have the same functionality within a set of Web pages are identified consistently.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: The printer driver is not a Web page. Remote UI: The same terminology is used for the naming/labeling of components within the remote UI which have the same functionality. Canon PRINT: The same terminology is used for the naming/labeling of components within Canon PRINT which have the same functionality.
3.2.6 Consistent Help (A):If a Web page contains any of the following help mechanisms, and those mechanisms are repeated on multiple Web pages within a set of Web pages, they occur in the same order relative to other page content, unless a change is initiated by the user: - Human contact details; - Human contact mechanism; - Self-help option; - A fully automated contact mechanism.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	
3.3.1 Error Identification(A): If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text.	HARDWARE: See information in 5.1.3.15. PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content. Remote UI: In the remote UI, an item name is displayed along with an error description whenever possible. Canon PRINT: In Canon PRINT, when errors are displayed, the display of the error can be recognized programmatically and the error is displayed using an item name together with the error content.

3.3.2 Labels or Instructions(A): Labels or instructions are provided when content requires user input.	HARDWARE: Partially supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	HARDWARE: The device itself does not have audio screen reading support, but as operation via PC is possible, audio screen reading support is available via PC. PRINTER DRIVER: All entry fields in the UI of the printer driver are labeled. Remote UI: Any content in the remote UI (such as text boxes), which require a user's input are appropriately labeled. Canon PRINT: Any content in Canon PRINT (such as text boxes) which require a user's input are appropriately labeled.
3.3.3 Error Suggestion(AA): If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Partially supports Canon PRINT: Supports DOCUMENT: Supports	HARDWARE: As far as possible, we provide suggestions for correction. PRINTER DRIVER: Messages with instructions for correcting errors are displayed in the UI of the printer driver for all locations where errors can occur. Remote UI: In the remote UI, suggestions for the correction of errors are not offered for every error, but they are offered in many cases. Canon PRINT: Messages with instructions for correcting errors are displayed in the UI of Canon PRINT for all locations where errors can occur.
3.3.4 Error Prevention (Legal, Financial, Data)(AA): For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: 1. Reversible: Submissions are reversible. 2. Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. 3. Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	HARDWARE: For billing jobs: Cancellation, checking and confirmation are all possible. PRINTER DRIVER: There is no mechanism in the printer driver for sending information to external sites. Remote UI: The remote UI does not send any information to outside sites. Canon PRINT: Canon Print does not have functions that cause legal commitments or financial transactions for the user to occur, or that modify or delete user-controllable data in data storage systems.
3.3.7 Redundant Entry (A): Information previously entered by or provided to the user that is required to be entered again in the same process is either: - auto-populated, or - available for the user to select. Except when: re-entering the information is essential, the information is required to ensure the security of the content, or previously entered information is no longer valid.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	

3.3.8 Accessible Authentication (AA): A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless that step provides at least one of the following: - Alternative: Another authentication method that does not rely on a cognitive function test. - Mechanism: A mechanism is available to assist the user in completing the cognitive function test. - Object Recognition: The cognitive function test is to recognize objects. - Personal Content: The cognitive function test is to identify non-text content the user provided to the Web site.	HARDWARE: Supports PRINTER DRIVER: Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Not applicable	
4.1.1 Parsing(A): In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. * 4.1.1 has been deprecated in WCAG 2.2. The criteria are based on references to WCAG 2.0 or 2.1.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: No part of the printer driver is implemented using markup languages. Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data. Canon PRINT: No part of Canon PRINT is implemented using markup languages.
4.1.2 Name, Role, Value(A): For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.	HARDWARE: Supports PRINTER DRIVER: Partially Supports Remote UI: Supports Canon PRINT: Supports DOCUMENT: Supports	PRINTER DRIVER: In the printer driver, names and roles of UI components can be recognized and configured programmatically, and notification of changes can be made available. However, for some non-text content (icons), there are only differences in shape and color; therefore, these cannot be configured solely by the use of screen readers. Remote UI: The HTML used in the remote UI adheres to the appropriate standards. As a result, assistive technology (such as JAWS) is able to properly navigate the data. Canon PRINT: All applicable areas of Canon PRINT meet the requirements.
4.1.3 Status Messages(AA):In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.	HARDWARE: Supports PRINTER DRIVER: Not Applicable Remote UI: Supports Canon PRINT: Supports DOCUMENT: Does not Support	PRINTER DRIVER: No part of the printer driver is implemented using markup languages. Canon PRINT: All applicable areas of Canon PRINT meet the requirements.

