MailQ

MailQ leverages the power of InfoRoute 5 to scan your firm's daily mail and route it easily to team members working from anywhere, securely and without clogging up their inboxes.

Work From Anywhere.

More and more professionals are working from home and that trend is likely to continue. Many companies are still concerned with missing critical documents delivered via the postal service while their workforce remains distributed. MailQ helps professionals to be more effective in their roles by instantly connecting them with important correspondence no matter where they are located.
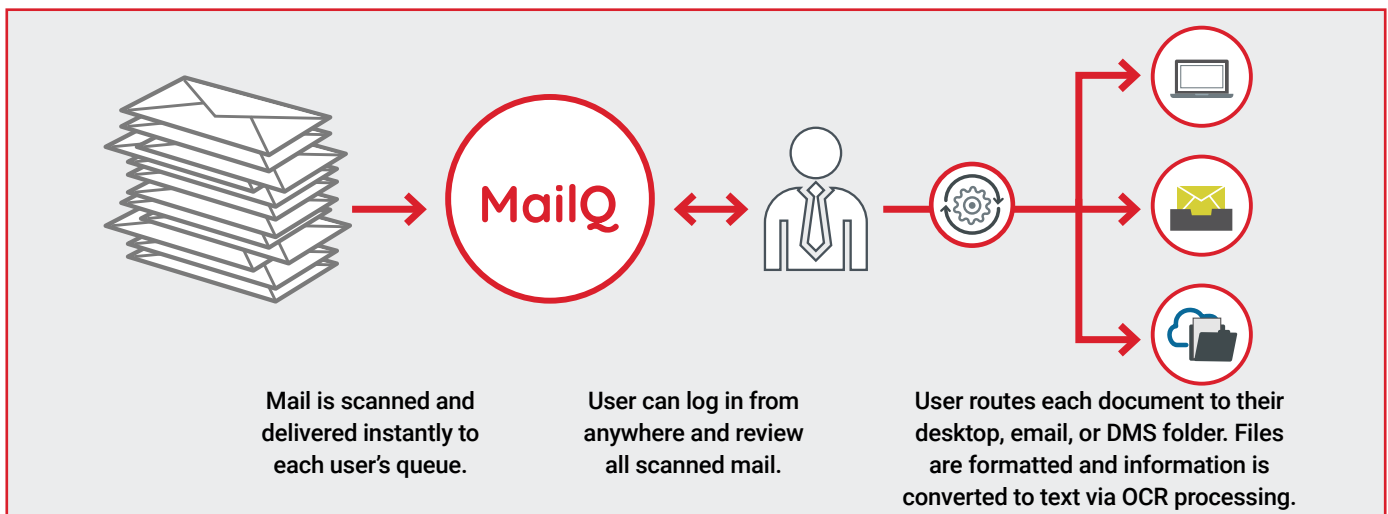
Automated Delivery.

InfoRoute 5 is built to route scanned documents. Documents scanned at the device—which can be anywhere—are automatically routed to each professional's queue with only a few clicks. Crucial information is converted to text via OCR processing to help enhance digital storage and search capability.

A Better Workflow Than Email.

Unlike other solutions, MailQ does not simply email users their paper mail. Instead, it leverages InfoRoute 5's innovative and secure "queues" to allow recipients to review the day's mail and immediately discard unneeded documents, before routing needed communications to a destination of their choosing like email, a folder, or a document management system.

MailQ digitizes and formats the daily mail and allows recipients to review and route it securely and easily.

Mail is scanned and delivered instantly to each user's queue.

User can log in from anywhere and review all scanned mail.

User routes each document to their desktop, email, or DMS folder. Files are formatted and information is converted to text via OCR processing.

Why MailQ?

MailQ facilitates the scanning and automated routing of daily mail without going through email.

Fast and Accurate

Built on the latest ABBYY engine, MailQ can deliver more than a page per second, while keeping file sizes small. But speed should not come at the expense of accuracy. ABBYY offers an industry-leading, accurate read engine, helping to provide consistent data capture results with less effort.

Advanced Levels of Automation

Unlike other tools, MailQ does not simply route scanned mail to users' email inboxes. Users instead can see their mail right in MailQ, which adds a layer of security, and can immediately discard what they don't need. What they do need can be instantly routed at the press of a button.

No Clogged Inboxes

Junk and other unnecessary mail can be deleted directly from MailQ, rather than clogging up the users' drives and the firm's servers. Users can trash or route scans in bulk.

Notifications

All users receive instant notifications when new mail arrives in their queue.

Flexible and Easy to Use

Settings for OCR, formatting, and email notifications can be set globally by a system administrator or specific to workflows by users.

DMS Integration

Mail can be processed via OCR and routed to the proper destination within leading document management systems, helping to secure storage and searchability.

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