



Canon

imageFORCE: CANON'S MED-SECURE PRINT PLATFORM

Prioritize the Manufacturer That Prioritizes Your PHI

HOW TO CHOOSE WHERE TO INVEST

While conducting day-to-day business and making investments for the future—particularly in technology to fuel digital transformation—these key issues are top of mind:

Security

Safeguarding sensitive patient data and protected health information

Scalability

Flexible solutions that can grow with an organization as it adapts to shifting realities

Integration

Seamless solutions that help streamline workflows, reduce IT burdens, and ensure compliance

Budget Constraints

Cost-effective investments that deliver ROI and right-size equipment for current needs and space

Support

Robust and expert service and support to help ensure smooth operations, maximize efficiency, and minimize downtime



A COMPREHENSIVE SOLUTION

To help meet the rapidly evolving demands of modern healthcare, leading organizations are turning to integrated, next-generation solutions that unify technology, data, and services across their networks. Canon's imageFORCE technology exemplifies how a well-designed ecosystem can deliver consistency, scalability, and resilience—helping healthcare providers to focus on quality care. By aligning hardware, software, and services, healthcare organizations can gain the tools, capabilities, and support needed to operate efficiently and securely. Here's how Canon makes it possible:



Hardware

- The same powerful features in space-saving footprints across a range of device sizes—from large office copiers to compact desktop machines.
- The flexibility to choose a combination of feature-rich, cloud-ready Canon technologies that meets your needs.
- The simplicity of a unified A3 and A4 healthcare print environment, with imageFORCE devices designed for a consistent user experience, quality, durability, and security across every model.

Unleash the power of Canon's imageFORCE platform to help achieve outstanding print quality, seamless workflows, and future-ready security.

[Download the guide.](#)





Software

- Powerful safeguards on confidential patient data and system access
- Reduced IT burden, seamless device management, and the ability to purchase only needed functionality
- Easy scan-to-repository integration with uniFLOW Online, Therefore, and IRIS Powerscan for EHR and back-office workflows
- Seamless distribution to any destination (e.g. network folders, Microsoft apps, Google Drive, and more)
- Print from anywhere to support hybrid workplaces and staff visiting multiple sites

Discover how uniFLOW solutions help empower healthcare organizations to streamline workflows, enhance security, and reduce IT burdens.

[Download the guide.](#)

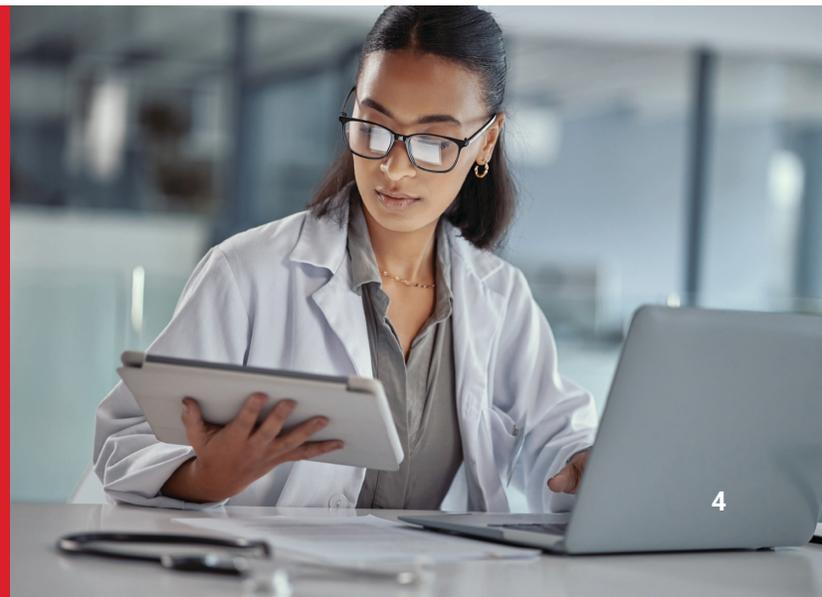


Relentless Support

- Top ratings in customer satisfaction, response time, and repair quality
- Advanced remote diagnostics
- Proactive maintenance and automatic parts replenishment
- Smart services to help maximize uptime, featuring rapid response and automation

Recognized for outstanding support:

- ★ USA Today's 2025 America's Best Customer Service¹
- ★ BenchmarkPortal's "Center of Excellence" certification for 16 consecutive years²
- ★ 2024-2025 Buyers Lab International (BLI's) Pacesetter Award in Serviceability³





BENEFITS OF CANON'S imageFORCE PLATFORM



Security

Industry-leading security features to help safeguard your infrastructure and patient data:

- NIST standards and FIPS 140-3 cryptographic modules⁴
- Security environment estimation feature (recommends settings based on device environment), powered by machine learning AI
- Trellix embedded control (whitelisting to help prevent malware and protect firmware)
- Verify system at startup (verify nothing has been tampered with or altered)
- SIEM integration (integrates your devices into your existing security event monitoring)
- Control access (flexible authentication methods for accessibility)



Scalability

- **SMART AUTOMATION:** Central fleet management, cloud-ready integrations, and cloud connector
- **FLEXIBLE FOUNDATION:** Extends device functionality beyond document management
- **SMART AUTOMATION:** through embedded app platforms (through MEAP and MEAP Web)
- **FUTURE-READY:** Unified Firmware Platform (UFP) allows ongoing updates for security, new features, and increased functionality



Integration

- Cohesive ecosystem helps deliver a seamless experience vs. the choppiness of a mixed fleet
- Integration with healthcare EMR/EHR systems including on-premises connection to EPIC via uniFLOW Hybrid
- Easy to install, easy to maintain
- Intuitive workflow solutions to help reduce IT workload and increase daily efficiency by managing tasks, tracking costs, printing, and scanning—all on a single platform



Value and Productivity Gains

- Highest print resolution and brilliant quality
- Short warm-up time
- Steady connectivity and no Wi-Fi hiccups
- Quality, durability, and reliability that yields dependable performance, consistent output
- Consistently positive user experience across locations—large UI control panel, intuitive touchscreen, minimal learning curve
- Sustainability features—low energy consumption, cardboard packaging—and industry certifications for performance and environmental responsibility⁵



Support

- Outstanding service for an industry that can't afford downtime
- Service teams focus on four KPIs: Response Time, Restore Time, First Call Fix Rate, Uptime

CUSTOMER SATISFACTION IS OUR TOP PRIORITY:

94% of Canon customers
would recommend Canon to a friend or colleague.⁶





FUTURE-READY HEALTHCARE STARTS HERE

Healthcare companies that choose a premium enterprise experience can print better, do more, and stay ahead in today's digital workplace.

To learn more about a solution that can help address your needs today and evolve for the challenges of the future, [visit our website](#) or contact your sales representative.

SOURCES:

¹Canon, "[Canon U.S.A., Inc. Placed Among Country's Best Customer Service Providers According to USA Today](#)," May 2025.

²BenchmarkPortal, "[Canon U.S.A. Earns BenchmarkPortal's Prestigious Center of Excellence Certification for the 16th Consecutive Year](#)," December 2024.

³Canon, "[Canon U.S.A., Inc. Recognized with Buyers Lab \(BL\) 2024-2025 Pacesetter Award in Serviceability](#)," August 2024.

⁴Avoid HIPAA violations via disclosure of protected health information by upgrading single function fax machines to multifunction devices where data is protected on Canon's Unified Firmware Platform

⁵ENERGY STAR®, EPEAT Gold, EPEAT Silver, EPEAT Climate+

⁶Canon, "[Service and Support](#)," 2024.

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