Chapter 5: Functional Performance Statements

Criteria	Conformance Level	Remarks and Explanations
5.1.2 Blindness	Partially Supports	The Remote UI is the third alternative. When a screen reader is used with the Remote UI, blind users can operate Job. Operation status can be determined through audio tones that confirm key entry, error, and Job done as well as text messages on The display. P6Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
5.1.3 Low vision	Partially Supports	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
5.1.4 Colour blindness	Supports	All information conveyed using color is also conveyed using text and icons. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
5.1.5 Deafness	Supports	Standard operation of this product does not require hearing.
5.1.6 Hearing impairment	Supports	Standard operation of this product does not require hearing.
5.1.7 Speech impairment	Supports	Standard operation of this product does not require vocal input.
5.1.8 Impairment that limits upper limb strength and action (limited manipulation)	Partially Supports	The UI for this product does not require complex manipulation or simultaneous button presses/gestures. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
5.1.8 Impairment that limits upper limb strength and action (limited strength)	Partially supports	Operation of the paper cassettes for users with limited upper body strength is not supported. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".
5.1.9 Impairment that limits reach ranges	Partially Supports	Basic operation of the device supports this. For maintenance and setup, it is inapplicable. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".

5.1.10 Photosensitive seizure	Supports	Both local and remote UI for the product fulfill this requirement. For all relevant criteria, the conformance level is either "Supports" or "Not Applicable".
5.1.11 Cognitive, language, or learning disorders	Partially supports	The local UI is not considered simple by default, but the buttons on the Home screen can be rearranged. Not all relevant criteria are fully supported; there are some for which the conformance level is "Partially Supports".

Chapter 6: Requirements

Criteria	Conformance Level	Remarks and Explanations
6.1 General The basic requirements which shall be followed with respect to office equipment in order to ensure and improve accessibility are as specified in 6.2 to 6.13.	No response required	
6.2 Closed functionality 6.2.1 General Office equipment with closed functionality shall be operable without requiring the user to attach or install assistive technology and shall conform to the following items.	No response required	
6.2.2 Speech-output enabled 6.2.2.1 General For the operation of a screen, such as the control panel, an operation with voice guidance shall be provided.	No response required	
6.2.2.2 Information displayed on-screen Voice guidance shall be provided for all information displayed on-screen.	Does not Support	
6.2.2.3 Spoken languages Voice guidance shall be output in the same human language as the displayed language.	Does not Support	
6.2.2.4 Speech delivery type and coordination Voice guidance shall be delivered in a mechanism that can be easily used by all users. Examples include, but are not limited to, direct audio output (or bundled audio output), industry standard connectors, telephone handsets, and the like. Speech shall be recorded or digitized human or synthesized. Voice guidance shall be coordinated with information displayed on the screen.	Not applicable	
6.2.2.5 User control Voice guidance for any single function shall be automatically interrupted when a transaction is selected. Voice guidance shall be capable of being repeated and paused. Where it is essential that the user hears the entire message, for example a safety instruction or warning, office equipment shall block all user action so that speech is not interrupted.	Not applicable	
6.2.2.6 Non-interfering audio output During voice guidance, another guidance (warning notification) or auditory signal that lasts three seconds or longer shall not be automatically played.	Not applicable	
6.2.2.7 Tactile indication of speech output mode Where voice guidance is provided, a tactile symbol to initiate the guidance shall be provided.	Not applicable	

