

CANON imagePROGRAF PRINthead LIMITED WARRANTY

Canon U.S.A., Inc. and Canon Canada, Inc. (collectively "Canon") warrant the imagePROGRAF Printhead packaged with this Limited Warranty (the "Printhead") to be free from defects in workmanship and materials under normal use and service, for a period of one-year after delivery to the original purchaser of the Printhead, or for the period that the "Head Lot Number" of the Printhead, as displayed in the "Status Display" of the Status Monitor utility accompanying the Product in which the Printhead is incorporated, has a last character of "a"¹, whichever period expires first. During the relevant warranty period, Canon shall, in its sole discretion and without charge, repair or replace any defective Printhead with a new or comparable rebuilt Printhead. Warranty replacement shall not extend the warranty period of the defective Printhead. Canon U.S.A., Inc., will only provide warranty coverage for those Printheads purchased in the United States. Canon Canada, Inc. will only provide warranty coverage to those Printheads purchased in Canada. Under no circumstances will warranty coverage for Printheads purchased in the United States be provided in Canada, and under no circumstances will warranty coverage for those Printheads purchased in Canada be provided in the United States.

To arrange for warranty services by Canon please call:

If purchased and used in the United States:

- 1-800-423-2366, Monday through Friday
from 8:00 a.m. to 8:00 p.m., E.T.

If purchased and used in Canada:

- 1-800-OK-CANON, Monday through Friday
from 9:00 a.m. to 8:00 p.m., E.T.

If the Printhead malfunction is not covered by this Limited Warranty or the applicable warranty period has expired or has not been sufficiently established by appropriate documentation, you will be required to replace the Printhead at your expense.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES AND CONDITIONS REGARDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, RELATING TO THE USE OR PERFORMANCE OF THE PRINthead. NO OTHER EXPRESS WARRANTY, CONDITION OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THE PRINthead SHALL BIND CANON OR ANY SERVICE PROVIDER. NO WARRANTY IS GIVEN ON ANY USED PRINthead.

This warranty shall be void and of no force and effect if the Printhead is damaged as a result of (a) abuse, neglect, mishandling, improper cleaning, unauthorized repairs or alteration of the Printhead, or a Product in which the Printhead is incorporated, electric current fluctuation, or accident, (b) improper use, including failure to follow operating or maintenance instructions in, or environmental conditions prescribed in, Canon's operator's manual or other documentation, (c) installation or repair by other than service representatives qualified by Canon who are acting in accordance with Canon's service bulletins, or (d) use of supplies or parts (other than those distributed by Canon) which damage the Printhead or cause abnormally frequent service calls or service problems. Nor does this warranty extend to any Printhead on which the original identification marks or serial numbers have been defaced, removed, or altered.

NEITHER CANON NOR ANY SERVICE PROVIDER SHALL BE LIABLE FOR PERSONAL INJURY OR PROPERTY DAMAGE (UNLESS CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY SERVICE PROVIDER), LOSS OF REVENUE OR PROFIT, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, EXPENDITURES FOR SUBSTITUTE EQUIPMENT OR SERVICES, LOSS OR CORRUPTION OF DATA, STORAGE CHARGES OR OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRINthead REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED AND EVEN IF CANON OR ANY SERVICE PROVIDER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON OR ANY SERVICE PROVIDER BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRINthead CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, THE PURCHASER ASSUMES ALL RISKS AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PERSONS AND PROPERTY OF THE PURCHASER OR OTHERS ARISING OUT OF THE POSSESSION, USE, MISUSE, OR INABILITY TO USE THE PRINthead SOLD BY CANON NOT CAUSED SOLELY AND DIRECTLY BY THE NEGLIGENCE OF CANON OR ANY SERVICE PROVIDER. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE PRINthead AND STATES SUCH PURCHASER'S EXCLUSIVE REMEDY.

CONDITIONS OF WARRANTY

At Canon's discretion, defective parts must be returned with all necessary documentation and will become the property of Canon.

THIS WARRANTY APPLIES TO PRINtheads PURCHASED AND USED ONLY IN THE ORIGINAL COUNTRY OF PURCHASE: U.S.A. AND CANADA, AS APPLICABLE.

¹ Subject to the first paragraph of this Limited Warranty, any character other than "a" displayed as the last character of the Head Lot Number signifies that warranty coverage has lapsed. Please see <http://www.usa.canon.com/imageprograf> for further information.

Canon

Canon U.S.A., Inc.
Canon Canada, Inc.

One Canon Park, Melville, NY 11747 - 3336
6390 Dixie Road Mississauga, Ontario L5T 1P7 Canada

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