6.2.3 Volume 6.2.3.1 General Where sound such as voice guidance is delivered, volume control and output amplification conforming to 6.2.3.2 and 6.2.3.3 shall be provided. Deliver the voice guidance as the main operation means, and when the use by the hearing impairment users is assumed, a) volume shall be adjusted within a range of at least 18 dB, b) at least one intermediate step of 12 dB above the lowest volume level shall be provided.	Not applicable	
6.2.3.2 Private listening Where private listening is provided, non-visual mode of operation for controlling the volume shall be provided.	Not applicable	
6.2.3.3 Non-private listening Where non-private listening is provided, a) speaker volume can be amplified up to a level of at least 65 dB (both speech and auditory signals), b) the volume shall be automatically reset to the default level after every use. (only speech). For personal authentication, it may have a function not to reset.	Not applicable	
6.2.4 Characters on display screens At least one mode of characters displayed on the screen shall be in a sans serif font. Where a screen enlargement feature is not provided, characters shall be 4,8 mm or higher based on the uppercase letter “I” or “H”.	Does Not Support	Text displayed on the screen is not stylized and there is considerable contrast with the background. However, the size of the characters is slightly smaller than the standard.
6.3 Biometrics Where provided, biometrics shall not be the only means for user identification or control. Exception: Where at least two biometric options that use different biological characteristics are provided, using biometrics shall be permitted as the only means for user identification or control.	Not applicable	Biometric forms of user identification are not used.
6.4 Preservation of information provided for accessibility Where video and other contents with information added for accessibility are delivered to multi-function devices, non-proprietary information provided for accessibility shall not be removed or shall be restored upon delivery.	Supports	Non-proprietary information provided for accessibility during the transmission of information or the import/export of settings is not removed by this product.
6.5 Privacy 6.5.1 General The same degree of privacy of input and output shall be provided to all individuals.	Not applicable	
6.5.2 Masked entry Where auditory output is provided as non-visual access to closed functionality, and the characters displayed are masking characters, the auditory output shall not be a spoken version of the characters entered unless the auditory output is known to be delivered only to a mechanism for private listening, or the user explicitly chooses to allow non-private auditory output.	Not applicable	
6.5.3 Private access to personal data Where auditory output is provided as non-visual access to a closed functionality, and the output contains data that is considered to be private according to the applicable privacy policy, the corresponding auditory output shall only be delivered through a mechanism for private listening that can be connected without requiring the use of vision, or through any other mechanism explicitly chosen by the user.	Not applicable	

6.6 Standard connections Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	This product provides a connection method that conforms to a non-proprietary industry standard.
6.7 Operable parts 6.7.1 General Operable parts used in the normal operation of office equipment shall conform to 6.7.	No response required	
6.7.2 Contrast Where operation parts such as hard keys and levers are provided, they shall ensure to contrast visually from background surfaces. Characters and symbols printed on office equipment shall ensure to contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.	Partially supports	This product uses a carved seal for some indication. However, the parts are distinguished with a shape. Ex.Power SW
6.7.3 Input controls 6.7.3.1 General At least one input control conforming to 6.7.3.2, 6.7.3.3, or 6.7.3.4 shall be provided for each function of office equipment.	No response required	
6.7.3.2 Tactilely discernible Where office equipment has operable parts by hand, it shall provide a means to tactilely discern each operable part. It shall also be discernible by touch without activation.	Partially supports	The keys on the operation panel can be tactile.
6.7.3.3 Alphabetic keys Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the “F” and “J” keys shall be tactilely distinct from the other keys.	Not applicable	
6.7.3.4 Numeric keys Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the office equipment provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T E.161.	Supports	The numeric keys are arranged in a 12-key ascending keypad layout. The number five key is tactilely distinct from the other keys.
6.7.4 Key repeat Where a keyboard with key repeat is provided and the key repeat cannot be turned off, the time before the key repeat is activated shall be fixed at 2 s, or adjustable to 2 or more seconds. The key repeat rate shall be adjustable to 2 or more seconds per character.	Supports	The delay before the key repeat can be adjustable to 2 seconds or more; and Key repeat interval time can be adjusted to 2 seconds or more.
6.7.5 Double-strike key Where a keyboard or keypad is provided and the same operation as the previous keystroke was performed, the time during which the next keystroke will not be accepted shall be adjustable 0,5 s or more.	Supports	
6.7.6 Timed response Where a timed response is required, and the timed response function cannot be turned off, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Supports	In the Auto clear function, used to clear settings, the time can be to 0, there is no time limit.
6.7.7 Simultaneous user actions Where office equipment requires simultaneous user actions for the user, office equipment shall provide at least one action that does not require simultaneous user actions.	Not applicable	Basic operation of the device does not require simultaneous user actions to operate the ICT.

6.7.8 Physical operation At least one mode of operation shall be operable with one hand and the operation shall not require tight grasping, pinching, or twisting of the wrist. The operation shall require a maximum force of 22,2 N.	Supports	Basic operation of the device supports this.operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.It does not include maintenance and troubleshooting procedures. .
6.7.9 Fare cards and key cards Where operation of office equipment requires fare cards or key cards and orientation is important to use, orientation shall be tactilely discernible.	Not applicable	Basic operation of the device not provides Tickets, Fare Cards, and Keycards.
6.7.10 Reach height and depth 6.7.10.1 General At least one of each type of operable part of floor type office equipment shall be at a height conforming to 6.7.10.3 or 6.7.10.4 according to its position established by the vertical reference plane specified in 6.7.10.2 for a side reach or a forward reach. Operable parts used with speech output required by 6.2.2 shall not be the only type of operable part complying with 6.7.10 unless that part is the only operable part of its type.	No response required	
6.7.10.2 Vertical reference plane 6.7.10.2.1 General Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 6.7.10.2.2 or 6.7.10.2.3.	No response required	
6.7.10.2.2 Vertical plane for side reach Where a side reach is provided, the vertical reference plane shall be 1 220 mm (48 inches) long minimum.	Supports	This product may be installed to meet this requirement.the vertical reference plane shall be 48 inches (1220 mm) long minimum.The space varies depending on the user's installation location. .
6.7.10.2.3 Vertical plane for forward reach Where a forward reach is provided, the vertical reference plane shall be 760 mm (30 inches) long minimum.	Supports	This product can be operated on the desk. the vertical reference plane shall be 30 inches (760 mm) long minimum.The space varies depending on the user's installation location. .
6.7.10.3 Side reach 6.7.10.3.1 General Operable parts of office equipment providing a side reach shall conform to 6.7.10.3.2 or 6.7.10.3.3. The vertical reference plane shall be centred on the operable part and placed at the leading edge of the maximum protrusion of the office equipment within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the office equipment, the height of that portion of the office equipment shall be 865 mm (34 inches) maximum.	Partialy Supports	This product may be installed to meet this requirement. However, when used on a desk, some operating points cannot meet the following requirements. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. The Side Reach of the operable part is depending on the installed location of the user. .
6.7.10.3.2 Unobstructed side reach Where the operable part is located 255 mm (10 inches) or less beyond the vertical reference plane, the operable part shall be 1 220 mm (48 inches) high maximum and 380 mm (15 inches) high minimum above the floor.	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor. .

6.7.10.3.3 Obstructed side reach Where the operable part is located more than 255 mm (10 inches), but not more than 610 mm (24 inches), beyond the vertical reference plane, the height of the operable part shall be 1 170 mm (46 inches) high maximum and 380 mm (15 inches) high minimum above the floor. The operable part shall not be located more than 610 mm (24 inches) beyond the vertical reference plane.	Supports	This product allows the installation of obstructed side reach at 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The Side Reach of the operable part is depending on the installed location of the user. The Side Reach of the operable part is depending on the user's installation location. .
6.7.10.4 Forward reach 6.7.10.4.1 General Operable parts of office equipment providing a forward reach shall conform to 6.7.10.4.2 or 6.7.10.4.3. The vertical reference plane shall be centred, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the office equipment, the height of that portion of the office equipment shall be 865 mm (34 inches) maximum.	Partially Supports	This product may be installed to meet this requirement. The vertical reference plane shall be centered, and intersect with, the operable part. However, there are some parts that cannot meet the following requirements. when used on a desk. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum. .
6.7.10.4.2 Unobstructed forward reach Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the office equipment, the operable part shall be 1 220 mm (48 inches) high maximum and more than 380 mm (15 inches) high minimum above the floor.	Supports	This product may be installed to meet this requirement.when used on a table 740 mm high. the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.The height of the operable part depending on the user's installation location. .
6.7.10.4.3 Obstructed forward reach 6.7.10.4.3.1 General Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 6.7.10.4.3.2 and 6.7.10.4.3.3. The maximum allowable forward reach to an operable part shall be 635 mm (25 inches).	Supports	The operable part is located within 635 mm depth.
6.7.10.4.3.2 Operable part height for office equipment with obstructed forward reach Reach depth: 510 mm (20 inches) or less, Operable part height: 1 220 mm (48 inches) maximum Reach depth: More than 510 mm (20 inches) to 635 mm (25 inches) or less, Operable part height: 1 120 mm (44 inches) maximum	Supports	The operable part is located within 510 mm depth. When the device is used on a desk 740 mm high,The height must not exceed 1220 mm.
6.7.10.4.3.3 Knee and toe space under office equipment with obstructed forward reach Knee and toe space under the office equipment shall be 685 mm (27 inches) high minimum, 635 mm (25 inches) deep maximum, and 760 mm (30 inches) wide minimum and shall be clear of obstructions.	Supports	This product can be operated on the desk.This product can be installed to meet these requirements. Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.The space varies depending on the user's installation location. .
6.8 Visibility of display screens Where office equipment provides one or more display screens, at least one of each type of display screen shall be visible from a point located 1 015 mm (40 inches) above the floor.	Supports	This product can also be installed to meet this requirement.The product display is visible from a point 1015mm(40 inches) above the floor.

6.9 Flashing Where office equipment emits lights in flashes, there shall be no more than three flashes in any one-second period.	Supports	The LCD screen flicker does not occur within this range.
6.10 Status indicators Where provided, status indicators shall be discernible visually and by touch or sound.	Partially supports	The tone for the Energy Saver key changes between entering and exiting energy saver mode, but the other keys can only be distinguished visually.
6.11 Colour coding Where provided, colour coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports	All information conveyed using color is also conveyed using text and icons.
6.12 Audible signals Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response.	Supports	All notification sounds played during operation of the device are accompanied by visual UI elements.
6.13 Software requirements for closed functionality 6.13.1 General Office equipment with software closed to assistive technologies shall conform to 6.13.2 to 6.13.12. NOTE The following requirements are premised the use of office equipment, harmonizing with the related requirements of WCAG 2.1, as EN 301 549 requires to satisfy WCAG 2.1.	No response required	
6.13.2 Sensory characteristics Instructions provided for understanding and operating content do not rely solely on sensory characteristic of components such as shape, colour, size, visual location, orientation, or sound (WCAG 2.1:2018, 1.3.3).	Supports	
6.13.3 Audio control If any audio on an office equipment plays automatically for more than 3 s, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level (WCAG 2.1:2018, 1.4.2).	Supports	
6.13.4 Text contrast The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following (WCAG 2.1:2018, 1.4.3):	Supports	
6.13.5 Non-text contrast The visual presentation of the following has a contrast ratio of at least 3:1 against adjacent colour(s) (WCAG 2.1:2018, 1.4.11):	Supports	
6.13.6 No-key trap If focus can be moved between components using a key interface, then focus can be moved away from that component using only a key interface, and, if it requires more than usual methods, the user is advised of the method for moving focus away (WCAG 2.1:2018, 2.1.2).	See information in 5.1.6.2.	
6.13.7 Pause, stop, hide For moving, blinking, scrolling, or auto-updating information, all of the following are true (WCAG 2.1:2018, 2.2.2):	Does Not Support	It is not possible to pause, stop, hide or control the frequency of the update for toggle messages.
6.13.8 Focus order If a display can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability (WCAG 2.1:2018, 2.4.3)	Supports	
6.13.9 Focus visible Any key-operable user interface has a mode of operation where the focus indicator is visible (WCAG 2.1:2018, 2.4.7).	Supports	

6.13.10 Pointer gestures All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential (WCAG 2.1:2018, 2.5.1)	Supports	
6.13.11 Label in name For user interface of speech input, which have labels that include text or image of text, the name contains the text that is presented visually (WCAG 2.1:2018, 2.5.3).	See information in 5.1.3.3.	
6.13.12 On focus When any user interface component receives focus, it does not initiate a change of context (WCAG 2.1:2018, 3.2.1).	Supports	

Chapter 7: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
7.1 Disclosure of information related to accessibility When users purchase and use office equipment, the provider of office equipment shall provide the user with information related to the accessibility of the office equipment, so that the user can easily select an office equipment with the appropriate accessibility features to match the user needs.	Supports	
7.2 Requirements for user documentation and support services Customer service representatives or equivalent services shall be provided to users, and multiple access methods shall be available to users to communicate with these services.	Partially supports	Basic Information is described in user manual for each product. Additional information will be provided based on request basis. You can reach contact support from below URL. https://www.canon-europe.com/support/business-product-support/contact_support/ Please choose proper country. Phone number and e-mail address are described. If there is not proper country, please access below and contact each office in your country. https://www.canon-europe.com/contact_us/canon_europe_middle_east_and_africa_offices/

Note1: This document was prepared based on normal walk-up functionality. It does not include maintenance and troubleshooting procedures. The information contained in this document is proprietary information and is not for reproduction, publication or manipulation in any way or form. This document addresses a multitude of the product's features; however, any specific inquiries should be made to the Canon Marketing Representative.

Note2: Comments in the "Conformance Level" column are based on the Information Technology Industry Council's suggested language for use when filling out the Voluntary Product Accessibility Template. The Remarks and Explanations column provides additional information on the evaluation results, and explains the standard functions of the product that can accommodate users with disabilities.

Note3: This document is for informational purposes only. This information is based on Canon's current understanding of the standards It is not intended to address applicability of these laws to a particular end-user, customer, application or procurement.

Note4: All product design and specifications are subject to change. Some of the information may be based upon data collected or tests conducted on similar product modules.

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